



# e-Tutorial

# **TDS Refund**







## **E-Tutorial**

- 1. Important Information to raise request for "Refund".
- 2. Brief Steps of "TDS Refund Request".
- 3. Sample of "Maximum Refund Allowed Calculation.
- 4. Pictorial Guide of "TDS Refund".



## 1. Important Information to raise request for "Refund"

- Deductor can apply for TDS refund from FY 2007-08 onwards.
- It is mandatory to register digital signature on TRACES to submit the Refund Request
- PAN of Deductor should be same as per TAN Master and TRACES profile and should be non blank.
- A refund request consists of maximum of Five Challans. For claiming more challans, submit new request.
- Maximum refund amount will be the minimum challan balance amount in the challan history.
- Available amount per challan must be greater than Rs.100/-.
- Ensure that all statement in which the challan has been claimed have been processed before claiming refund for the challan.

## 2. Brief Steps of "TDS Refund Request"

- •Step 1 : Login to TRACES website and Go to "Request for Refund" under "Statement Payment Tab"
- •Step 2 : Go to Refund Checklist and click on "Proceed "
- •Step 3 : Please select Section code:
- ✓ Refund Request for Challan u/s 195
- ✓ Refund Request for Challan other than sec. 195
- ✓ Select Appropriate reason for raising the Refund Request, Click on "Add Challan" after selecting appropriate reason for raising Refund Request.
- •Step 4 : Give challan details & if challan pertains to appeal order than enter appeal order number for which deductor wants to claim refund.
- •Step 5 : Give Bank details to submit refund request.
- •Step 6 : Verification page : Click on "Proceed" to continue TDS refund request.
- •Step 7 : Confirmation Page : Click on "Submit Refund Request" to continue TDS refund request.
- •Step 8 : Select a "Digital Signature" and proceed.
- •Step 9 : 26B has to be submitted within 14 days to the Assessing officer.
- •Step 10: Request will be available under "Track refund Request".
- •Step 11: Under "Track Refund Request" select search "Option "1 or Option 2" to view Refund Status with remarks.

## 3. Sample of "Maximum Refund Allowed Calculation"

REFUND CALCULATION							
F.Y	BSR	DOD	CSN	Challan Amount			
2014-15	5252525	1-Apr-14	12345	20000			
Statement Details- Original							
F.Y	Qtr	Form Type	TDS Amount Tagged against Deductees				
2018-19	2	26Q	2000	1			

Calculation of Maximum Refund Allowed -:

Challan Amount = 20000 Utilized Amount = 2000

Maximum Refund Allowed Amount= Total Challan Amount - Maximum Utilized Amount in Challan History

i.e 20000-2000=18000

Available Balance in Oltas 18000 Maximum Refund Allowed Amount 18000 Remaining Available Balance

0

Statement Details- Correction				
F.Y	Qtr	Form Type	Correction TDS Amount against Deductees	
2018-19	2	26Q	0	

Calculation of Maximum Refund Allowed -:

Challan Amount = 20000 Utilized Amount = 0

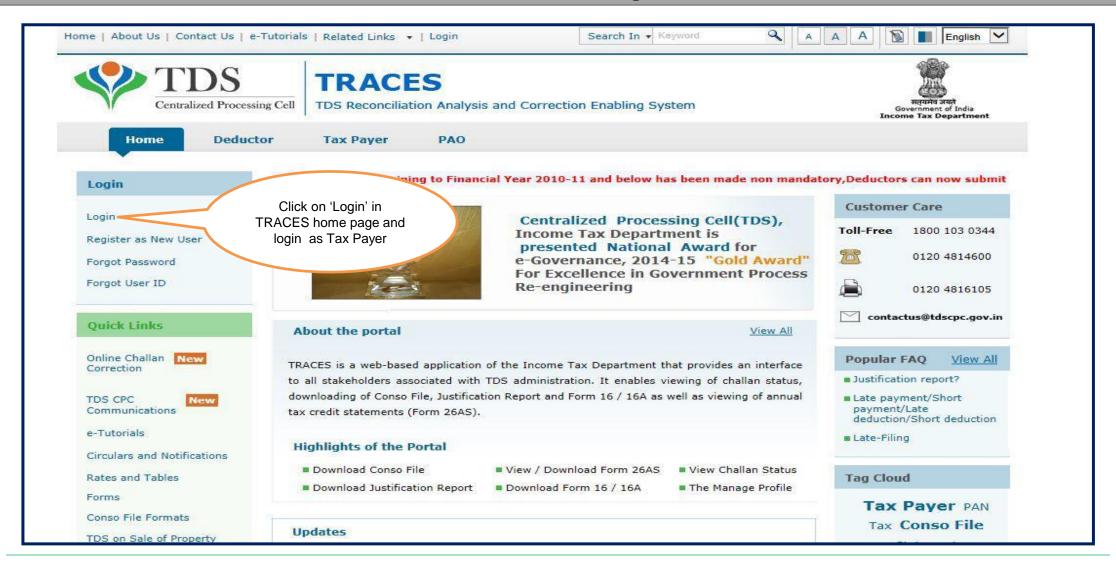
Maximum Refund Allowed Amount= Total Challan Amount - Maximum Utilized Amount in Challan History

