



आपत्काले रक्षियामि
GIC Re

भारतीय साधारण बीमा निगम

General Insurance Corporation of India

Suraksha, 170, J. Tata Road, Churchgate, Mumbai – 400020

E-mail → auditteam@gicofindia.com

NOTICE INVITING E-TENDER

**Digital Signature - Class III-B DSC (Signature + Encryption) is
mandatory for applying.**

REQUEST FOR PROPOSAL (RFP)

FOR

**APPOINTMENT OF INTERNAL AUDITORS FOR REINSURANCE
OPERATIONS OF GIC RE FOR FY 2021-22**

Issued by:
Internal Audit Department
General Insurance Corporation of India
1st Floor, Oriental House,
7, Jamshedji Tata Road, Churchgate,
Mumbai 400020
India

Tender Ref: IAD/2020-21/001

Date of issue: 2nd March 2021

Submit before: 19th March 2021, 12:00 PM

DISCLAIMER

This Request for Proposal (**hereinafter to be referred as RFP**) document is not an agreement or offer by General Insurance Corporation of India (**hereinafter to be referred as GIC Re**) to the prospective Bidders or any other party. The purpose of this RFP document is to provide interested parties with information to assist the formulation of their Bids.

This RFP document and the information contained therein are to be used only in the manner prescribed.

While this RFP document has been prepared in good faith, neither GIC Re nor its employees make any representation or warranty express or implied as to the accuracy, reliability or completeness of the information contained in this RFP document.

CONTENTS

DISCLAIMER 2

LETTER OF INVITATION 4

TIMELINE..... 4

ELIGIBILITY AND MANDATORY PRE-QUALIFICATION CRITERIA. 5

MANDATORY TECHNICAL REQUIREMENT 5

TERMS AND CONDITIONS..... 5

METHOD OF BID SUBMISSION and opening of bids 16

BID EVALUATION CRITERIA AND SELECTION PROCEDURE 18

STANDARD FORMATS (PROFORMA) FOR TECHNICAL AND FINANCIAL BIDS. 18

Annexure 1 – Proforma of Technical Bid 19

Annexure 2 - Scope of Audit 23

Annexure 3 - Draft Agreement 26

Annexure 4 – Format of Reciprocal non-disclosure agreement 37

Annexure 5 – Declaration Format 43

Annexure 6 – E-Tender Process 44

Annexure 7 – Format of Performance Bank Guarantee 46

Annexure 8 – Code of Integrity Declaration Format..... 49

Annexure 9 – Example of Selection Methodology 50

REQUEST FOR PROPOSAL (RFP)

FOR

APPOINTMENT OF INTERNAL AUDITORS FOR REINSURANCE OPERATIONS OF GIC RE FOR FY 2021-22

LETTER OF INVITATION

General Insurance Corporation of India (GIC Re) invites bids from interested and eligible bidders, for appointment as Internal Auditors for Reinsurance Operations of GIC Re for Financial Year 2021-22. The Scope of Audit is as per [Annexure – 2](#).

TIMELINE

The following shall be the time schedule for completion of the bidding process.

Sr. No.	Event	Schedule, Date / Time
1.	Date of issue of RFP	2 nd March 2021
2.	Last Date for Bidders to send email intimation to attend Pre-Bid Meeting*.	10 th March 2021, 12:00 PM
3.	Last Date for submission of queries**/request for clarification from bidders, through email.	10 th March 2021, 12:00 PM
4.	Pre-Bid Meeting Date (Tentative Date)	12 th March 2021
5.	Presentation by Bidders*** (Tentative Dates)	15 th – 16 th March 2021
6.	Uploading of Clarification / Amendment / Modification (if any) to E-tender Document.	15 th March 2021
7.	Last date of submission of Bid	19th March 2021, 12:00 PM
8.	Date of Opening of Technical Bid	19 th March 2021
9.	Date of Opening of Financial Bid	To be displayed on website.
10.	Result of Bids	To be displayed on website.

* Pre-Bid Meeting will be held by online mode. Interested bidders may nominate representatives to attend the meeting with **prior email intimation** to Internal Audit Department at auditteam@gicofindia.com. Link for attending online meeting will be shared thereafter.

** Queries are to be submitted at E-mail: auditteam@gicofindia.com (No queries will be accepted on telephone or through any means other than e-mail) and clarifications on queries will be uploaded on the GIC Re website <http://www.gicofindia.com> after last date of receipt of queries.

***Bidders are required to make a presentation (in online mode) to highlight why their firm is best placed to carry out this assignment. The link for online presentation, dates and timeslots, will be communicated separately, after Pre-Bid Meeting.

Detailed RFP (non-transferable) covering eligibility requirements, technical specifications and terms & conditions may be obtained by downloading from the GIC Re website i.e. www.gicofindia.com from 2nd March 2021. RFP document is also available on [GIC Re's e-procurement website](#) <https://gicre.eproc.in> and [Centralized Public Procurement Portal \(CPPP\)](#).

ELIGIBILITY AND MANDATORY PRE-QUALIFICATION CRITERIA.

1. The Bidder shall be registered entity in India and should be eligible as per Section 138 of Companies Act 2013, of India.
2. The turnover of the bidder should be more than Rs. 25 Crores for at least one financial year out of last three financial years.
3. The staff strength of bidder as on 31st March 2020 should not be less than 500, in India.
4. The bidder must have minimum 10 years' experience in audit.
5. Bidder should have experience of conducting internal/statutory audit of companies engaged in business of reinsurance. Audit experience at Insurance Companies, Insurance Brokers, Reinsurance Brokers will not be considered for eligibility.
6. The bidder must have their Branch / Office in Mumbai from where the bidder should operate.
7. The Bidder should be adept in compliance of Indian laws. They should be well versed with compliance of all relevant guidelines of IRDA, CAG, RBI and any other regulations applicable to Insurance industry from time to time.
8. The Bidder should not be owned by any of the relatives of the GIC Re Officials. Also, none of the officials of GIC Re should have vested interest in the bidder's firm/company.
9. The bidder's firm or its partners/directors should not possess any place of profit in GIC Re.
10. The bidders' firm/partner/director should not have any place of profit with Reinsurance Intermediaries of GIC Re.

Note: If a bidder does not meet any one of the above eligibility and mandatory pre-qualification criteria, it will be technically disqualified and its Financial Bid will not be opened. Further, the Contract of Appointment may be terminated, in case, it is found at a later stage that the bidder does not comply with eligibility requirements.

MANDATORY TECHNICAL REQUIREMENT

- The bidders must possess Class III-B Digital Signature Certificate (Signature + Encryption).

TERMS AND CONDITIONS

1. ADHERENCE TO TERMS AND CONDITIONS

The Bidders who wish to submit Bids to this RFP should note that they should abide (in true intent and spirit) by all the terms and conditions contained in the RFP including corrigenda, if any, issued by GIC Re prior to submission of bids. The formats prescribed in the RFP should be scrupulously followed by the bidders. Bids that do not comply with the terms and conditions shall be summarily rejected. The Bidder must take due care and caution in this regard. If the Bids contain any extraneous conditions put in by the Bidders, such Bids shall be disqualified and shall not be considered for the selection process.

2. ADHERENCE TO STATUTORY OBLIGATIONS / COMPLIANCE WITH LAWS

The selected Bidder should adhere and comply with all the applicable laws of land and rules, regulations and guidelines prescribed by various regulatory, statutory and Government authorities of India.

3. BIDDER'S UNDERSTANDING OF THE RFP

In responding to this RFP, the Bidder accepts the full responsibility to understand the RFP in its entirety, and in detail, including making any inquiries to GIC Re as necessary to gain such understanding. Bidder accepts sole responsibility with regard to any mistake as to fact pertaining to the services sought and GIC Re shall have the sole discretion to cancel the award to the bidder or to disqualify any Bidder who is at material variance with the object of this RFP. Further, GIC Re reserves the right to determine, at its sole discretion, whether the Bidder has demonstrated such understanding. Such disqualification and/or cancellation shall be at no fault, cost, or liability whatsoever to GIC Re.

4. GOOD FAITH STATEMENT

All information provided by GIC Re in this RFP is offered in good faith. Individual items are subject to change at any time. GIC Re makes no certification /warranty, implied or otherwise, that any item is without error. GIC Re is not responsible or liable for any resulting claims by use of this information.

5. COMMUNICATION

Verbal communication shall not be effective unless formally confirmed in writing by GIC Re. In no case shall verbal communication govern over written communication.

Formal Communications shall include, but are not limited to:

- a) Questions concerning this RFP: Questions must be submitted in writing to email address auditteam@gicofindia.com
- b) Errors and omissions in this RFP: Bidders shall bring to GIC Re any discrepancies, errors, or omissions that may exist within this RFP. Any error/omissions must be submitted via e-mail and be received by 10th March 2021, 12:00 PM.

GIC Re will make a good-faith effort to provide a written response to each question or request for clarification. Written responses will be uploaded on GIC Re Website.

6. CLARIFICATIONS AND AMENDMENTS TO RFP

Prospective bidders may seek clarification on the RFP by email addressed to **Internal Audit Department: auditteam@gicofindia.com** till the date and time mentioned in the "Timeline". It may be noted that all queries, clarifications, questions etc., relating to this RFP, technical or otherwise, must be in writing only and should be addressed to the nominated point of contact as mentioned above. GIC Re may, for any reason, whether at its own initiative or in response to pre-bid queries/ clarification(s) sought from Bidders, modify the RFP by amendments/addendums/corrigendum etc., if any, the same will be notified in the website. No individual communication would be made in this respect to any Bidder.

7. VALIDITY OF BIDS

Bids should be valid for acceptance for a minimum period of at least 90 (Ninety) days from the date of opening of Bids. The validity may be extended by mutual consent. Bids with lesser validity period would be rejected.

8. AUDIT SCOPE & REQUIREMENTS

- a. The entire audit work is to be carried out by the selected bidder at our offices at Mumbai.
- b. Technical requirement and scope of audit is as per [Annexure – 2](#).
- c. The selected Bidder shall adhere to the professional standards as prescribed by the Institute of Chartered Accountants of India (ICAI) for Internal Audit and/or other relevant Guideline/Regulation/Standard, as applicable, from time to time. The firm should be able to conduct audit with changed scenario of applicability of IFRS/IND AS, whenever implemented.

- d. It is compulsory for firm to depute at least one qualified Chartered Accountant or a person with similar professional qualification as engagement team leader, to monitor and supervise work of engagement/audit team deployed for this assignment. Such person shall have experience of internal/statutory audit of company engaged in business of reinsurance. The size of audit team may be decided by the selected bidder commensurate with scope of audit & other requirements. The audit is to be conducted on concurrent basis and atleast one member of the team should be present everyday, in-person or online (during pandemic), on this assignment.
- e. The time line for submission of report will be within 15 days from the end of previous month.

9. ASSIGNMENT & SUB- CONTRACTING

Neither the contract nor any rights granted under the contract can be sold, leased, assigned, or otherwise transferred, in whole or in part, by the successful Bidder. The successful Bidder shall not assign or subcontract to perform any of the work, service or other performance required of the successful Bidder under the contract. The successful bidder shall not permit anyone other than its personnel to perform any work/ service under the contract. Further, formation of consortium or association of firms and engaging sub-consultants is not allowed and such proposals will be disqualified at the evaluation stage itself.

10. PERIOD OF CONTRACT

The period of Contract of Appointment of the selected bidder shall initially be for One Year for the financial year beginning 1st April, 2021 and renewable annually for 2 subsequent years at the same Annual fees and other terms and conditions, subject to satisfactory performance by the selected bidder. The renewal will be with consent of both parties.

11. OUT OF POCKET EXPENSES

The Travelling Expenses, Lodging and Boarding and all related expenses of the Audit Team to be borne by the selected bidder. No extra payment will be admissible other than Audit fees quoted by the selected bidder.

12. PAYMENT OF AUDIT FEES

The Audit Fees as approved, shall be payable in four equal installments upon receipt of invoice, quarterly Executive Summary/s and monthly Internal Audit Report/s.

13. TERMINATION:

GIC Re shall have the unilateral right to terminate any agreement/contract(s) formed between GIC Re and the successful bidder(s) as per "Termination Clause" of annexed Draft Agreement.

