

Introducing the New Features & Interface of e-Filing 2.0 (www.incometax.gov.in)

The screenshot displays the e-Filing 2.0 website interface. At the top, there is a header with the e-Filing logo and the text 'e-Filing Anytime Anywhere' and 'Income Tax Department, Government of India'. To the right of the header are links for 'Call Us', 'English', font size controls, and 'Login' and 'Register' buttons. Below the header is a dark blue navigation bar with menu items: 'Home', 'Individual/HUF', 'Company', 'Non-Company', 'Tax Professionals & Others', 'Downloads', and 'Help'. A search icon is located on the right side of this bar.

The main content area features a section titled 'You Ask, We Answer' with the subtitle 'Faster resolution of your queries & grievances'. Below this is a prominent blue button labeled 'Submit Grievances'. To the right of this section is a graphic of a laptop displaying 'HELPDESK SUPPORT & CHATBOT'.

Below the main content area is a horizontal menu with the following items: 'Our Services', 'Our Success Enablers', 'News & e-Campaigns', 'Things To Know', 'Taxpayer Voices', and 'Our Committed Taxpayers'. The 'Our Services' section is highlighted.

The 'Our Services' section contains a grid of eight service tiles, each with an icon and a title:

- e-Verify...**: Verify your Income tax...
- Link Aadhaar**: Link Aadhaar with PAN to e...
- Link Aadhaar...**: Know about your Aadhaar-PAN...
- e-Pay Tax**: Pay your pending taxes online
- Income Tax...**: Track status of e-filed...
- Verify Your PAN**: Ensure your PAN details...
- Know TAN...**: Know about tax deductors...
- Tax...**: Know more about the...

On 7th June 2021, The Government of India launched the ITR e-Filing 2.0 portal for the income tax e-Filing. The older portal of the income tax filing was in a blackout period from 1st June 2021 to 6th June 2021 for 6 days. Earlier the official portal was incometaxindiaefiling.gov.in and now it is changed to **incometax.gov.in**.

Features of the new Income Tax Portal are:

- ✚ New taxpayer-friendly portal integrated with immediate processing of Income Tax Returns (ITRs) to issue quick Income tax refunds to taxpayers;
- ✚ All interactions and uploads or pending actions will be displayed on a single dashboard for follow-up action by the taxpayer;
- ✚ Free of cost Income Tax Return [ITR] preparation software available with interactive questions to help taxpayers for ITRs 1, 4 (online and offline) and ITR 2 (offline) to begin with; Facility for preparation of ITRs 3, 5, 6, 7 will be made available shortly;
- ✚ Taxpayers will be able to proactively update their profile to provide certain details of income including salary, house property, business/profession which will be used in pre-filling their ITR. Detailed enablement of pre-filling with salary income, interest, dividend, and capital gains will be available after TDS and SFT statements are uploaded (due date is June 30th, 2021);
- ✚ New call center for taxpayer assistance for prompt response to taxpayer queries. Detailed FAQs, User Manuals, Videos, and chatbot/live agent also provided;
- ✚ Functionalities for filing Income Tax Form, Add tax professionals, Submit responses to Notices in Faceless Scrutiny or Appeals would be available.

It is clarified that the new tax payment system will be launched on June 18th, 2021 after the advance tax installment date to avoid any taxpayer inconvenience. The mobile app will also be released subsequent to the initial launch of the portal, to enable taxpayers to get familiar with the various features. Familiarization with the new system may take some time, so, the Department requests the patience of all taxpayers/stakeholders for the initial period after the launch of the new portal and while other functionalities get released since this is a major transition. This is another initiative by the Central Board of Direct taxes [CBDT] towards providing ease of compliance to its taxpayers and other stakeholders.

**Government of India
Ministry of Finance
Department of Revenue
Central Board of Direct Taxes**

New Delhi, 5th June, 2021

PRESS RELEASE

New, Taxpayer-friendly e-filing Portal of the Income Tax Department To Be Launched on 7th June, 2021

Several New Features Introduced

Free of Cost ITR Preparation Interactive Software Also Available

New Call Centre For Taxpayer Assistance

The Income Tax Department is launching its new e-filing portal www.incometax.gov.in on 7th June, 2021. The new e-filing portal is aimed at providing taxpayer convenience and a modern, seamless experience to taxpayers. Some of the highlights of the new portal are detailed hereunder:

- New taxpayer friendly portal integrated with immediate processing of Income Tax Returns (ITRs) to issue quick refunds to taxpayers;
- All interactions and uploads or pending actions will be displayed on a single dashboard for follow-up action by taxpayer;
- Free of cost ITR preparation software available with interactive questions to help taxpayers for ITRs 1, 4 (online and offline) and ITR 2 (offline) to begin with; Facility for preparation of ITRs 3, 5, 6, 7 will be made available shortly;
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