i.e 20000-2000=18000

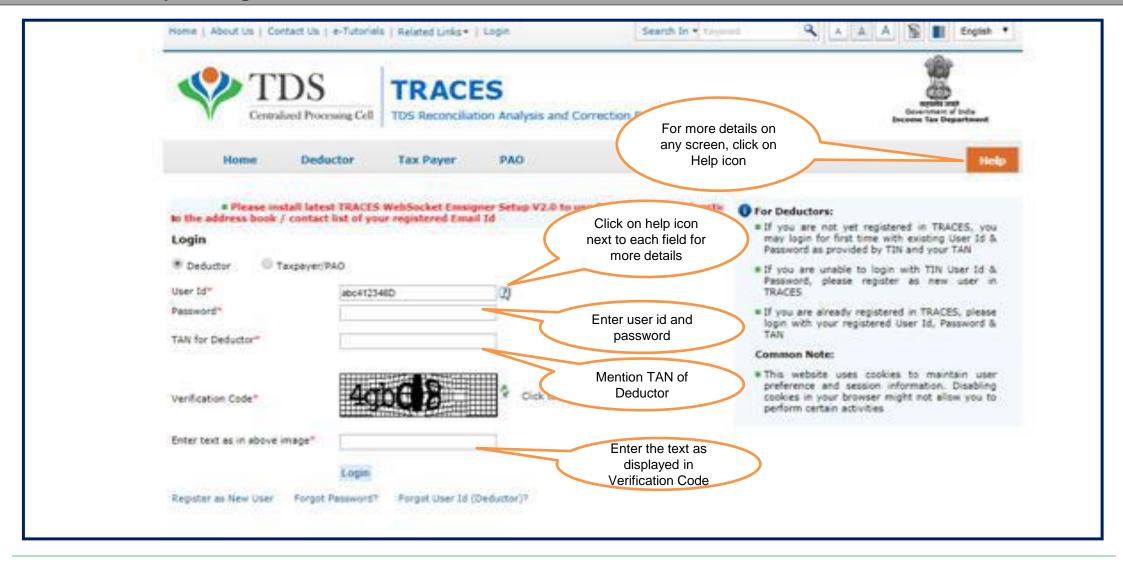
Available Balance in Oltas 20000 Maximum Refund Allowed Amount 18000