14. EXECUTION OF PRINCIPAL AGREEMENT AND NON-DISCLOSURE AGREEMENT

The selected Bidder will be required to execute (a) [Draft Agreement \(Annexure – 3\)](#) within 14 days from the receipt of notification of award of the contract, which must include all the services and terms and conditions of the services to be extended as detailed herein and as may be prescribed or recommended by GIC Re. GIC Re reserves the right to alter / vary / amend / modify all or any of the terms set out in the said draft Agreement before the same is signed and (b) Reciprocal [Non-disclosure Agreement \(NDA\) \(Annexure – 4\)](#). The selected Bidder will be required to execute the Draft Agreement and Reciprocal NDA on completion of the procurement processes as outlined herein. The term of Reciprocal NDA shall be for the entire contract period to maintain and protect the confidentiality of data and information. The bidders will treat data and information about the GIC Re, obtained in the execution of this e-Tender including any business, technical or financial information, in strict confidence and will not reveal such information to any other party.

15. PERFORMANCE BANK GUARANTEE (PBG) OR PERFORMANCE SECURITY DEPOSIT

The successful Bidder shall, at its own expense, provide a Performance Bank Guarantee (PBG) to GIC Re at the rate of 10% of the total Financial Bid Value for performance guarantee within 14 days from the receipt of notification of award of the contract from GIC Re, which shall be an unconditional, irrevocable and continuing Performance Bank Guarantee (PBG) from a scheduled commercial bank acceptable to GIC Re, payable on demand, for the due performance and fulfillment of the ensuing contract . PBG should be submitted in the format given in [Annexure – 7](#). GIC Re reserves the right to amend/ modify/ delete all or any of the terms set out in the draft PBG before the same is delivered. The PBG should remain valid for a period of 60 days beyond the date of completion of all contractual obligations of the successful Bidder including warranty obligations. The PBG shall be invoked in the event of breach of the ensuing contract documented in the said Draft Agreement by the successful Bidder. On reduction of value of PBG owing to such invocation, the successful Bidder shall forthwith replenish/restore the PBG to its original value.

Alternatively,

The bidder, on award of the contract, is required to deposit in INR, an amount equal to 10% of the total Financial Bid Value for performance guarantee within 14 days from the receipt of notification of award of the contract from GIC Re, which shall be an unconditional Performance Security Deposit with the Corporation. This Performance Security Deposit will remain with the Corporation during the currency of the Contract and no interest will be paid on this amount. The payment towards non-interest-bearing Performance Security Deposit should be made through **RTGS / NEFT** in account of "**General Insurance Corporation of India**" as per details below:

Details of Bank Account	Details
Name as per Bank Account	General Insurance Corporation of India
Bank Account Number	Current A/c.001020100010245
Name of the Bank	Bank of India
Name of the Branch	Churchgate Branch, Mumbai
Address of Branch	Eros Building, Churchgate, Mumbai 400020
Nine Digit MICR Code No.	400013014
IFSC Code	BKID0000010

16. EARNEST MONEY DEPOSIT (EMD): -

- A.** The payment towards non-interest bearing EMD amount **INR 50,000/- (Rupees Fifty Thousand only)** should be made through **Bank Transfer** in a single transaction for this particular tender, in the account of "**General Insurance Corporation of India**" as per details given below:

Details of Bank Account	Details
Name as per Bank Account	General Insurance Corporation of India
Bank Account Number	Current A/c.001020100010245
Name of the Bank	Bank of India
Name of the Branch	Churchgate Branch, Mumbai
Address of Branch	Eros Building, Churchgate, Mumbai 400020
Nine Digit MICR Code No.	400013014
IFSC Code	BKID0000010

- No previous dues of the bidder shall be adjusted towards the above transaction of EMD.
- The bidder shall remit total EMD amount by way of a bank transfer only once for this particular tender.

- c. Remittance of EMD should be made from the same bank account, the details of which are furnished in Technical Bid.
- d. The account from which the EMD amount is to be paid out should be in the name of firm.
- e. Refund of EMD in respect of unsuccessful bidder will also be made to that specific account of the bidder from which the EMD was received.
- f. The EMD will not carry any interest.
- g. Firms having valid MSME certificate are exempt from paying EMD. Firms should furnish the Certificate by uploading it in Technical Bid Section to avail exemption.
- h. The RTGS/ NEFT transaction should have been done at least 2 days before the submission of the bid.

B. FORFEITURE OF EMD:

The EMD submitted by the bidder will be forfeited in any of the following circumstances, if the bidder –

- a. Withdraws the bid after acceptance by GIC Re;
- b. Withdraws the bid before the expiry of the validity period of the bid;
- c. Violates any of the provisions or the terms and conditions of the bids/RFP.
- d. If the Bidder alters its Bid during the Bid Validity Period;
- e. In case of the successful Bidder, if the Bidder fails to furnish the Draft Agreement, Reciprocal Non-Disclosure Agreement, Integrity Pact and Performance Bank Guarantee/Security Deposit in accordance with provisions, terms and conditions of this RFP.
- f. The successful Bidder fails to comply with the all Employment Laws, rules and regulations set forth by Government such as Provident Fund, Employee State Insurance, Minimum Wages and other Statutory requirements.

C. REFUND OF EMD:

- a. EMD will be refundable to unsuccessful bidders after completion of procurement process i.e. after declaration of successful bidder.
- b. EMD of the successful bidder shall be refunded after furnishing Principal Agreement (Draft Agreement), Reciprocal Non-Disclosure Agreement (NDA), Integrity Pact (where applicable) and submission of Performance Bank Guarantee (PBG) or Security Deposit.
- c. In case, the bidder, upon selection, opts to furnish Performance Security Deposit, the EMD will be converted to Performance Security Deposit. The selected bidder, will then have to furnish the remaining amount of Performance Security Deposit. The total amount of performance security deposit against this RFP (including the part converted from EMD to Performance Security Deposit), will have to be 10% of Financial Bid amount. Any other amount due from/due to GIC Re, shall not be considered/adjusted for the purpose of Performance Security Deposit. Alternatively, if the bidder, upon selection, opts to submit performance bank guarantee, the EMD will be refunded, after receipt of Performance Bank Guarantee.
- d. In case of rejection of bid / unsuccessful bid, the EMD will be refunded to the bidders after intimation of rejection of bid.
- e. The refund of EMD will be made to the bank account of the bidder as per details furnished in Technical Bid. Bidders should ensure the bank details

furnished in Technical bid match with scan copy of cancelled Cheque uploaded.

17. PREFERENCE TO MICRO AND SMALL ENTERPRISES (MSEs)

This shall be strictly in terms of the mandates of the Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012.

1. For the purpose of this clause, Micro and Small Enterprises ("MSEs") shall be as defined by The Micro, Small and Medium Enterprises Development Act, 2006 (as amended from time to time).
2. MSEs shall be exempted from payment of earnest money subject to furnishing of relevant valid certificate for claiming exemption.

MSE's must, along with their bid, provide proof of their being registered as MSE (indicating the terminal validity date of their registration) for the item tendered, with any agency mentioned in the notification of the Ministry of Micro, Small and Medium Enterprises (Ministry of MSME)

18. DEBARMENT FROM BIDDING

- i. A bidder shall be debarred from further bidding under the same or future procurements if he has been convicted of an offence—
 - a) under the Prevention of Corruption Act, 1988; or
 - b) the Indian Penal Code or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract.
- ii. A bidder debarred under sub-section (i) or any successor of the bidder shall not be eligible to participate in a procurement process of GIC Re for a period not exceeding three years commencing from the date of debarment.

19. CLARIFICATION OF BIDS AND SHORTFALL INFORMATION/DOCUMENTS

During evaluation and comparison of bids, GIC Re may, at his discretion, ask the bidder for clarifications on the bid and /or shortfall information/documents. The request shall be given in writing by registered/speed post/email, asking the bidder to respond by a specified date, and also mentioning therein that, if the bidder does not comply or respond by the date, his bid will be liable to be rejected. Depending on the outcome, such bids will be rejected or considered further. It is however, clarified that no post-bid clarification at the initiative of the bidder shall be entertained.

20. INTEGRITY PACT

The Bidders that desire to bid against this RFP, may be required to sign an Integrity Pact with the GIC Re to be monitored by the INDEPENDENT EXTERNAL MONITORS (IEMS). IEMS, would review independently and objectively, whether and to what extent Bidders have complied with their obligations under the Integrity Pact. This project will be reviewed by following Independent External Monitors-

1. Dr Atanu Purkayastha
2. Mr Umakant Lal

The said Integrity Pact can be downloaded from the 'Media - Downloads – Policies and Guidelines' link on the website <https://www.gicofindia.com/> or by [clicking here](#).

The Bidder shall submit Integrity Pact Agreement signed by the authorized representative of Bidder with office seal. The Agreement will be counter-signed for and on behalf of GIC Re after opening of Pre- qualification cum Technical Bid.

21. ANTI FRAUD AND CORRUPTION

It is the GIC Re's policy to require that GIC Re as well as the bidders observe the highest standard of ethics and propriety during the procurement process, execution of the contract, the contract duration and thereafter (hereinafter referred to as the 'Contract Cycle').

Definitions:

In pursuance of this policy, the GIC Re defines, for the purpose of this provision, the terms set forth below as follows:1

- i. "Corrupt Practice" means the offering, promising, giving, receiving or soliciting, directly or indirectly, anything of value, either tangible or intangible, which a person is not entitled to, to influence or which has the potential to influence the action of an official during the Contract Cycle;
- ii. "Fraudulent Practice" means the following:
 - a. a misrepresentation or omission of facts or submission of fake or forged documents in order to influence any component of the Contract Cycle;
 - b. an intentional act of commission or omission designed to deceive, resulting in GIC Re suffering a loss and/or the perpetrator achieving a gain.
- iii. "Collusive Practices" means a scheme or arrangement whether formal or informal, between two or more bidders, with or without the knowledge of the GIC Re, designed to establish prices at an artificial, noncompetitive levels or which affects submission or non-submission of bids;
- iv. "Coercive Practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the contract cycle;

Misdemeanor for this purpose shall include Corrupt, Fraudulent, Collusive and Coercive practices which shall carry meanings as per the definitions above.

Measures to be taken by the GIC Re:

- a. GIC Re will be within its rights to terminate the contract with the selected bidder for any Misdemeanor during the Contract Cycle, ban/blacklist/debar the bidder from this and further procurements and the like.
- b. GIC Re will be within its rights to take any other action against the bidder deemed appropriate as per the terms of this RFP, the ensuing Agreement as well as the law of the land.

Measures to be taken by the Bidders:

- a. The bidder shall during the entire Contract cycle, comply with the provisions of the Anti-Fraud Policy of GIC Re and not commit any Misdemeanor.
- b. The bidder shall procure the compliance with the above obligations (as mentioned in a.) from its associated persons, officers, employees, agents, subcontractors or independent contractors as may be used for the fulfilment of its obligations under this RFP and the ensuing Agreement during the entire Contract cycle.

The bidder undertakes that the bidder shall be responsible to GIC Re for the Misdemeanors and non-compliance of the Anti-Fraud Policy committed by the above-named persons during the entire Contract cycle.

- c. If the bidder gains knowledge of any conduct by any of its associated persons, officers, employees, agents, subcontractors or independent contractors which constitutes a Misdemeanor or non-compliance of the Anti-Fraud Policy, or if it has reasonable suspicion of the existence of such conduct, it shall immediately inform GIC Re of such knowledge and if requested by GIC Re, provide information it may reasonably require regarding such conduct.

22. NON – CONFORMITIES BETWEEN FIGURES AND WORDS:

In the event, non-conformities/errors are observed in responsive Bids between the quoted prices in figures and in words, it shall be taken care of in the manner indicated below:

- i. If, in the price quoted, there is discrepancy between the unit price and total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly;
- ii. If there is an error in a total corresponding to the addition or subtraction of sub- totals, the sub-totals shall prevail and the total shall be corrected; and
- iii. If there is a discrepancy between words and figures, the amount in words shall prevail;
- iv. Such a discrepancy in an offer shall be conveyed to the Bidder asking him to respond by a target date and if the Bidder does not agree to GIC Re's observation, the Bid shall be liable to be rejected.

23. NO AGENCY:

The relationship between the Parties shall be that of independent contractor and contractee. Neither Party shall be deemed to be an agent of the other in connection with the exercise of any rights hereunder, and neither shall have any right or authority either express or implied to assume or create any obligation or responsibility on behalf of the other.

The selected bidder shall comply with all laws, rules and regulations applicable to the services being procured hereunder and all applicable laws, rules and regulations to which it may be subject from time to time.

However, if due to any deeming fiction or if the law otherwise provides for a situation where GIC Re may be held vicariously or otherwise liable for acts of selected bidder, the selected bidder shall protect, indemnify and hold harmless GIC Re in respect of any losses, costs, damages whether direct or indirect arising out of the failure, omission or non-observance of any laws, rules or regulations which it was expected to comply with hereunder or any act of the selected bidder which as a reasonable man, it should not have committed.

