

New E-Filing Portal to be Launched for Income Tax and Income Tax E-Filing Services will NOT be Available for Few Days: CBDT

The Income Tax Department is going to launch a new E-Filing Portal. In preparation for the transition to the new system, *the existing E-filing portal will NOT be available to both taxpayers as well as Departmental Officers for a period of 6 days from 1st June to 6th June 2021.*

Hence, it is requested that all officers may be immediately informed about this so that they may not fix any compliance dates during this period. All Officers may be directed to fix any hearing or compliances only from June 10th onwards to give taxpayers time to respond on the new system. If they have already scheduled any hearing or compliance which requires submissions online during this period, they may pre-pone or adjourn the hearing and reschedule the work items after this period, etc.

“They may also view/ download any submissions in E-proceedings prior to June 1st and the PDF of any ITRS and non-ITR forms that may be needed by them in advance so that they can continue to work in the ITBA system including completion of assessment proceedings where no further interaction with the taxpayer is necessary. It is clarified that the ITBA system and the CPC systems will continue to function for assessment-related functions. All Orders, notices issued during this period, however, will be made visible to the taxpayer only after the new portal goes live on June 7th, 2021,” the department added.

Officers in Field may interact with taxpayers using E-filing Portal or NeAC/NFAC for

- ❖ Issue of Notices, SCN, and getting a response for E-Proceedings
- ❖ Conducting Video Conferencing or adjournments
- ❖ Issuing Questionnaire, Summon, Letters Etc.
- ❖ Responding to E-Nivaran or Outstanding Tax Demand
- ❖ Communicating Final Order in Assessment, Appeals, Exemptions, Penalties etc.



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D.O. F. No. Pr. DGIT(S)/ 486-2020-21

New Delhi, 19th May, 2021

Dear

Subject: Launch of new E-filing Portal of the Income Tax Department - Non-availability of e-Filing services from 01.06.2021 to 06.06.2021 Reg.

The Income Tax Department is going to launch its new E-filing portal www.incometax.gov.in on June 7th, 2021. In preparation for this launch and for migration activities, the existing portal of the Department at www.incometaxindiaefiling.gov.in would not be available for a brief period of 6 days from 1st June to 6th June 2021.

Officers in field including AOs, CIT (A), PCIT interact with taxpayers through E-proceedings over the E-filing portal directly or through the NeAC/NFAC for:

- i. Issue of Notices, SCNs and getting response to various E-Proceedings
- ii. Conducting of Video conference or adjournments
- iii. Issuing Questionnaires, summons, letters etc
- iv. Responding to E-Nivaran or Outstanding Tax demand etc
- v. Communicating final orders in Assessment, Appeals, Exemption, Penalties etc

Apart from this Officers access the E-filing portal to view ITRs, Statutory forms, MIS etc.

In preparation for the transition to the new system, the existing E-filing portal will NOT be available to both taxpayers as well as Departmental Officers for a period of 6 days from 1st June to 6th June 2021. Hence, it is requested that all officers may be immediately informed about this so that they may not fix any compliance dates during this period. All Officers may be directed to fix any hearing or compliances only from June 10th onwards to give taxpayers time to respond on the new system. If they have already scheduled any hearing or compliance which requires submissions online during this period, they may prepone or adjourn the hearing and reschedule the work items after this period, etc.

They may also view/ download any submissions in E-proceedings prior to June 1st and the PDF of any ITRs and non-ITR forms that may be needed by them in advance so that they can continue to work in ITBA system including completion of assessment proceedings where no further interaction with taxpayer is necessary. It is clarified that the ITBA system and the CPC systems will continue to function for assessment related functions. All Orders, notices issued during this period, however, will be made visible to the taxpayer only after the new portal goes live on June 7th, 2021.

I would also encourage all Officers to complete all their urgent tasks involving interactions with taxpayers prior to June 1st to avoid the blackout period or typical initial teething issues in the transition. I would like to thank all officers for their patience during the switchover to the new E-filing portal of the Department and seek your good wishes.

With regards,

Yours

(Anil K. Singh)
Principal Director General of Income Tax (Systems)
Central Board of Direct Taxes

To,
All Principal Chief Commissioners of Income Tax,
Chief Commissioners of Income Tax / Directors General of Income Tax