Remaining Available Balance 2000

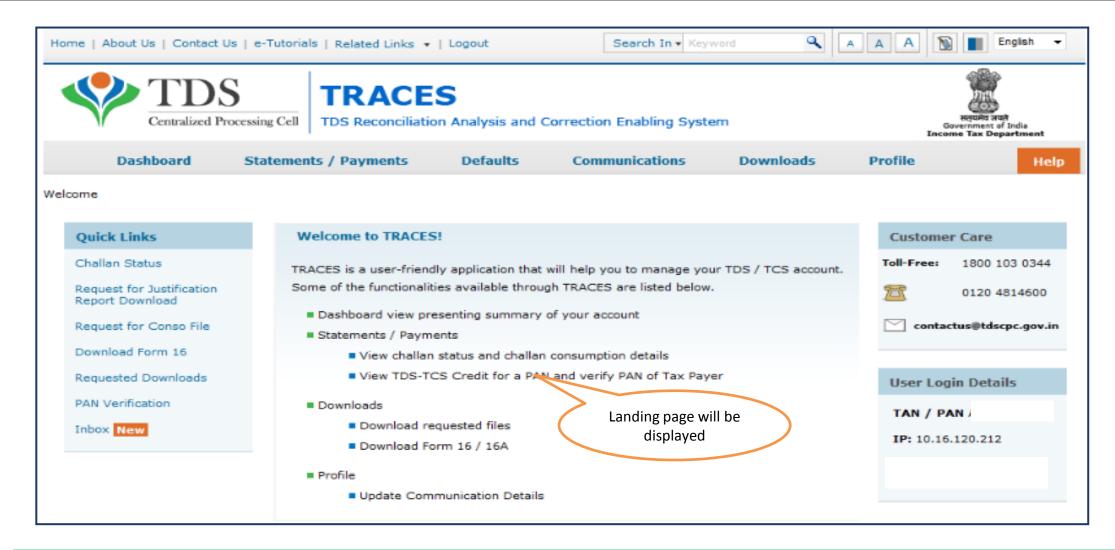
#### **TRACES Home Page**



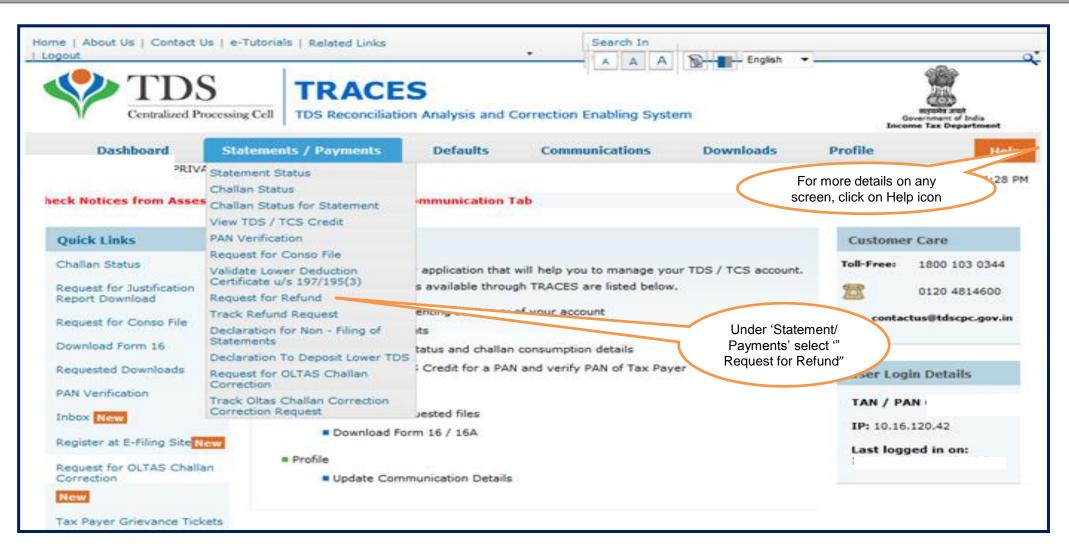
#### Step 1 : Login to TRACES website with User ID, Password and the Verification code.



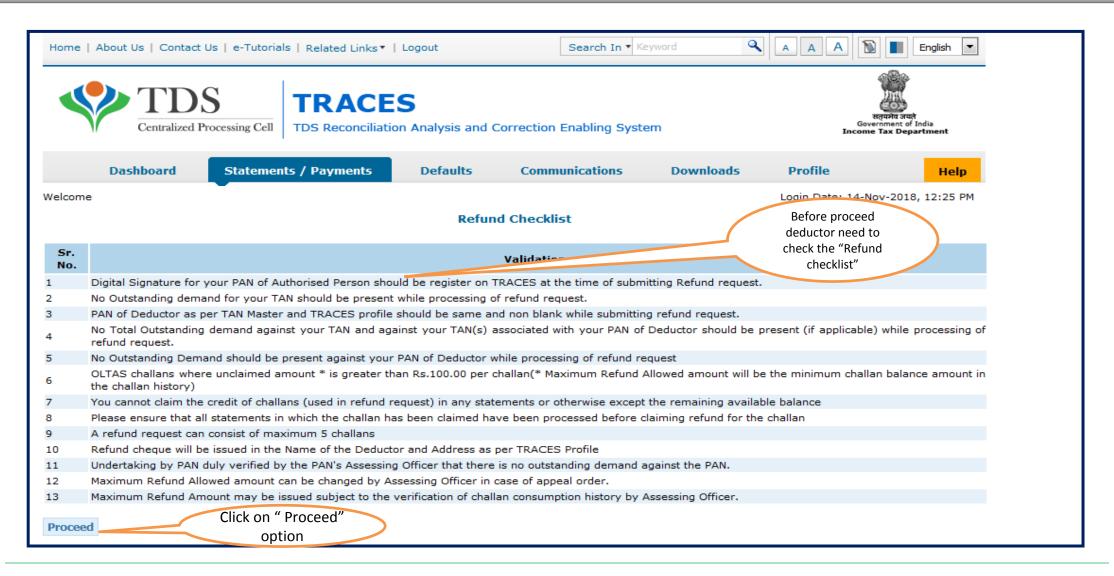
#### Step1(Contd.): Landing Page will be displayed on the screen.