24. GOVERNING LAW AND JURISDICTION

- a. The validity, construction and performance of this RFP and the ensuing contract shall be governed by and construed in accordance with the laws of India.
- b. Subject to the provisions of the Arbitration clause, if any, contained in the ensuing contract, the Parties agree to submit to the exclusive jurisdiction of a court of competent jurisdiction at Mumbai, India and to comply with all requirements necessary to give such court the jurisdiction.

25. ARBITRATION

1. In case of any dispute arising out of this Agreement, including those relating to the existence, interpretation and application of the provisions of this Agreement, the Parties shall first make efforts to settle the dispute amicably by mutual consultation.
2. In case the dispute cannot be resolved in the manner stated above, such dispute shall be referred to and resolved by arbitration. The arbitration proceedings shall be

conducted in accordance with the Arbitration and Conciliation Act, 1996 or any enactment, modification or re-enactment in force at the relevant time.

3. The seat and venue of arbitration shall be Mumbai, India, the arbitration proceedings shall be conducted in English language and the laws applicable to the arbitration shall be the laws of India.
4. The award of the arbitral tribunal shall be final and binding on the parties hereto.
5. It is a condition precedent to any right of action or suit upon this Policy that an arbitral award shall be first obtained.
6. In the event that these arbitration provisions shall be held to be invalid then all such disputes shall be referred to the exclusive jurisdiction of the courts at Mumbai.

26. RIGHT TO REJECT BIDS.

GIC Re reserves the absolute and unconditional right to reject any response to this RFP if it is not in accordance with its requirements and no correspondence will be entertained by GIC Re in the matter. GIC Re reserves the right to cancel the tender process partly or fully at its sole discretion at any stage without assigning any reason to any of the participating bidders. GIC Re also reserves the right to re-issue or re-commence the entire bid process without the bidders having the right to object. Any decision of GIC Re in this regard shall be final, conclusive and binding on the bidders.

The Bids are liable to be rejected if:

- It is not in conformity with the requirements/instructions mentioned in this RFP document.
- It is not properly/duly signed and stamped by the Bidder.
- It is incomplete including non-furnishing of the required documents / information as required in terms of this Tender.
- It is received after expiry of the due date and time. Bidders shall not be permitted to alter or modify their bids after expiry of the deadline for receipt of bids.
- It is evasive or contains incorrect information.
- There is canvassing of any kind.
- Bid having Conflict of Interest.

(A bidder may be considered in a conflict of interest with one or more bidders in the tendering process under this RFP if they have a relationship with each other, directly or indirectly, through a common firm, that puts them in a position to have access to information or influence the Bids of another bidder.)

- Bidder delays in submission of additional information or clarifications sought by GIC Re.
- If the bid is conditional.
- It is not accompanied by EMD.
- A Bidder shall submit only one proposal/bid. If a Bidder submits proposal as a joint venture, with other firm, all such proposals/bids shall be disqualified.
- Any quotation or billing linked to GIC Re's Assets and/or Revenue will disqualify the bidder.

27. CANCELLATION OF TENDER PROCESS

The Corporation reserves the right to re-issue or re-commence the entire bid process without the applicants having the right to object. GIC Re further reserves the right to cancel the tender process partly or fully at its sole discretion at any stage without assigning any reason

to any of the participating bidders. Any decision of the Corporation in this regard shall be final, conclusive and binding on the Bidders.

28. VERIFICATION OF DOCUMENTS

Documents and/or reports submitted by the successful bidder shall be verified as per Standard Operating Procedure (hereinafter referred to as 'SOP') dated 02-02-2016. Notwithstanding anything contained anywhere in this RFP or the ensuing Agreement, non-compliance as per SOP norms will result in termination of contract or imposition of appropriate liquidated damages for any penalties imposed on / damages suffered by GIC Re, either pecuniary or otherwise. The said SOP can be downloaded from the website of GIC Re.

29. PUBLICITY

Any publicity by the selected Bidder in which the name of GIC Re is to be used should be done only with the explicit written permission of GIC Re.

30. RIGHT TO AUDIT

GIC Re reserves the right to conduct an audit at the selected bidder to determine whether the activities are being performed as required by the RFP and as agreed in the contract.

31. NO LEGAL RELATIONSHIP

No binding legal relationship shall exist between any of the bidders and the GIC Re until the execution of a Service Level Agreement.

32. COMPLIANCE WITH INFORMATION SECURITY POLICY

The selected bidder shall follow the Information Security Policy of GIC Re. In case the selected bidder is found to be in violation of the said policy, GIC Re reserves the right to terminate the contract in addition to any other remedies for breach, injunctive relief and indemnity as per the contract and the applicable laws.

33. ACCOUNTABILITY OF THE BIDDER

The selected bidder warrants to perform its obligations hereunder with all due diligence, professional care, professional integrity, transparency, competitiveness, efficiency and economy, in good faith and in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology, designs and specifications and safe and effective equipment, machinery, materials and methods.

The selected bidder shall always act at all times and in respect of any matter relating to this contract or to the Services, as faithful adviser to the "GIC Re", in the interest of GIC Re, and shall support and safeguard the "GIC Re's" legitimate interests in any dealings with Sub-Consultants or Third Parties.

The selected bidder shall be accountable for the advice/service rendered to GIC Re keeping in view that the same is being rendered for a consideration.

In the event of improper discharge of the contractual obligations by or deviant conduct on the part of the selected bidder, it shall be liable to GIC Re for the loss suffered by it owing to the said improper discharge or deviant conduct. In case the said improper discharge or deviant conduct is discovered before the payment of contract price the same shall be paid after reducing the amount of the loss suffered.

34. GENERAL TERMS:

- a) The bidders will be shortlisted based on assessment as per technical bids. The financial bids of these shortlisted bidders only will be opened.
- b) It is construed that the bidder has read all the terms and conditions before submitting his/her bid.

- c) The Bidder shall be responsible for all the cost associated with the preparation or execution of the RFP documents.
- d) GIC Re will not be held responsible for any technical snag or network failure during on-line bidding.
- e) It is the bidder's responsibility to comply with the system requirement i.e. hardware, software and internet connectivity at bidder's premises to access the e-tender website.
- f) GIC Re shall not be liable to the bidders for any direct / indirect loss or damages incurred by them arising out of incorrect use of the e-tender system or internet connectivity failures under any circumstances.
- g) Bids and all supporting documentation submitted by the bidder as part of the RFP response shall become and remain the property of GIC Re.

35. CONFLICT OF INTERESTS -

- a) The selected bidder shall provide professional, objective and impartial advice and at all times hold GIC Re's interests paramount, without any consideration for future work, and strictly avoid conflict of interest with other assignments or its own interests which affect the performance of this Contract to the detriment of GIC Re. The selected bidder shall not engage, and shall cause its Personnel and Affiliates not to engage, either directly or indirectly, in any business, professional, consulting or other activities that would conflict with the activities assigned to them under this Contract or the interest of GIC Re under this Contract.

If during the period of this Contract, a conflict of interest arises for any reasons, the selected bidder shall promptly disclose the same to the GIC Re and basis the conflict both the parties can analyze the situation and the selected bidder shall then act in accordance with the instructions of GIC Re.

- b) The payment to the selected bidder pursuant to this Contract hereof shall constitute the selected bidder's only payment in connection with this Contract.

36. INDEMNITY & LIQUIDATED DAMAGES

The bidder shall indemnify GIC Re and keep indemnified for any loss or damage, cost or consequence that GIC Re may sustain, suffer or incur on account of violation/fault on part of the bidder and holding it harmless to the extent of 100% in respect of the situations stated therein. The total liability of the selected bidder under this clause shall not exceed the total contract value.

In the event of non-performance and/or breach of any of the terms of the Agreement, GIC Re will be entitled to liquidated damages as per Agreement.

METHOD OF BID SUBMISSION AND OPENING OF BIDS

A. METHOD OF BID SUBMISSION:

1. The bidders are required to submit their respective Bid as per the instructions given in [Annexure – 6](#).
2. All Bids are to be submitted online on the website <https://gicre.eproc.in> as e-tenders (hereinafter referred to as bids/e-tenders). No bid shall be accepted off-line. The bids shall be received only "online" on or before the scheduled date and time of bid submission.
3. The bids received after the specified date & time for receipt of bids shall not be considered.
4. Technical Bid as per [Annexure -1](#) and other documents sought along with the technical bid are to be filled in/uploaded online.
5. Financial bid is to be submitted online.
6. In the e-tender system, after uploading the bid, the bidder need not send any documents (hard copy) to the tender inviting authority before opening of technical bid/price bid. If required, after opening of bid, the authenticity of the uploaded documents would be verified by the tender inviting authority. As such on request original documents should be produced failing which the bid/ e-tender is liable for rejection.
7. Bids containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the bids. Technical details must be completely filled in. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "Accepted", "Noted", "As given in Brochure/Manual", "negotiable", "to be discussed" is not acceptable. GIC Re may treat such e-tenders as not adhering to the RFP guidelines and as unacceptable.
8. The bidder has to submit the bid document online well in advance before the prescribed time to avoid any delay or problem during the submission process.
9. In case of any technical assistance on bid preparation/submission, login, registration, etc., kindly contact the following team:

HELPDESK NOS ARE OPEN BETWEEN 1000 HRS to 1800 HRS IST (MONDAY TO FRIDAY (Exclusions: GIC Re HOLIDAYS))		
Contact Nos. and email IDs for helpdesk officers		
Dedicated email	gicresupport@c1india.com Please email your issues before your call helpdesk. This will help us serving you better.	
Dedicated helpdesk for GIC Re Suppliers		
Name	Email	Phone Numbers
Ujjwala Shimpi	ujwala.shimpi@c1india.com	+91-124-4302000 Ext: 114
Saranraj Naicker	Saranraj.naicker@c1india.com	+91-124-4302000 Ext: 110
Escalation Level		
Fairlin Jivin	fairlin.jivin@c1india.com	

Interested Firm of Chartered Accountants (Eligible as Above), shall submit their bid as per E-Tender Process in [Annexure – 6](#).

B. OPENING OF BIDS:

Bidder should follow the server time being displayed on bidder's dashboard at the top of the tender site, which shall be considered valid for all actions of bid preparation, bid submission, bid opening etc., in the e-tender system.

After evaluation of bid, all the bidders will get the information regarding bid status. Thereafter, a system generated email confirmation will be sent to all bidders. The bidders can check information regarding the status of their bids on e-procurement portal. Award of contract will be issued separately to the successful bidder.

Technical Bid

All the documents enclosed with the bid document shall be duly signed and sealed by the firm or authorized partner.

The Technical Bid NOT to contain any details of Financial Bid. Financial Bid/Quote if found uploaded/mentioned/referred in Technical Bid section, shall lead to disqualification of Bidder.

Non-submission of all required/mandatory documents shall lead to disqualification.

Financial Bid

1. Payment of fee shall be in Indian Rupees only.
2. No extra payment will be admissible other than fees quoted by the selected bidder in the financial bid. The fees for the assignment quoted by the selected bidder should be **inclusive of all expenses**/costs/miscellaneous expenses, if any, **but exclusive of all applicable taxes, which shall be paid at actuals, by GIC Re.** GIC Re would be entitled to deduct TDS, as applicable, while making payments, according to the Indian taxation rules.
3. Any additional expenses incurred by the firm in respect of lodging, travelling, meals etc., is not payable.
4. GIC Re reserves the right to deduct any proportionate amount from the successful bidder on account of insufficient/unsatisfactory work or careless execution of the job.
5. The quoted rate is valid for entire tenure of the contract. No escalation in payment will be admissible.
6. The Technical Bid/Financial Bid NOT to be submitted in the format of a Legal Agreement.

BID EVALUATION CRITERIA AND SELECTION PROCEDURE

The bids will be evaluated/scrutinized on the basis of copies of documents submitted along with the bids and fulfilment of specified terms and conditions. The evaluation and selection process comprises the following steps:

1. Technical bid would be opened after the specified date and time.
2. The documents submitted by the bidders would be evaluated by the Evaluation Committee of GIC Re.
3. Evaluation matrix for evaluating technical bid will consist of experience of firm, experience of partners, experience of key persons, firm turnover, presentation by firm etc.
4. Bidders found to be Technically qualified will be shortlisted for opening of Financial Bids. Financial bids of only those bidders will be opened who are Technically qualified.
5. The bids will be ranked based on Combined Quality and Cost Based Selection (CQCBS) Process. Refer [Annexure 9](#)

If for any reason the Bid of any Successful Bidder (H1) is rejected, GIC Re may, at its discretion:

- i. Consider the bid with next lower Rank, in sequence;
 - ii. Annul the bid process; or
 - iii. Take any such measure as may be deemed fit in the sole discretion of GIC Re;
6. Any effort made by the bidder to influence GIC Re in the evaluation / contract award decision, may result in the rejection of the bid. Each bid will be evaluated using the criteria and process outlined above.