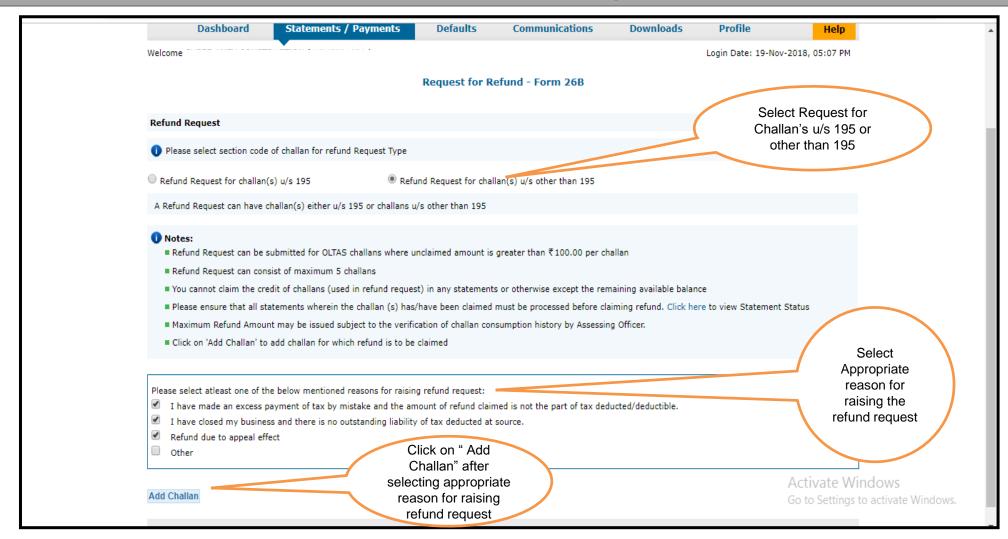
Step1 (Contd.) : Click on "Request for refund" available under "Statements / Payments" tab.



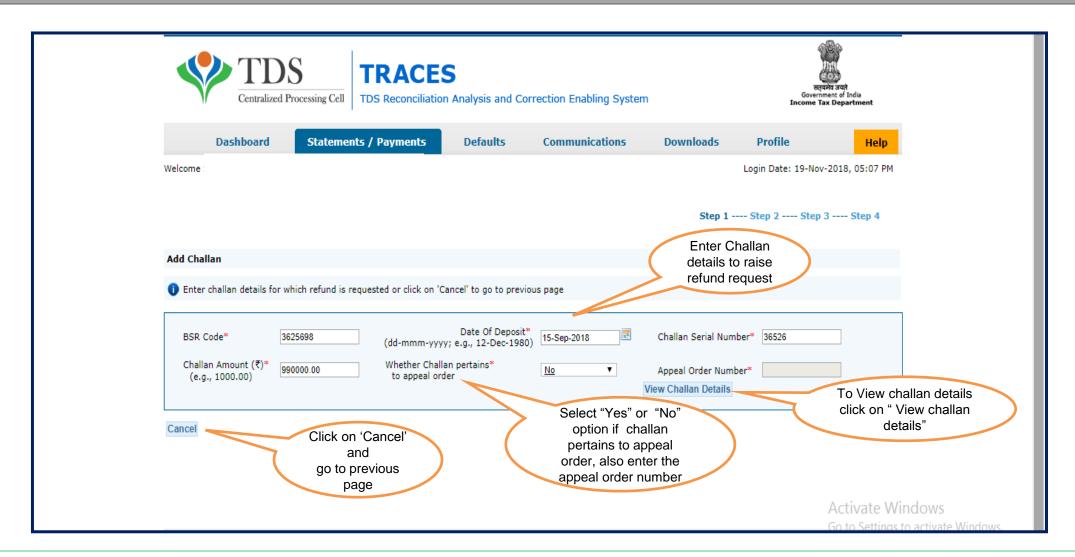
#### Step 2: Before submitting the refund request go through the checklist and click on "Proceed".