STANDARD FORMATS (PROFORMA) FOR TECHNICAL AND FINANCIAL BIDS.

The Bidders should necessarily submit the information as per the prescribed formats given in the RFP while submitting both technical and financial Bids. Any deviation in this regard entails the Bidder for disqualification.

ANNEXURE 1 – PROFORMA OF TECHNICAL BID

Kindly note the details as stated below are required to be furnished by the Bidder.

DETAILS OF BIDDING FIRM/COMPANY: AS ON 31 DEC 2020

Name of Firm/Company: _____

Address of Head Office of Firm: _____

Landline Number: _____

Email Address: _____

Website: _____

Constitution of Bidder: _____ (Partnership firm, LLP, Pvt Company etc.)

Date of Registration/Incorporation: _____

PAN Number: _____

GST Number _____

Name of Partner authorized by the firm to sign the tender: _____

Contact Person Name: _____

Mobile No. _____

Landline No. _____

Email Address: _____

OTHER DETAILS OF THE FIRM/COMPANY:

Office Address in Mumbai: _____

Landline Number: _____

Email Address: _____

Number of Offices/Locations in India: _____

Number of Offices/Locations out of India: _____

No. of Partners in Firm: _____

Number of Chartered Accountants employed in firm: _____

Number of Cost Accountants employed in firm: _____

Number of Staff (other than Chartered Accountants and Cost Accountants) employed in firm: _____

Employee details location wise: [Rows may be added, in the table below, to furnish details at all locations]

Sr. No.	Location/City	Total Employees Posted
1.		
2.		

	Total	_____
--	-------	-------

DETAILS OF PARTNERS:

[Format given below may be modified appropriately to furnish details of all partners]

- Name of Partner: _____
 - Qualifications: _____
 - No. of Years of Work Experience: _____
- Name of Partner: _____
 - Qualifications: _____
 - No. of Years of Work Experience: _____

ENGAGEMENT PARTNER DETAILS:

Name of Person proposed to be identified as Engagement Partner: _____

Designation: _____

Qualifications: _____

Experience and Suitability of the person [Not more than 150 words]: _____

ENGAGEMENT TEAM LEADER DETAILS:

Name of Person proposed to be identified as Engagement Team Leader: _____

Designation: _____

Qualifications: _____

Experience and Suitability of the person [Not more than 150 words]: _____

DETAILS OF ENGAGEMENT TEAM / AUDIT TEAM:

Proposed number of audit assistants to be deployed: _____

Details of Proposed Engagement Team:

[Format given below may be modified appropriately to furnish details of all audit assistants proposed to be deployed on this assignment]

- Name of Team Member/Audit Assistant: _____
 - Designation: _____
 - Qualifications: _____
 - Suitability and experience of the person [Not more than 150 words] : _____
- Name of Team Member/Audit Assistant: _____
 - Designation: _____
 - Qualifications: _____
 - Suitability and experience of the person [Not more than 150 words] : _____

TURNOVER OF THE FIRM

FY 2017-18: INR _____

FY 2018-19: INR _____

FY 2019-20: INR _____

BANK DETAILS OF THE FIRM/COMPANY

Type of Account	
Account Number	
Confirm Account Number	
Name of Bank	
Name of Branch	
Address of Branch	
MICR Code	
IFSC Code	

EXPERIENCE OF FIRM IN CONDUCTING AUDIT ASSIGNMENTS

Internal/Statutory Audit Experience with Companies engaged in Reinsurance Business			
Sr. No.	Client Name	Type of Assignment	Period of Audit
Audit Experience with entities registered as Reinsurance Intermediary			
Sr. No.	Client Name	Type of Assignment	Period of Audit
Any other Consulting Assignment closely related to Reinsurance Business			
Sr. No.	Client Name	Nature and Type of Assignment	When the assignment was conducted
Audit Experience with companies engaged in Insurance Business (Life Insurance)			
Sr. No.	Client Name	Type of Assignment	Period of Audit
Audit Experience with companies engaged in Insurance Business (Non-Life Insurance)			
Sr. No.	Client Name	Type of Assignment	Period of Audit

DETAILS OF REMITTANCE OF EMD:

Amount:

Date of Transaction:

Transaction Reference Number/UTR (Unique Transaction Reference) Number: _____

UPLOAD DOCUMENTS:

1. Technical bid document, in specified format, with all relevant details filled in.
2. PAN Card of Firm/Company.
3. Certificate of Incorporation/Registration
4. Firm Card issued by ICAI/ICWAI (not older than 30 Days from the date of tender)
5. GST Registration Certificate.
6. Valid MSME Certificate (if applicable).
7. Appointment letters issued by clients of bidder, who are engaged in Reinsurance Business.
8. Audited Profit & Loss and Balance Sheet for Financial year 2017-18, FY 2018-19 and 2019-20 duly approved by statutory auditors **OR** An external CA certificate certifying turnover of firm/company for said 3 financial years.
9. Scan copy of Cancelled Cheque of Bank Account from where EMD has been remitted to GIC Re.
10. Work Plan for conducting Internal Audit at GIC Re and Methodology of its implementation.
11. Diagram showing Reporting structure of Engagement team deployed for this assignment.
12. Integrity Pact signed by bidder. [Click here to download Integrity Pact.](#)
13. Declaration as per [Annexure 5.](#)
14. Declaration as per [Annexure 8.](#)
15. Any other relevant Documents.

A. Scope and Objective:

The scope of internal audit is best determined with reference to the Risk Management Framework adopted by the company, the business plan for the forthcoming period, the new initiatives proposed, the SOPs, guidelines, manuals and such other documents in place.

The internal audit scope is divided into two broad categories:

1. Transactions Audit and Spot Checks.
2. Audits relating to Internal controls and Compliances.

Auditors must provide observations and recommendations to enhance controls and improve performance.

Transactions and Spot Checks:

This audit is performed on an on-going basis to ensure that the underwriting & claims settlement process are in compliance with the underwriting and claims guidelines/manuals, and standard operating procedures laid down from time to time for the efficient functioning of the organization.

Audit to also ensure that the abovementioned activities are accounted for as per the accounting practices adopted and that procedures are followed for the speedy appropriations, settlements and reconciliation.

Audits relating to Internal controls and Compliance:

Audit checks to be performed to confirm that the internal controls and systems are adequate and functional. Also, to ensure that there are no compliance breaches and that operational efficiency is at its optimum best.

B. Coverage and Periodicity:

Sr. No.	Nature of Audit	Periodicity
Underwriting - (All exceptions/breaches to be reported)		
1	Check that following activities are as per underwriting guidelines, manuals, policies and Financial Standing Order (FSO) in place for each line of business. 1. Renewal of existing business, 2. Acceptance of New business 3. Endorsements 4. Specific retros and 5. Protection programme	Monthly
2	To check and confirm that the following 3 items are in sync: 1. Approval Note 2. Email conveying the commitment. 3. Cover Note/ Slip signed by the appropriate authority	Monthly
3	Ensure that the Data entry in SAP FSRI (TML – Treaty Master List) is accurate and that it has undergone the Maker-Checker process.	Concurrent
4	To check whether renewals are committed with Pending SOAs, pending adjustment accounts	Monthly
5	Check adherence to PPW in Facultative business and due dates of MDP on Non- Proportional treaties	Monthly

6	Check Accumulation controls due to acceptances made through obligatory, proportional treaties, non-proportional treaties and facultative writings.	Monthly
7	Check accumulation controls due to acceptances made by Retro desk at HO and acceptances made by other desks and branches	Monthly
8	Compliance check that 1. all acceptances beyond maximum underwriting limits and 2. all incurred claims beyond INR 25 crores have been duly reported to the Board	Quarterly
Claims (All exceptions/breaches to be reported)		
1	For paid claims arising from Facultative and Non-Proportional Treaty acceptances and for Cash-Call arising from Proportional treaties: To check and confirm that Claims processing, settlements and claims data entry in SAP (for paid and OSLR portion) is as per the claims manual /guidelines, SOPs and FSO.	Monthly
2	Claims above INR 20,000,000 (whether in single or split payments) for GIC's share, to be checked for computation, settlement and documentation.	Concurrent
3	To check whether all Cash Calls approved by Claims Vertical which are in pending mode are released by BAS and do not remain pending for settlement	Monthly
4	To check: • Correctness of OSLR provisioning • Negative OSLR.	Quarterly
5	To check whether documents about the claim being approved are attached to the claim approvals in Loss Module by CV	Monthly
5	Check whether Retro Recoveries have been made as per RI Protection Plan.	Quarterly
6	Whether the dept. is regularly reviewing OSLR provisioning more than three years old, and taking it up with the Cedants to write-off such provisioning.	Quarterly
Accounts (All exceptions/breaches to be reported)		
1	To check: • Booking of statement of accounts (SOA) in SAP. • Booking of Non-Prop and Facultative Accounts • Entry in SAP as per Treaty/Policy terms and condition. • Booking & Correctness of OSLR provision (Proportional Treaty) • Ageing /non-movement of OSLR Reserves	Monthly
2	Review of delays in receipt and settlement of accounts	Monthly
3	Review of Brokers/Cedant Outstanding balances and reconciliation	Monthly
4	Review of overdue outstanding balances from cedants/brokers and system for the follow-up of such balances	Half Yearly
5	Checking whether credit has been given in the SOA for cash calls settlement made during the quarter.	Monthly
6	Minimum & Deposit Premium & premium adjustment account to be verified.	Quarterly
7	Review of Release of Reserve Deposits held by the Ceding Companies as per Treaty conditions.	Annual
8	Review of Booking of Profit Commission/Sliding Scale Commission.	Annual
9	Compliance with respect to tax where applicable, computation of TDS, correctness of GST payments and submission of returns.	Monthly
10	Reconciliation of Retrocession Accounts.	Annual

11	Review of settlements of retro recoveries from brokers/reinsurers	Monthly
12	Whether Maker – Checker system is in place for all payments	Monthly
13	SOP to be strictly adhered for TAT (in days) for reporting receivables or payables from brokers or cedants by Credit Control team to Accounts team	Quarterly
14	Recovery of No Claim Bonus/Profit Commission, Loss Corridor, etc., for the previous year to be verified	
15	Review of Open Receipts	Monthly
16	Compliance of due diligence of checking of bank details information with every payment.	Monthly

C. Reporting methodology:

- Preliminary audit Findings in the form of inspection queries may be initially reported to the SPOC and based on the reply received, discussed with the concerned Heads of respective Department.
- Final Reports should be then prepared and put up to the Management based on the conclusions arrived at and incorporating the corrective actions taken and also audit recommendations etc.
- Concurrent Audit report shall be put up to the Management for Information on a monthly basis along with status of pending observations of previous months. All observations should have management's comment and recommendation of the auditor based on management's response.
- Quarterly Executive summary, along with the Action Taken shall be submitted to the Audit Committee of the Board.

D. Monitoring and Control by Audit Committee of Board (ACB)

- The executive summary of Audit Reports is put up to the Audit Committee of the Board on quarterly basis.
- Action taken Report (ATR) on implementation of approved recommendations and also the directions given by the Audit Committee of the Board be made mandatory and integral part of this process. The Action Taken Report detailing the status shall be reported to the Audit committee from time to time as and when required.

DRAFT AGREEMENT

(To be submitted by the Successful Bidder after issue of Letter of Appointment)

This Agreement (hereinafter together withappendices attached hereto called the Agreement) is made onday of2021

BY AND BETWEEN

General Insurance Corporation of India, a Company incorporated under the Companies Act, 1956 having Registered office at "Suraksha", 170 J Tata Road, Churchgate, Mumbai- 400020 (hereinafter referred to as "GIC Re") which expression shall unless it be repugnant to the context or meaning thereof, include its successors, executors, and permitted assigns of the one part.

AND

M/s..... a company/ firm/ LLP registered under the _____ Act, (hereinafter referred to as the "Audit Firm") having their registered office at..... which expression shall unless it be repugnant to the context or meaning thereof, include its successors, executors, and permitted assigns on the other part.

RECITALS

WHEREAS the General Insurance Corporation of India has requested for the conduct of Internal Audit of its Reinsurance Operations through RFP dated _____(hereinafter referred to as "RFP") which expression shall include all attachments and annexures thereto as well as all amendments, modifications, alterations, addendums and corrigendum thereto.

AND WHEREAS GIC Re has called for bids from eligible bidders pursuant to the RFP.

AND WHEREAS the Audit Firm represents that it has the necessary resources and experience for providing "services of Internal Audit of Reinsurance Operations of GIC Re for Financial Year 2021-22" and has submitted its Bid for providing the required services in accordance with the terms and conditions set forth herein and, in the RFP, and any other reasonable requirements of GIC Re communicated from time to time.

AND WHEREAS the Audit Firm has submitted its technical and commercial bid during the e-tendering process which has been considered as appropriate by GIC Re based on the documents submitted by the Audit Firm.

AND WHEREAS GIC Re has accepted the bid of the Audit Firm based on the documents submitted by it according to the evaluation terms and all conditions of RFP and has issued Appointment letter vide Reference No..... dated

Now in consideration of the promises and covenants contained in this Agreement, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged it is hereby agreed to, by and between the Parties as under.

NOW THIS AGREEMENT WITNESSETH as follows:

The following documents shall be deemed to form and be read and construed as part of this Contract viz.

- a) The RFP Document for Appointment of Audit Firm for conduct of Internal Audit of Reinsurance Operations of General Insurance Corporation of India for FY 2021-22.
- b) All amendments to the RFP Document for Appointment of Audit Firm for conduct of Internal Audit of Reinsurance Operations of General Insurance Corporation of India for FY 2021-22 prior to submission of bids, queries of bidders, if any.
- c) Appointment letter issued by the GIC Re vide Reference No..... dated and all correspondence exchanged between the GIC Re and the Audit Firm up to the date of appointment letter as specifically referred to in the said Appointment letter.

The terms and conditions laid down in the RFP and the Bids of the Vendor shall be read in consonance with and form an integral part of this Agreement and shall together constitute the entire Agreement. This Agreement supersedes any prior Contracts/ agreements, understanding or representation of the Parties on the subject matter.

In consideration of the payment to be made by the GIC Re to the Audit Firm as herein after mentioned the Audit Firm hereby covenants with the GIC Re to execute and complete the works in conformity with in all respects with the provisions of the contract.

The GIC Re hereby covenants to pay the Audit Firm in consideration of the completion of the services the counterpart charges in the manner prescribed in RFP.

(Notwithstanding such association, the Audit Firm will be represented hereunder at all times by which will retain full and undivided responsibility for the performance of the obligations hereunder and for satisfactory completion of the consulting services to be performed hereunder.)

DEFINITIONS

The Contract/ Agreement means the agreement entered into between GIC Re and the Audit Firm, as recorded in the contract form signed by the parties, including all attachments and annexes thereto, the RFP, the agreed terms as set out in the technical and financial bids and all documents incorporated by reference therein and amendments, alterations and modifications done to any of the above from time to time.

The Contract Price means the price payable to the Audit Firm under the Contract for the full and proper performance of its contractual obligations on its part.

DURATION/ PERIOD OF CONTRACT means the period for which the Audit Firm has been engaged by GIC Re i.e. from the date of issue of appointment letter till the date of satisfactory submission of final audit report.

INTERPRETATION

In this Agreement unless a contrary intention is evident:

1. the Clause headings are for convenient reference only and may not be used for interpretation;
2. unless otherwise specified a reference to a clause number is a reference to all its sub-clauses;
3. unless otherwise specified a reference to a clause or sub-clause is a reference to the clause or sub-clause of this Agreement including any amendments or modifications to the same from time to time;
4. a word in the singular includes the plural and a word in the plural includes the singular;
5. a word importing a gender includes any other gender;
6. a reference to a person includes a partnership and a body corporate;
7. a reference to legislation includes legislation repealing, replacing or amending that legislation;
8. where a word or phrase is given a particular meaning, it includes the appropriate grammatical forms of that word or phrase which have corresponding meanings.
9. in the event of an inconsistency or conflict between the terms of this Agreement, the RFP and the Bids, the terms of the RFP shall prevail over and supersede the Bids to the extent of the terms mentioned in the RFP but not on the terms modified under this Agreement. Any changes to the terms of the RFP and/or any additions thereto made in this Agreement shall prevail over and supersede the RFP. In the absence of any inconsistencies, the RFP shall bind the Parties in addition to terms and conditions of this Agreement.
10. The rule of construction that the contract shall be interpreted against the Party responsible for the drafting or preparation of the contract, shall not apply.

The expiration or termination of this Agreement shall not affect such of the provisions of this Agreement as expressly provide that they will operate after any such expiration or termination or which of necessity must continue to have effect after such expiration or termination, notwithstanding that the clauses themselves do not expressly provide for this.

CONDITIONS PRECEDENT

This Agreement is subject to the fulfillment of the following conditions precedent by the Audit Firm.

1. The Audit Firm shall at its own expense deposit with GIC Re within 14 days from the receipt of notification of award of the contract from GIC Re, an unconditional, irrevocable and continuing Performance Bank Guarantee (PBG) or Performance Security Deposit from a scheduled commercial bank acceptable to GIC Re, payable on demand, for the due performance and fulfillment of this Agreement. The Performance Security Deposit or PBG shall be denominated in the currency of India, INR. The PBG or Performance Security Deposit shall be valid for a period of 60 days beyond the date of completion of all contractual obligations including warranty obligations, renewable as may be stipulated by GIC Re.

The PBG or Performance Security Deposit amount shall be INR _____/- (10% of the Contract Price) and PBG shall be in the format attached as [Annexure 7](#) to the RFP. All charges whatsoever such as premium, commission etc. with respect to the PBG shall be borne by the Audit Firm.

No interest shall be payable on the Performance Security Deposit or PBG.

In the event of the Audit Firm being unable to service this Agreement for whatever reason or any breach of the terms of this Agreement, GIC Re would invoke the Performance Security Deposit or PBG. On reduction of value of Performance Security Deposit or PBG owing to such invocation, the successful Bidder shall forthwith replenish/restore the Performance Security Deposit or PBG to its original value. In the event of impending expiry of validity period of bank guarantee prior to satisfactory completion of performance/execution of contract, the audit firm to furnish fresh bank guarantee, bearing validity of 3 months, of the same amount, from any

scheduled commercial bank.

Notwithstanding and without prejudice to any rights whatsoever of GIC Re under this Agreement, the proceeds of the Performance Security Deposit or PBG shall be payable to it as compensation for any loss resulting from the Audit Firm's failure to complete its obligations under this Agreement.

2. The Audit Firm shall obtain and possess all statutory, regulatory and other approvals required for the performance of the Services under this Agreement.
3. The Audit Firm shall execute an Integrity Pact with GIC Re which essentially envisages an agreement committing officials/representatives of the Parties to this Agreement (covered in terms of the threshold limit set by GIC Re), not to exercise any corrupt influence on any aspect of this Agreement.
4. The Audit Firm shall furnish the Code of Integrity undertaking in the format attached as Annexure 8 with the RFP.
5. The Audit Firm shall sign the Reciprocal Non-Disclosure Agreement (NDA) in the format attached as Annexure 4 with the RFP.

GIC Re reserves the right to waive any or all of the conditions specified in this clause in writing and no such waiver shall affect or impair any right, power or remedy that GIC Re may otherwise have.

VERIFICATION OF DOCUMENTS

Documents and/or reports submitted by the Audit Firm shall be verified as per Standard Operating Procedure (hereinafter referred to as 'SOP') dated 02-02-2016. Notwithstanding anything contained anywhere in the RFP or the Agreement, non-compliance as per SOP norms will result in termination of contract or imposition of appropriate liquidated damages for any penalties imposed on / damages suffered by GIC Re, either pecuniary or otherwise. The said SOP can be downloaded from the website of GIC Re.

CONFIDENTIALITY

"Confidential Information" will have the same definition as given in the Reciprocal Non-Disclosure Agreement (NDA) entered into between GIC Re and the Audit Firm.

Either Party shall not use Confidential Information, the name or the logo of the other Party except for the purposes of this Agreement; The Audit Firm shall sign the Reciprocal NDA as annexed to the RFP as Annexure 4. The obligations of the Parties in this respect shall be as per the said NDA which shall survive the termination or expiry of this Agreement

INDEMNITY

The Audit Firm shall indemnify GIC Re and keep indemnified and hold harmless to the extent of 100% from and against -

- a. for any loss or damage, cost or consequences that GIC Re may sustain, suffer or incur on account of violation/ noncompliance of any statutory requirements in conducting Internal audit of Reinsurance Operations of GIC Re for FY 2021-22.
- b. for any Losses suffered by GIC Re due to any negligence or wrongful act or omission or willful misconduct by the Audit firm's Team or any third party in connection with or incidental to this Agreement.
- c. for any acts, deeds or things done by their employees which is outside the scope of work or authority vested or instructions issued by GIC Re.
- d. Any breach of any terms of the Bid, RFP and this Agreement by the Audit Firm or its team or any third party,

- e. Performance or non-performance under this agreement.

GIC Re reserves its right to cancel the Contract in the event of delay in the performance of its obligations and may impose liquidated damages for the delay. Due to such delay, any penalties imposed by any regulator or statutory body either pecuniary or otherwise on GIC Re, would be borne by the Audit Firm in monetary terms. The indemnity shall be to the extent of 100% in favor of GIC Re.

In addition to the above, the Audit Firm shall at all times indemnify and keep indemnified the GIC Re against any and all claims by Employees, Workmen, Contractors, sub-contractors, suppliers, agent(s), employed engaged or otherwise working for the Vendor, in respect of wages, salaries, remuneration, compensation or the like.

All claims regarding indemnity shall survive the termination or expiry of this Agreement.

SCOPE OF WORK:

The Scope of Work of this Agreement has been defined in the RFP, the Corrigendum / Addendums/ Amendments issued with respect to such RFP, the Bids and this Agreement from time to time.

PRICE AND PAYMENT TERMS

- The Audit Fees shall be payable after satisfactory completion of assignment and submission of final audit report and presentation to Audit Committee of Board/Board.
- The Contract Price shall be equal to the amount specified in the Commercial Bid.
- All Payments shall be made in Indian Rupees Only and will be subject to provisions of the clause Indemnity clause or any other recoverable dues from Audit Firm to GIC Re.
- GIC Re shall be entitled to make recoveries from the Audit Firm's bill/invoice, the Performance Bank Guarantee or Performance Security Deposit, or from any other amount due to the Audit Firm, of the equivalent value of any payment made to it due to inadvertence, error, collusion, misconstruction, misstatement or mistake.
- Audit Firm shall be deemed to have considered all the costs required for successful implementation of the Scope of Work as per RFP and this Agreement while submitting the Commercial Bid. GIC Re will not be liable to pay any extra cost, charges or out of pocket expenses.
- The Audit firm shall not in any case whatsoever link its billing to GIC Re's asset and/or revenue base.

FORCE MAJEURE

Any failure or delay by selected Bidder or GIC Re in the performance of its obligations, to the extent due to any failure or delay caused by fire, flood, earthquake or similar elements of nature, or acts of God, war, terrorism, riots, civil disorders, rebellions or revolutions, acts of governmental authorities or other events beyond the reasonable control of non-performing party, is not a default or a ground for termination. The affected party shall notify the other party within reasonable time period of the occurrence of a Force Majeure Event.

Force Majeure shall not include any events caused due to acts/omissions of any Party or result from a breach/contravention of any of the terms of the RFP/ Bids, and this Agreement. It shall also not include any default on the part of a Party due to its negligence or failure to implement the stipulated/proposed precautions, as were required to be taken under this Agreement.

TERMINATION

GIC Re may, terminate this contract under the following circumstances:

1. The Audit Firm commits a breach of any of the terms and conditions of the bid.

2. The Audit Firm goes into liquidation, voluntarily or otherwise.
3. An attachment is levied or continues to be levied for a period of seven days upon effects of the bid.
4. If the Audit Firm fails to complete the assignment as per the time lines prescribed in the Tender and the extension if any allowed, it will be a breach of contract. GIC Re reserves its right to terminate the Agreement in the event of delay.
5. if the Audit Firm does not perform satisfactorily or delays execution of the contract, GIC Re reserves the right to get the balance contract executed by another party of its choice by giving one month's notice for the same. In this event, the Audit Firm is bound to make good the additional expenditure, which GIC Re may have to incur in executing the balance contract. This clause is applicable, in the event of termination as a result of events described in sub clauses 1,3,4,5,6, 7,8 and 9.
6. in case it is found at any stage that the audit firm does not comply with eligibility requirements.
7. Where it comes to GIC Re's attention that the Audit Firm (or any member of Audit Firm's Team) is in a position of actual conflict of interest with the interests of GIC Re in relation to any of terms of the Audit Firm's Bid, the RFP or this Agreement.
8. if the Audit Firm fails to comply with any decision reached consequent upon arbitration proceedings pursuant to dispute resolution clause hereunder.
9. If at any point of time and for any period the Liquidated damages exceeds 100% of PBG or Performance Security Deposit submitted by the Audit Firm.
10. If the aggregate of Liquidated Damages levied under the Liquidated Damages clause exceeds the amount mentioned therein, GIC Re reserves the right to terminate this Agreement by giving 15 days' notice and pursue other remedies available under this Agreement in addition to setting off the Liquidated Damages or recovering the same from PBG or Performance Security.
11. GIC Re reserves the right to recover any dues payable by the Audit Firm from any amount outstanding to the credit of the Audit Firm, including but not restricted to, pending bills.