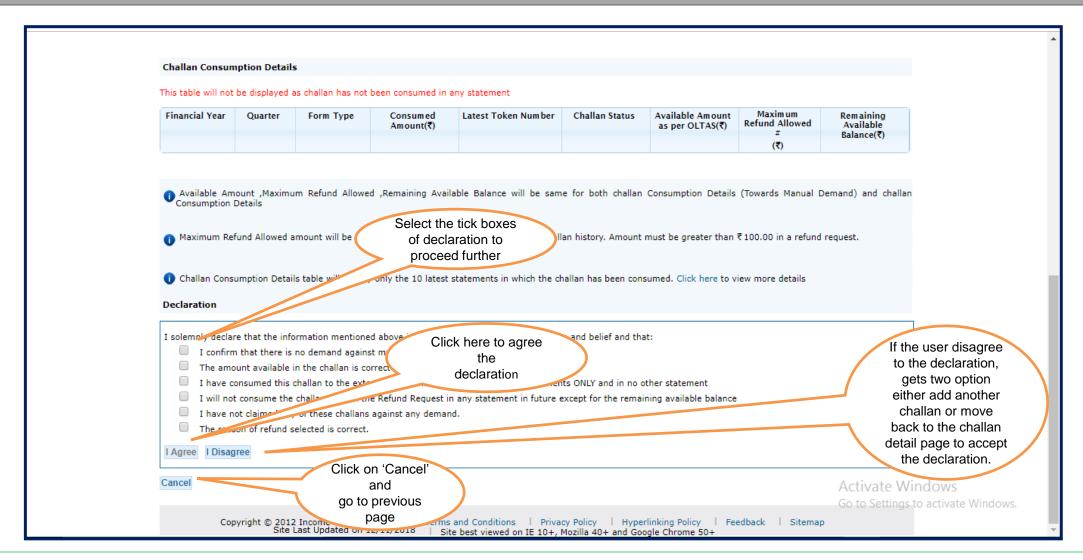
Step 3: Select section code of challan & reason of raising request, click on "add challan"



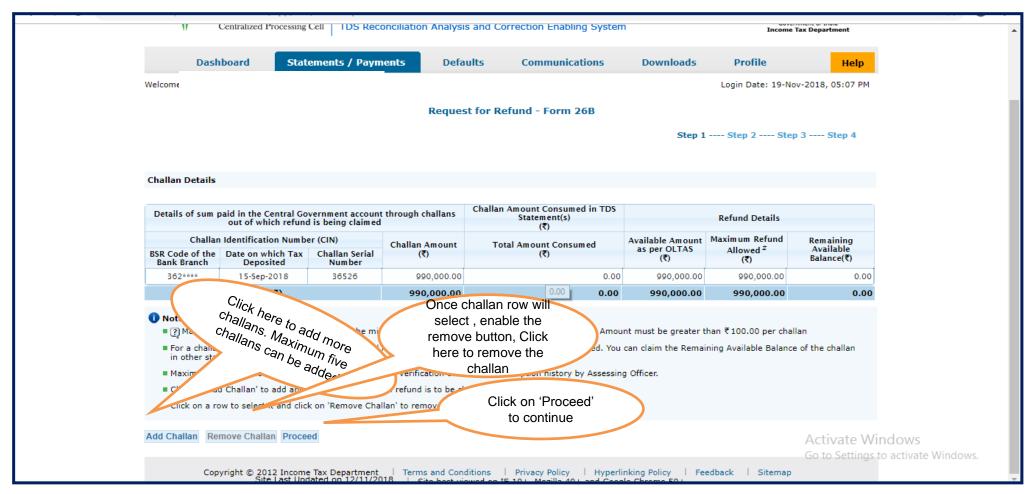
Step 4: Enter challan details and click on "View challan details"