The Audit Firm may, subject to approval by GIC Re, terminate this Agreement before the expiry of its term by giving GIC Re a prior and written notice at least 90 days in advance indicating its intention to terminate the Agreement.

CONSEQUENCES OF TERMINATION/ EXPIRY

- a) In the event of termination of the Contract due to any cause whatsoever, [whether consequent to the stipulated term of the Contract or otherwise], GIC Re shall be entitled to impose any such obligations and conditions and issue any clarifications as may be necessary to ensure an efficient transition and effective business continuity of the Service(s) which the Audit Firm shall be obliged to comply with and take all available steps to minimize loss resulting from that termination, and further allow the next successor to take over the obligations of the Audit Firm in relation to the execution/continue execution of the scope of the Contract.
- b) In the event that the termination of the Contract is due to the expiry of the term of the Contract, a decision not to grant any (further) extension by GIC Re, the Audit Firm herein shall be obliged to provide all such assistance to the next successor or any other person as may be required and as GIC Re may specify, enable the successor to adequately provide the Service(s) hereunder, even where such assistance is required to be rendered for a reasonable period.

- c) The termination hereof shall not affect any accrued right or liability of either Party nor affect the operation of the provisions of the Contract that are expressly or by implication intended to come into or continue in force on or after such termination.
- d) In the event of termination of this Agreement, GIC Re reserves its rights to call for new bids or award the contract to the next best value bidder of the tendering process.
- e) Nothing herein shall restrict the right of GIC Re to invoke the Performance Bank Guarantee or Performance Security Deposit, and pursue such other rights and/or remedies that may be available to GIC Re under this Agreement, equity or law.

DISPUTE RESOLUTION MECHANISM

ARBITRATION.

1. Where the Audit Firm is not a Public-Sector Undertaking of the Government of India.
 - i. In case of any dispute or difference arising out of or in connection with this Agreement, including those relating to the existence, interpretation and application of the provisions of this Agreement, the Parties shall first make efforts to settle the dispute or difference amicably by mutual consultation.
 - ii. In case the dispute or difference cannot be resolved in the manner stated above, such dispute or difference shall be referred to and resolved by arbitration. The arbitration proceedings shall be conducted in accordance with the Arbitration and Conciliation Act, 1996 or any enactment, modification or re-enactment in force at the relevant time.
 - iii. The seat and venue of arbitration shall be Mumbai, India. The arbitration proceedings shall be conducted in English language and the laws applicable to the arbitration shall be the laws of India.
 - iv. The award of the arbitral tribunal shall be final and binding on the Parties.
2. It is a condition precedent to any right of action or suit upon this Agreement that an arbitral award shall be first obtained.
3. In the event that these arbitration provisions shall be held to be invalid then all such disputes or differences shall be referred to the exclusive jurisdiction of the courts at Mumbai.
4. Continuance of this Agreement: Notwithstanding the fact that settlement of dispute(s) (if any) under arbitration may be pending, the Parties hereto shall continue to be governed by and perform the work in accordance with the provisions of this Agreement to ensure continuity of operations.

NO AGENCY

The relationship between the Parties shall be that of independent contractor and contractee. Neither Party shall be deemed to be an agent of the other in connection with the exercise of any rights hereunder, and neither shall have any right or authority either express or implied to assume or create any obligation or responsibility on behalf of the other.

The Audit Firm shall comply with all laws, rules and regulations applicable to the services being procured hereunder and all applicable laws, rules and regulations to which it may be subject from time to time.

However, if due to any deeming fiction or if the law otherwise provides for a situation where GIC Re may be held vicariously or otherwise liable for acts of Audit Firm, the Audit Firm shall protect, indemnify and hold harmless GIC Re in respect of any losses, costs, damages whether direct or indirect arising out of the failure, omission or non-observance of any laws, rules or regulations which it was expected to comply with hereunder or any act of the Audit Firm which as a reasonable person, it should not have committed.

SUB- CONTRACTING:

The Audit Firm shall not subcontract to perform any of the work, service or other performance required of the successful Bidder under the contract without the prior written consent of GIC Re. The Audit Firm shall not permit anyone other than its personnel to perform any work/ service under the contract. Further, formation of consortium or association of Firms/Companies and engaging sub consultants is not allowed and such proposals will be disqualified at the evaluation stage itself.

JURISDICTION

Subject to the Dispute Resolution Clause, the Courts of India at Mumbai have exclusive jurisdiction to determine any proceeding in relation to this Agreement.

ENTIRE AGREEMENT

The terms and conditions laid down in the RFP and the Bids of the Vendor shall be read in consonance with and form an integral part of this Agreement and shall together constitute the entire Agreement. This Agreement supersedes any prior contracts/ agreements, understanding or representation of the Parties on the subject matter.

GOVERNING LAW

The validity, construction and performance of this Agreement shall be governed by and construed in accordance with the laws of India.

COMPLIANCE WITH LAWS

The Audit Firm shall comply with the laws in force in India in the course of performing this Agreement.

CONFLICT OF INTEREST

The Audit Firm shall disclose to GIC Re in writing, all actual and potential conflicts of interest that exist, arise or may arise (either for the Audit Firm or the Audit Firm's Team) in the course of performing the Services as soon as practical after it becomes aware of that conflict.

SEVERANCE

In the event any provision of this Agreement is held to be invalid or unenforceable by a court of competent jurisdiction, then the remaining provisions of this Agreement will nevertheless remain in full force and effect. The Parties agree to negotiate in good faith a substitute, valid and enforceable provision which most nearly effects the Parties' intent in entering into this Agreement.

GOVERNING LANGUAGE

The Agreement shall be written in English language. All correspondence and other documents pertaining to this Agreement that are exchanged by the Parties shall be written in English language only.

PUBLICITY

The Audit Firm agrees not to advertise, publish or disclose the existence or terms of this Agreement or that it has contracted to furnish the Services described in this Agreement, without the prior written consent of GIC Re. In particular, the Audit Firm shall not make or permit to be made a public announcement or media release about any aspect of this Agreement including its existence, unless GIC Re first gives the Audit Firm its written consent.

COMPLIANCE WITH INFORMATION SECURITY POLICY

The Audit Firm shall follow the Information Security Policy of GIC Re. In case the Audit Firm is found to be in violation of the said policy, GIC Re reserves the right to terminate the contract in addition

to any other remedies for breach, injunctive relief and indemnity as per the contract and the applicable laws.

NO ASSIGNMENT

The Audit Firm shall not transfer any interest, right, benefit or obligation under this Agreement without the prior written consent of GIC Re and any purported attempt to do so shall be deemed void.

NOTICES

A "notice" means;

- i. a notice; or
- ii. other communication required to be in writing under this Agreement.

All notices, requests or consents, permissions, approvals or other communications provided for or permitted to be given under this Agreement shall be in writing and shall be deemed effectively given when personally delivered or mailed by pre-paid certified / registered mail, return receipt requested, addressed as follows and shall be deemed received two days after mailing or on the date of delivery if personally delivered to:

To GIC Re, at:

General Insurance Corporation of India,
Suraksha, 170, J Tata Road, Churchgate,
Mumbai – 400020.

Phone: 022-22867166

To Vendor at :

<Name:>

<Address:>

<Phone:>

<Email:>

Any Party may change the address to which notices are to be directed to it by notice to the other party in the manner specified above. A notice served on a Representative as per clause "Agreement Administration" is taken to be notice to that Representative's Party

WAIVER

1. Any waiver of any provision of this Agreement is ineffective unless it is in writing and signed by the Party waiving its rights.
2. A waiver by either Party in respect of a breach of a provision of this Agreement by the other Party is not a waiver in respect of any other breach of that or any other provision.
3. The failure of either Party to enforce at any time any of the provisions of this Agreement shall not be interpreted as a waiver of such provision.

MODIFICATION

Any modification of this Agreement shall be in writing and signed by an authorized representative of each Party and annexed to the Agreement as addendum.

CO-OPERATION

Each party to this Agreement agrees to execute and deliver all documents and to perform all further acts and to make any and all further steps that may be reasonably necessary to carry out the provisions of this Agreement and transactions contemplated thereby.

SURVIVAL

Notwithstanding any expiration or termination of this Agreement, the provisions of this Agreement that are either by express language meant to survive or impliedly meant to survive termination, shall survive such expiration or termination.

ANTI FRAUD AND CORRUPTION

It is the GIC Re's policy that GIC Re as well as the Audit Firm observe the highest standard of ethics and propriety during the procurement process, execution of the contract, the contract duration and thereafter (hereinafter referred to as the 'Contract Cycle').

DEFINITIONS:

In pursuance of this policy, GIC Re defines, for the purpose of this provision, the terms set forth below as follows:

- i. "Corrupt Practice" means the offering, promising, giving, receiving or soliciting, directly or indirectly, anything of value, either tangible or intangible, which a person is not entitled to, to influence or which has the potential to influence the action of an official during the Contract Cycle;
- ii. "Fraudulent Practice" means the following:
 - a) a misrepresentation or omission of facts or submission of fake or forged documents in order to influence any component of the Contract Cycle;
 - b) an intentional act of commission or omission designed to deceive, resulting in GIC Re suffering a loss and/or the perpetrator achieving a gain.
- iii. "Collusive Practices" means a scheme or arrangement whether formal or informal, between two or more bidders, with or without the knowledge of the GIC Re, designed to establish prices at an artificial, noncompetitive levels or which affects submission or non-submission of bids;
- iv. "Coercive Practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the contract cycle ;

Misdemeanor for this purpose shall include Corrupt, Fraudulent, Collusive and Coercive practices which shall carry meanings as per the definitions above.

MEASURES TO BE TAKEN BY THE GIC RE:

- a. GIC Re will be within its rights to terminate this Agreement with the Audit Firm for any Misdemeanor during the Contract Cycle, ban/blacklist/debar the Audit Firm from this and further procurements and the like.
- b. GIC Re will be within its rights to take any other action against the Audit Firm deemed appropriate as per the terms of the RFP and this Agreement as well as the law of the land.

MEASURES TO BE TAKEN BY THE AUDIT FIRM:

- a. The Audit Firm shall during the entire Contract cycle, comply with the provisions of the Anti-Fraud Policy of GIC Re and not commit any Misdemeanor.

- b. The Audit Firm shall procure the compliance with the above obligations (as mentioned in a.) from its associated persons, officers, employees, agents, subcontractors or independent contractors as may be used for the fulfilment of its obligations under the RFP and this Agreement during the entire Contract cycle.
- c. If the Audit Firm gains knowledge of any conduct by any of its associated persons, officers, employees, agents, subcontractors or independent contractors which constitutes a Misdemeanor or non-compliance of the Anti-Fraud Policy, or if it has reasonable suspicion of the existence of such conduct, it shall immediately inform GIC Re of such knowledge and if requested by GIC Re, provide information it may reasonably require regarding such conduct.

IN WITNESS WHEREOF the parties hereto have caused their respective common seals to be hereunto affixed (or have hereunto set their respective hands and seals) the day and year first above written.

Binding Signature of

General Insurance Corporation of India

Witness:

1.

2.

Binding Signature of

Audit Firm

Witness:

1.

2.

ANNEXURE 4 – FORMAT OF RECIPROCAL NON-DISCLOSURE AGREEMENT

(To be executed on a non-judicial stamp paper of Rs.100/-)

This Reciprocal Non Disclosure Agreement ("NDA") is entered into on this ____ day of _____ 2021, by and between:

_____, a Company incorporated under the Companies Act, 1956 or 2013, having its registered office at _____, hereinafter referred to as "the Audit Firm _____" which expression shall, unless it be repugnant to the meaning and context thereof, include its successors, and permitted assigns of the one part;

and

General Insurance Corporation of India, a company duly incorporated and existing under the laws of India, having its registered office at "Suraksha", 170, J. Tata Road, Churchgate, Mumbai – 400020, India, hereinafter referred to as "GIC Re" which expression shall, unless it be repugnant to the meaning and context thereof, include its successors, and permitted assigns of the other part.