#### Step 4 (Contd.): Check challan consumption details and click to "I Agree" for the declaration

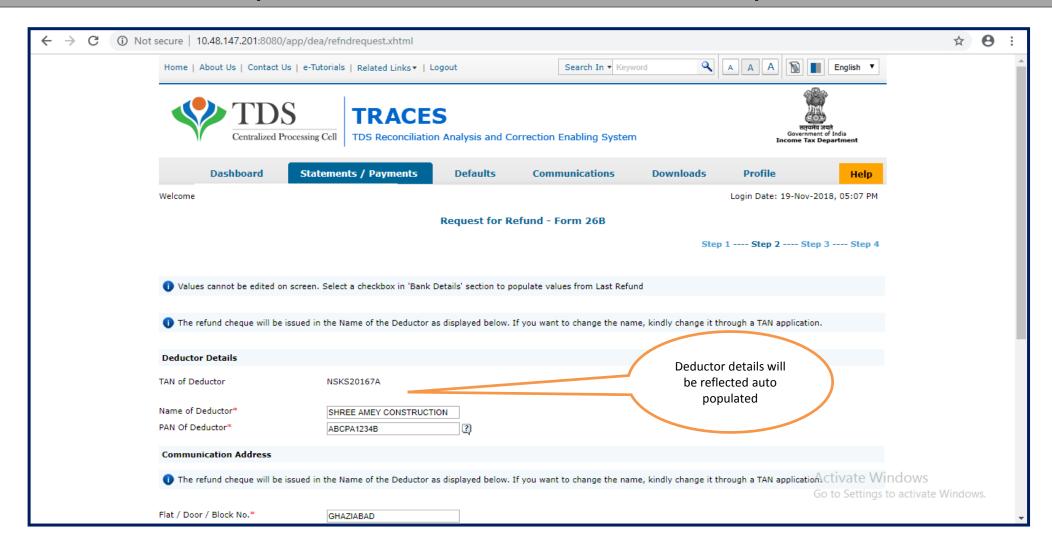


#### Step 4 (Contd.): Click on "Proceed" to continue TDS refund request

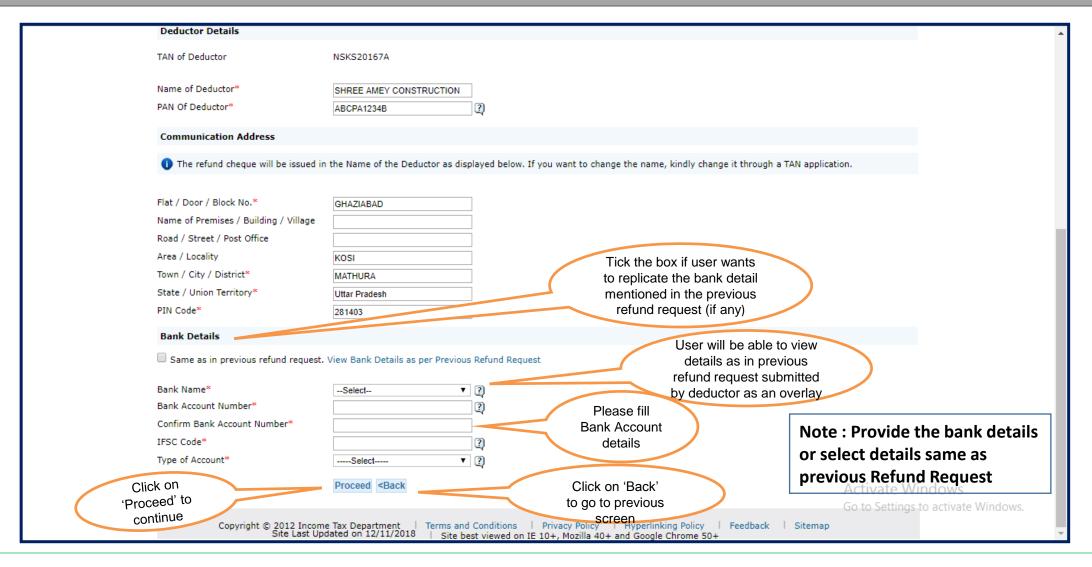


Note: If deductor wants to add more challan than need to click on "add challan" option and it will redirect to slide no. 11 for enter the challan details.

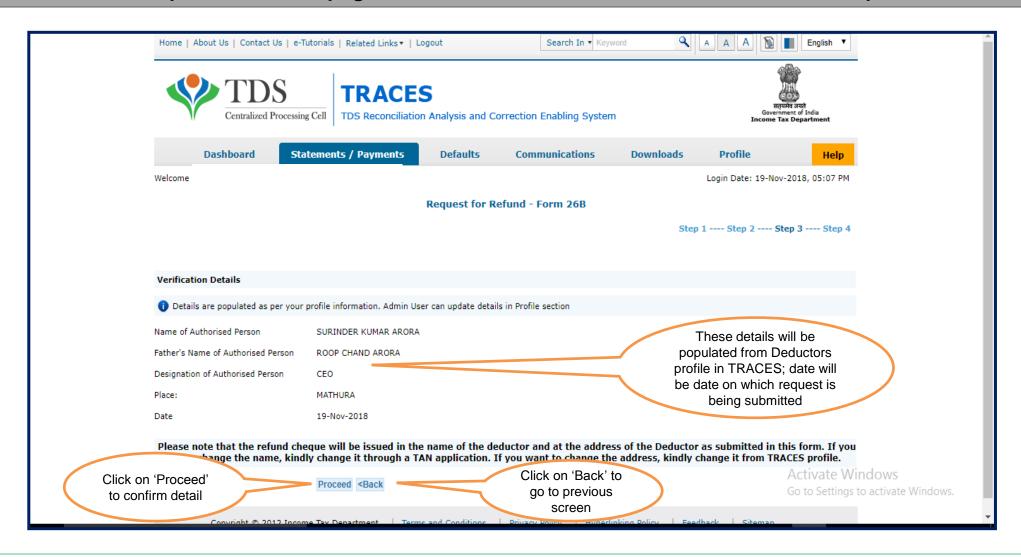
Step 5: Enter Bank Details and click on "Proceed" option.



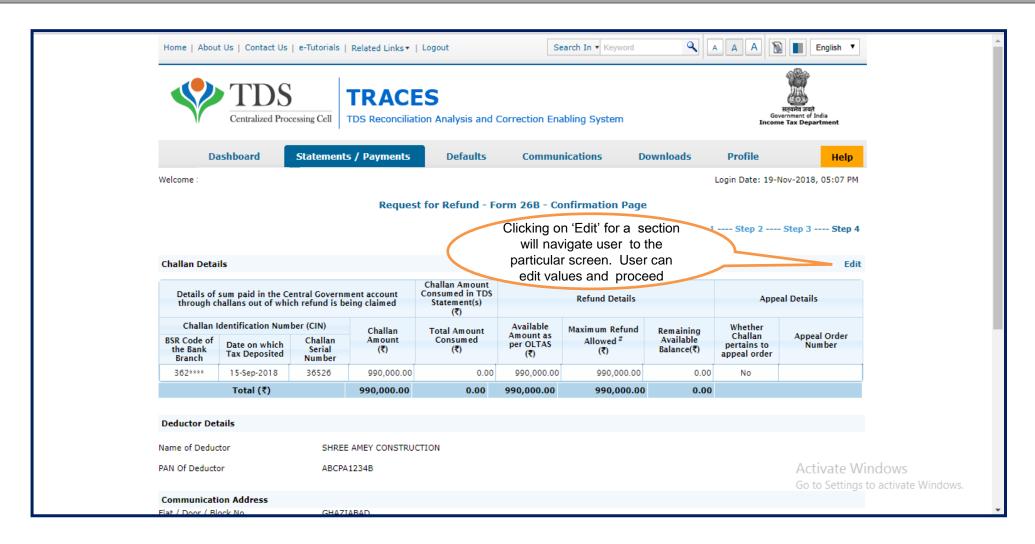
#### Step 5 (Contd.): Enter Bank Details and click on "Proceed" option.



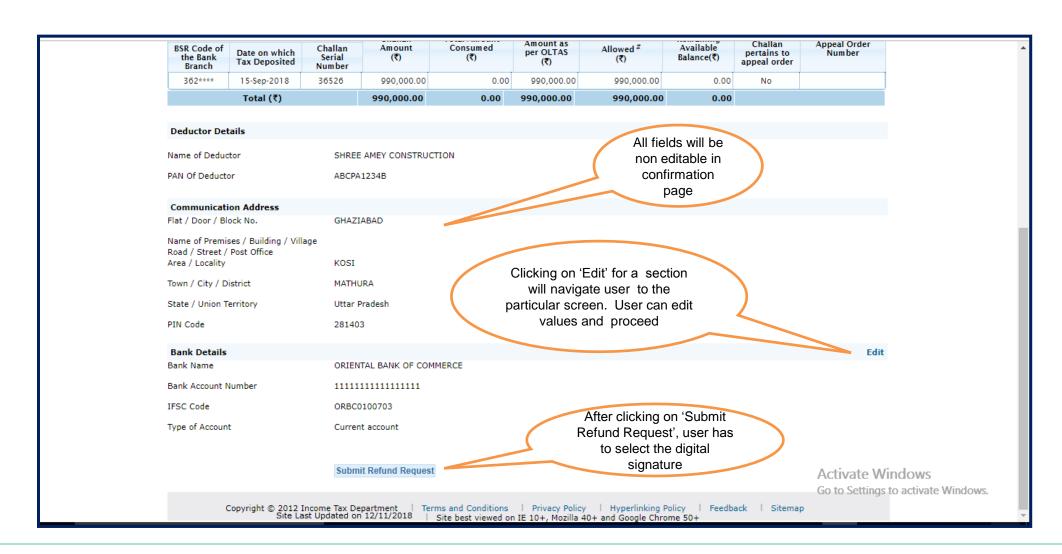
#### Step 6 Verification page: Click on "Proceed" to continue TDS refund request