Hereafter, referred to individually as a "**Party**" and collectively as the "**Parties**". For purposes of this NDA, the party receiving Confidential Information (as defined herein below), shall be referred to as the "**Receiving Party**" and the party providing the Confidential Information shall be referred to as the "**Disclosing Party**".

WHEREAS, the Audit Firm is *inter alia* engaged in the business of _____

AND WHEREAS, GIC Re is engaged in the business *inter alia*, of Reinsurance and Risk Management related activities.

AND WHEREAS the Audit Firm and GIC Re are in the process of consultations and discussions for exploring business opportunities as per the Scope of Work under GIC Re's Request for Proposal dated _____ and to eventually enter into a detailed Agreement for the same. ("Purpose")

AND WHEREAS to facilitate the 'Purpose', certain Confidential Information (as defined below) will be required to be shared between the Parties.

AND WHEREAS, the Parties wish to protect the Confidential Information (as defined herein below) from any unauthorized use or disclosure in accordance with the terms and conditions of this NDA.

NOW, THEREFORE, in consideration of the promises and covenants contained it is agreed as follows:

A. Definition of "Confidential Information"

- a) "**Confidential Information**" means any information disclosed to, received by, otherwise accessed by or coming to the knowledge of the Receiving Party to this NDA, either orally or in writing, whether disclosed directly or indirectly that:
 - i. is by its character or nature or by the circumstances in which it is disclosed/received/ assessed and/or it came to knowledge, such that a reasonable person under like circumstances would treat it as confidential; or
 - ii. Is designated by the disclosing party as confidential or identified in terms connoting its confidentiality; or

- iii. Is proprietary to the Disclosing Party and not generally known to the public, whether in tangible or intangible form, whenever or however disclosed; or
- iv. The Disclosing Party considers confidential.

and includes but is not limited to, the following types of information and other information of a similar nature (whether or not reduced to writing): discoveries; inventions; concepts; software in various stages of development; designs; drawings; flowcharts; specifications; techniques; models; data; database; source code; object code; documentation; methods; processes; policies; procedures; information related to processes; technologies or theory; know-how; marketing techniques and materials; marketing and development plans; business plans; strategic plans; development tools; reports; business records; project records; projections; performance results related to past, present or future business activities of Disclosing Party, its affiliates, subsidiaries and affiliated companies; business manuals; customer/vendor names and other information related to customers/vendors, price lists, pricing policies; financial information; and any scientific or technical or commercial information, information and trade secrets;

- b) Confidential Information also includes information disclosed to the Receiving Party by third parties on behalf of the Disclosing Party.
- c) Confidential Information shall include any copy, abstract, extract, sample, note or module of any Confidential Information and any part or any extract or summary or derivation thereof;

B. Information not categorized as "Confidential Information"

The obligation imposed, under this NDA, on Receiving Party shall not apply to information which:

- a) Receiving Party can demonstrate by prior existing records, was within Receiving Party's legitimate possession prior to the time of disclosure;
- b) was within the public domain/ public knowledge prior to disclosure, or comes into the public domain/ public knowledge through no wrongful act, fault, negligence or breach of this NDA on the part of the Receiving Party;
- c) is independently developed by the Receiving Party without reference to or reliance upon Confidential Information of the Disclosing Party;
- d) Is or becomes lawfully available to Receiving Party on a non-confidential basis from an independent third-party source (after diligent inquiry) who is free to divulge such information.

Provided, the Receiving Party understands and agrees that:

- i. Any information known only to a few people to whom it might be of commercial interest and not generally known to the public is not public knowledge;
- ii. A combination of two or more parts of the Confidential Information is not public knowledge merely because each part is separately available to the public.

C. Restriction on Disclosure

Except as otherwise expressly permitted under this NDA, the Receiving party shall hold and keep in strictest confidence any and all Confidential information and shall not directly or indirectly, in any way:

- a) disclose, reveal report, publish, duplicate, copy, transmit or otherwise use or disseminate in any manner whatsoever any Confidential Information of the Disclosing Party;

- b) use the Confidential Information of the Disclosing Party (i) for Receiving Party's own benefit or that of any third party, (ii) to the Disclosing Party's detriment, or (iii) for any purpose other than for achieving the Purpose;
- c) commercially exploit any Confidential Information of the Disclosing Party;
- d) acquire any right in, or assert any lien against, the Confidential Information of the Disclosing Party; or
- e) Refuse for any reason to promptly return all Confidential Information of the Disclosing Party if instructed to do so.

D. Permitted Disclosures

Receiving party is permitted to:

- a) disclose relevant aspects of the Disclosing Party's Confidential Information to the Receiving Party's directors, officers, employees, consultants, attorneys and auditors solely to the extent necessary for achieving the Purpose; provided, that
 - 1. before disclosing any Confidential Information of the Disclosing Party, all persons or entities receiving Confidential Information shall be bound by obligations of confidentiality towards the Disclosing Party no less restrictive than those of this NDA. Such persons shall be strictly prohibited from making any use, publishing or otherwise disclosing to others, or permitting others to use for their benefit or to the detriment of the Disclosing Party, any of the Confidential Information.
 - 2. The Receiving Party shall use the same care to avoid disclosure or unauthorized use of Confidential Information as it uses to protect its own confidential information, but in no event less than reasonable care including but not limited to execution of a confidentiality agreement with the persons or entities receiving Confidential Information. Receiving Party shall establish and maintain reasonable security measures to provide for the safe custody of the Information and to prevent unauthorized access to the Confidential Information.
 - 3. All such Confidential Information shall be labeled as confidential.
- b) Disclose relevant aspects of the Disclosing Party's Confidential Information if legally compelled or required to disclose any Confidential Information of the Disclosing Party in connection with any legal or regulatory proceedings. In such case, the Receiving Party will immediately notify the Disclosing Party so as to allow the Disclosing Party a reasonable opportunity to seek appropriate protective measures or other remedies prior to disclosure or waive compliance with the terms of this NDA. The Receiving Party shall cooperate with any attempt by the Disclosing Party to seek judicial protection for such Confidential Information
- c) Disclose relevant aspects of the Disclosing Party's Confidential Information with the prior written consent of the Disclosing Party.

E. Effects of Unauthorized Disclosure

- a) The Receiving Party will be liable for the acts and omissions of, and any loss, theft or unauthorized/inadvertent disclosure or use of Confidential Information by, any person or entity that received Confidential Information from or through the Receiving Party.
- b) Receiving Party acknowledges and agrees that the misappropriation or misuse of Confidential Information of the Disclosing Party will result in irreparable and continuing damage to the Disclosing Party for which there may be no adequate remedy at law. In the event of such a breach by the Receiving Party leads to Disclosing Party suffering or incurring losses, damages, claims or expenses the Disclosing Party shall be entitled to legal as well as equitable relief, as appropriate, including but not limited to an injunction, in addition to any monetary relief in the form of indemnification.

- c) The Receiving Party will promptly report to the Disclosing Party any disclosures of Confidential Information otherwise than as permitted by this NDA and any breaches in security that may affect or has the potential to affect the Disclosing Party or its Confidential Information of which it is aware and will specify the corrective action to be taken.

F. Return of documents

Upon written demand by the Disclosing Party, the Receiving Party shall promptly and in any event within 14 days of receipt of such request, at its own cost:

- a) procure the return or return to the Disclosing Party all Confidential Information supplied which the Receiving Party has in his possession or under his control which includes but is not limited to all tangible material embodying the Confidential Information provided, each and every copy of Confidential Information and copies that have been converted to computerized media in the form of image, data or word processing files wither manually or by image capture or in any other form of storage
- b) destroy or have destroyed all copies received or made of the Confidential Information; and
- c) promptly thereafter provide a certificate signed by an officer of the Receiving Party certifying compliance with the obligations point (a) and (b) above.

G. Title And Proprietary Rights

Notwithstanding the disclosure of any Confidential Information by the Disclosing Party to the Receiving Party, the Disclosing Party shall retain exclusive title and all intellectual Property and Proprietary rights in the Confidential Information. No license under any trademark, patent or copyright or application for same which are now or thereafter may be obtained by Disclosing Party is either granted or implied by the conveying of Confidential Information. The Receiving Party shall not conceal, alter, reverse-engineer, decompile, disassemble, obliterate, mutilate, deface or otherwise interfere with any software, trademark, trademark notice, copyright notice, confidentiality notice or any notice of any other proprietary right of the Disclosing Party on any copy of the Confidential Information, and shall reproduce any such mark or notice on all copies of such Confidential Information. Likewise, the Receiving Party shall not add or emboss its own or any other mark, symbol or logo etc. on such Confidential Information.

H. No Warranty

All Confidential Information is provided "as is". In no event shall the Disclosing Party be liable for the inaccuracy or incompleteness of the Confidential Information. None of the Confidential Information disclosed constitutes any representation, warranty, assurance, guarantee or inducement by Disclosing Party to the Receiving Party with respect to the fitness of such Confidential Information for any particular purpose.

I. No Commitment

The disclosure of Confidential Information does not, and is not intended to represent a commitment by the Disclosing Party to enter into any business relationship with the Receiving Party or with any other entity. If the Parties desire to pursue business opportunities, they will execute a separate written agreement to govern such business relationship

J. Term

This NDA shall commence from the date set forth above and expire with the termination or expiration of the Agreement for Certification of Investment Risk Management Systems and Processes, unless earlier terminated in writing by both Parties.

The provisions of this NDA shall however apply to any Confidential Information which may have been disclosed in connection with the discussions and negotiations regarding the Purpose, prior to the date first mentioned above.

Notwithstanding the foregoing, the Receiving Party's duty to hold in confidence the Confidential Information that was disclosed during the Term and the obligations under this NDA shall remain in effect at all times and shall survive any termination/expiry of this NDA or the Agreement.

K. Arbitration

The Arbitration proceeding shall be as per the procedure laid down in the Agreement ([Annexure-3](#)).

L. Governing Law and Jurisdiction

- a) The validity, construction and performance of this NDA shall be governed by and construed in accordance with the laws of India.
- b) Subject to the provisions of Arbitration clause, the Parties agree to submit to the jurisdiction of a court of competent jurisdiction at Mumbai, India and to comply with all requirements necessary to give such court the jurisdiction.

M. Miscellaneous

- a) No failure or delay by the Disclosing Party in exercising or enforcing any right, remedy or power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise or enforcement of any right, remedy or power preclude any further exercise or enforcement thereof or the exercise or enforcement of any other right, remedy or power.
- b) This NDA shall not be assignable or transferable by either Party without the written consent of the other Party.
- c) This NDA supersedes all prior discussions and writings with respect to the subject matter hereof, and constitutes the entire agreement between the Parties with respect to the subject matter hereof. No waiver or modification of this NDA will be binding upon either Party unless made in writing and signed by a duly authorized representative of each Party and no failure or delay in enforcing any right will be deemed a waiver.
- d) In the event that any of the provisions of this NDA shall be held by a Court or other tribunal of competent jurisdiction to be unenforceable, the remaining portions hereof shall remain in full force and effect.
- e) Upon 45 days written notice, the Disclosing Party may audit the use of the disclosed resources. The Receiving Party agrees to co-operate with the Disclosing Party's audit and to provide reasonable assistance and access to information.
- f) The Receiving Party shall not export, directly or indirectly, any technical data acquired from the Disclosing Party pursuant to this NDA or any product utilizing any such data to any country for which the Indian government or any agency thereof at the time of export requires an export license or other government approval without first obtaining such license or approval.
- g) Any notices or communications required or permitted to be given hereunder may be delivered by hand, deposited with a nationally recognized overnight carrier, electronic mail, or mailed by certified mail, return receipt requested, postage prepaid, in each case to the address of the other party indicated below. All such communications and notices shall be deemed to have been given and received (i) in the case of personal delivery or electronic mail, on the date of such delivery, (ii) in case of delivery by a nationally recognized overnight carrier and in mailing, within a reasonable period of such mailing.

IN WITNESS WHEREOF this NDA has been executed by the duly authorized representative of each Party on the day and year first above written.

By: _____

Name: _____

Title: _____

GENERAL INSURANCE CORPORATION OF INDIA

By: _____

Title: _____

Date: _____

(On letter head of Bidder)

ANNEXURE 5 – DECLARATION FORMAT

DECLARATION

I _____ Son of Shri _____ working as _____ in _____ (name of the firm and firm address in full be mentioned), hereby solemnly affirm and declare that I have been authorized by the firm to sign the tender. I, hereby declare and certify, on behalf of the firm, that my firm/company is eligible to apply for this tender and we have accepted all the terms & conditions mentioned in the RFP dated _____ and we shall abide by all the terms & conditions of appointment letter/Agreement/RFP in the event of acceptance of my/our Bid.

I further declare that M/s. _____ (Name of the Firm)/any of its partners/relatives/employees/representatives/agents shall not, under any circumstances, be deemed to have any employer-employee relationship with GIC Re Officials. I also declare that I/We do not possess any place of profit in GIC Re. I declare that our firm is/was not prohibited/debarred/blacklisted by any Government Department/ CPSU/ SPSU/ Banks/ Autonomous Bodies/ Statutory Bodies including but not limited to IRDA, MCA, RBI, SEBI, ICAI, ICSI, C&AG etc.

I also declare that none of the GIC Re officials have any vested interest in the applicant audit firm. I undertake to sign contract with GIC Re on behalf of our Firm as per [Draft Agreement \(Annexure – 3\)](#) and Reciprocal [Non-Disclosure Agreement \(Annexure – 4\)](#) attached in the RFP.

I declare that all information submitted by me is true and correct to the best of my knowledge. I/We have no objection if enquiries are made about my work/clients listed by me/us.

Signature of Authorized Signatory of the firm/
Proprietor etc. with Seal & Stamp.

Place: _____

Name: _____

Dated: _____

Designation: _____

Membership No.: _____

1. Vendor Registration:

- a. Bidders are required to enroll on GIC e-Procurement portal by <https://gicre.eproc.in> Enrolment on the GIC e-Procurement portal is free of charge.
- b. During enrolment / registration, the bidders should provide the correct/true information including valid email-id & mobile no. All the correspondence shall be made directly with the contractors/bidders through email-id provided.
- c. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- d. For e-tendering process, bidder should possess valid Digital Signature Certificate (Class 3B Certificates with signing & encryption copy) which can be obtained from SIFY/ TCS/ nCode/ eMudra or any Certifying Authority recognized by CCA India on eToken Smart Card.
- e. Upon enrolment on GIC e-Procurement portal for e-tendering, the bidders shall register their valid Digital Signature Certificate (DSC) with their profile.
- f. Only one valid DSC should be registered by a bidder. Bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse and should ensure safety of the same.
- g. Bidders can then log into the site through the secured login by entering their user ID password and the password of the DSC / eToken.

Note: Those bidders who have already enrolled in the e-Procurement portal are not required to follow step 1.

2. Preparation of Bids by Registered Vendor:

- a. For preparation of bid, Bidders shall search the tender from published tender list available on site and download the complete tender document and should take into account corrigendum if any published before submitting their bids.
- b. Bidders should keep the bid documents ready in advance that are needed to be submitted as indicated in the tender document in PDF format only.
- c. Bidder shall go through the tender carefully to understand the documents required to be submitted as part of the bid. Any deviation from the terms and conditions of the tender may lead to rejection of the bid.
- d. Bidders shall submit their bids through online e-tendering system to the Competent Authority well before the bid submission end date and time (as per Server System Clock). The Competent Authority will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders.
- e. Bidder should follow the server time being displayed on bidder's dashboard at the top of the tender site, which shall be considered valid for all actions of requesting, bid submission, bid opening, etc. in the e-tender system.

3. Submission of Bids by Registered Vendor:

- a. Bidder should log into the site well in advance for bid submission so that he / she uploads the bid in time i.e. on or before the bid submission time.
- b. While submitting the bids online, the bidder shall read the terms & conditions of e-Tender Notice / tender document and accept the same in order to proceed further to submit his/her bid.
- c. Bidder shall digitally sign and upload the required bid documents one by one as indicated in the e-Tender Notice / tender document according to specified cover.
- d. Bidders shall note that the very act of using DSC for downloading the e-Tender Notice / tender document and uploading their offers is deemed to be a confirmation that they have read all sections and pages of the e-Tender Notice / tender document without any exception and have understood the complete e-Tender Notice / tender document and are clear about the requirements of the e-Tender Notice / tender document.
- e. Bidders shall submit their bids through online e-tendering system to the Competent Authority well before the bid submission end date and time (as per Server System Clock). The Competent

Authority will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders.

- f. Bidder should follow the server time being displayed on bidder's dashboard at the top of the tender site, which shall be considered valid for all actions of requesting, bid submission, bid opening, etc. in the e-tender system.

DRAFT PERFORMANCE BANK GUARANTEE (PBG)
TO BE EXECUTED BY THE **Successful Bidder**

(To be executed on a non-judicial stamp paper of Rs.100/-)

To,
General Insurance Corporation of India,
170, "Suraksha",
J. Tata Road,
Churchgate,
Mumbai - 400 020.

In consideration of the General Insurance Corporation of India, a Company registered under the Companies Act 1956, and having its Registered Office at "Suraksha", 170, J. Tata Road, Churchgate, Mumbai- 400 020, (hereinafter referred to as 'GIC Re'), having entered into an Agreement dated for Appointment of Firm as internal Auditor for Reinsurance Operations of GIC Re for FY 2021-22 (hereinafter referred to as "the Agreement") with..... (the selected Bidder's name and address) (hereinafter referred to as "the Audit Firm"), and the Audit Firm, having agreed to provide a guarantee for its performance in the form of an unconditional, irrevocable and continuing Performance Bank Guarantee as per the terms and conditions of the Request for Proposal dated (hereinafter referred to as "the RFP") and the Agreement, for the due fulfillment by the Audit Firm of the terms and conditions contained in the RFP and the Agreement,

1. We, _____ (Name of the bank and full address) (hereinafter referred to as "the Bank") at the request of the Audit Firm do hereby undertake to pay to GIC Re an amount not exceeding Rs. _____- (Rupees _____only) caused to or suffered by GIC Re by reason of any breach committed by the Audit Firm of any of the terms and conditions contained in the Agreement.
2. We, _____ (Name of the bank and full address) do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from GIC Re stating that the amounts claimed is due by way of loss or damage caused to or would be caused to or suffered by GIC Re by reason of breach by the Audit Firm of any of the terms and conditions contained in the Agreement or by reason of the Audit Firm's failure to perform the Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____/- (Rupees _____only).
3. We _____ (Name of the bank and full address) undertake to pay to GIC Re any money so demanded notwithstanding any dispute or dispute raised by the Audit Firm in any suit or proceeding pending before any Court or Tribunal relating hereto our liability under this guarantee being absolute and unequivocal. The Payment so made by us under this guarantee shall be a valid discharge of our liability for payment thereunder and the Audit Firm shall have no claim against us for making such payment.
4. We, _____ (Name of the bank and full address) further agree that this guarantee shall remain in full force and effect during the entire tenure of the said Agreement till 60 days after all the contractual obligations of the Audit Firm are completed and till all the dues of GIC Re under or by virtue of the Agreement have been fully paid and its claim authorities satisfied or discharged by the Audit Firm.

Unless a claim or demand under this performance bank guarantee is made or presented to the Bank within six months from the expiry of this Bank Guarantee, all the rights of GIC Re under this guarantee shall cease and the Bank shall be released and discharged from all liability hereunder.

5. We, _____ (Name of the bank and full address) further agree with GIC Re that GIC Re shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time of performance of the Audit Firm under the Agreement or from time to time to postpone for any time the powers exercised by GIC Re against the Audit Firm and to forbear or enforce any of the terms and conditions relating to the Agreement and we shall not be relieved from our liability by reason of any variation, or extension being granted by the GIC Re to the Audit Firm or by any such matter or thing whatsoever which under the law relating to sureties would but for this provision, have effect of so relieving us. We further agree to waive notice of any such change, addition or modification.
6. Any claim which we, _____ (Name of the bank and full address) may have against the Audit Firm shall be subject and subordinate to the prior payment and performance in full of all obligations of it hereunder. The Bank will not, without prior written consent of GIC Re, exercise any legal right or remedy of any kind in respect of any such payment or performance so long as the obligations of it hereunder remain owing and outstanding, regardless of the insolvency, liquidation or bankruptcy of the Audit Firm or otherwise howsoever. We, the Bank, will not counter claim or set off against its liabilities to GIC Re hereunder any sum outstanding to the credit of GIC Re with it.
7. This guarantee will not be discharged due to the change in the continuation of the Bank or the Audit Firm.
8. We, _____ (Name of the bank and full address) undertake not to revoke this guarantee during its currency except with the prior consent of GIC Re in writing.
9. Notwithstanding anything contained herein:-
 - a. Our liability under this Bank Guarantee shall not exceed Rs. _____/- (Rupees _____ only).
 - b. This Bank Guarantee shall be valid upto _____(date) and
 - c. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if GIC Re serves upon us a written claim or demand within six months from the expiry date of this Bank Guarantee.
10. Our obligation to pay hereunder is as principal debtor and not as surety and it shall not be necessary for GIC Re "to proceed against" the Audit Firm "before proceeding against" the Bank and the Guarantee herein contained shall be enforceable against the Bank notwithstanding any other security which GIC Re may have obtained or may obtain from the Audit Firm at the time when proceedings are taken against the said Bank in any manner whatsoever.
11. This Performance Bank Guarantee shall come into force immediately and shall be valid up to 60 days after all contractual obligations of the Audit Firm including warranty obligations are completed.
12. We have the power to issue this Guarantee in your favor and the undersigned who are executing this Guarantee have the necessary power to do so on behalf of the Bank.

Dated thisday of 2021 for _____ (Name of the bank)

(Signature of the authorized officer of the Bank)

Name and designation of the officer

Seal, name & address of the Bank

Witnesses:

1.....

2.....

(On letter head of the Firm)

ANNEXURE 8 – CODE OF INTEGRITY DECLARATION FORMAT

DECLARATION

I _____ working as _____ in _____ (name of the firm and firm's address in full be mentioned), hereby solemnly affirm and declare that I have been authorized by the firm to sign the bids. I, hereby declare and certify, on behalf of the firm, that we have accepted all the terms & conditions mentioned in the RFP _____ and we shall abide by all the terms & conditions of appointment letter/Agreement/RFP.

I further declare that in relation to my/our Bid submitted to GIC Re, in response to RFP _____ I/wehereby undertake that I/we shall abide with the Code of Integrity as detailed in the RFP, and make disclosure as to any Conflict of Interest at all times, and understand that any breach of the Code of Integrity will render me/us liable to be removed from the list of registered consultants, and would also subject me/us to other punitive action such as cancellation of contracts, forfeiture of EMD, banning, debarring and blacklisting or action in Competition Commission of India, and so on.

Signature of Authorized Signatory of the firm/
Proprietor etc. with Seal & Stamp.

Place: _____

Name: _____

Dated: _____

Designation: _____

Membership No.: _____

ANNEXURE 9 – EXAMPLE OF SELECTION METHODOLOGY

As an example, the following procedure will be followed.

The weightage of the Technical Bids and Commercial Bids is kept as **70:30**. In response to the RFP, say 4 Bids, A, B, C & D are received. **The Evaluation Committee would award marks based on Technical Bids say 85, 80, 75 and 55 respectively, and rank them as T-1, T-2, T- 3 and T-4 respectively.**

The Commercial Bids of technically qualifying Bidders, i.e. T-1, T-2 and T-3 would then be opened as they qualify the cut-off marks i.e. 60 out of 100. Evaluation Committee will examine the Commercial Bids. Suppose the price quoted by the Bidders is as below:

Commercial Bid	Price Quoted
A	INR 120
B	INR 100
C	INR 110

Using the formula LPQ / PQ , where LPQ stands for lowest price quoted and PQ stands for price quoted, the Evaluation Committee will give them the following marks (rounded to nearest two decimal places) for Commercial Bids:

A : $100 / 120 = 83.33$ marks

B : $100 / 100 = 100.00$ marks

C : $100 / 110 = 90.91$ marks

In the combined evaluation, thereafter, The Evaluation Committee will calculate the combined Technical and Commercial Bid score as under:

Bid A: $85 \times 0.70 + 83.33 \times 0.30 = 84.49$ marks

Bid B: $80 \times 0.70 + 100.00 \times 0.30 = 86.00$ marks

Bid C: $75 \times 0.70 + 90.91 \times 0.30 = 79.77$ marks

The three Bids in the combined Technical and Commercial Bids evaluation will be ranked as under:

Bid B: 86.00 points : H-1

Bid A: 84.49 points : H-2

Bid C: 79.77 points : H-3

Bid B at the evaluated cost of INR 100 will be recommended for negotiations/approval to the Competent Authority and will be awarded the contract.