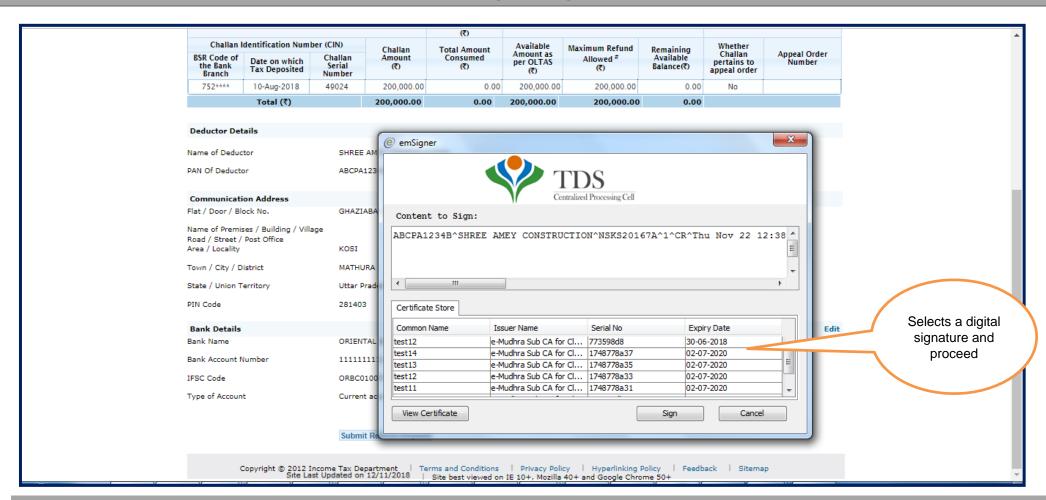
#### Step 7 Confirmation Page : Click on "Submit Refund Request" to continue TDS refund request



#### Step 7(Contd.) Confirmation Page: Click on "Submit Refund Request" to continue TDS refund request

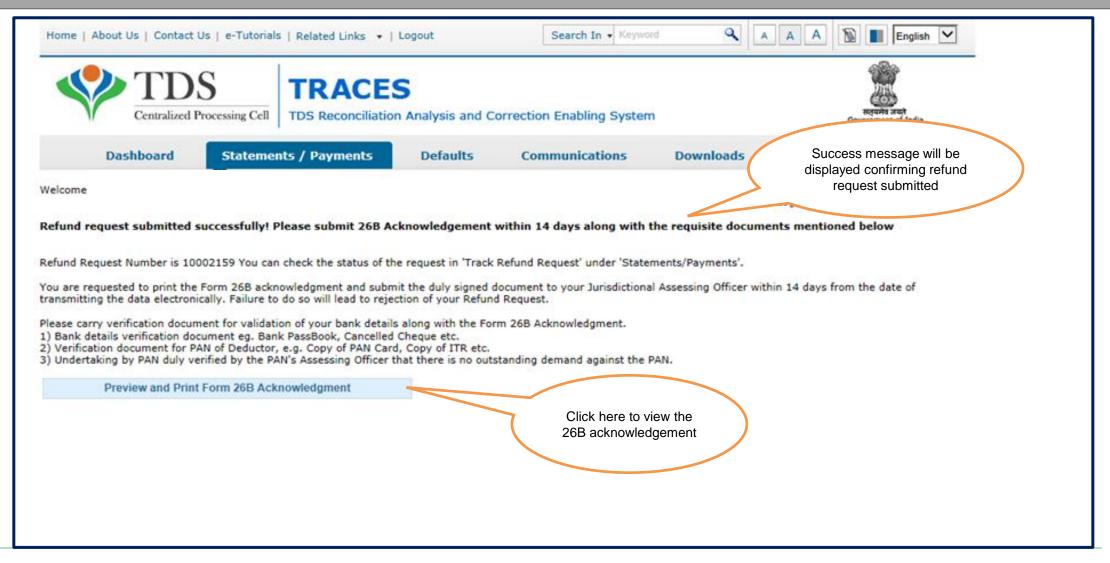


Step 8: Select a "Digital Signature" and proceed



Note: "Digital Signatures" are mandatory to submit TDS refund request

#### Step 9 : Successful message will be displayed and click on "Preview and print form 26B acknowledgment



#### Step 9 (Contd.): Furnish "Form 26B Acknowledgement"

#### **Request for Refund** TRACES FORM 26B - ACKNOWLEDGEMENT 5cm 26B Available SM Code of the Date on which I'm Departed Bank Branch (64-mm-sasa) per from 26B per from 26B Number -An Amount -As po per form 26B form 26B 5mm 26B per from 26B p= 6m 26B Number As mount of a me Alliewed in you As with his per form 26B form 26B ferm 26B Balance -Arg 6-26B Sum of I Total Refund Amount Claimed as above II . (in words)) has been claimed as refund which is the cinimum available labour of Count of total challenge QL Tablehallane as on date I shall not claim the credit of these thallam in TDS statements or otherwise except for the remaining available balance. Total Remaining balance as given above The above given information is true, complete TDS deposited and other available records. View the 26B acknowledgement agreement of Authorized Person itting the data electronically. Failing to do so will had to rejection of your Refund Reques

Furnish Form 26B acknowledgement to your Jurisdictional Assessing Officer within 14 days from the date of transmitting the data electronically. Failing to do so will lead to rejection of your refund request.

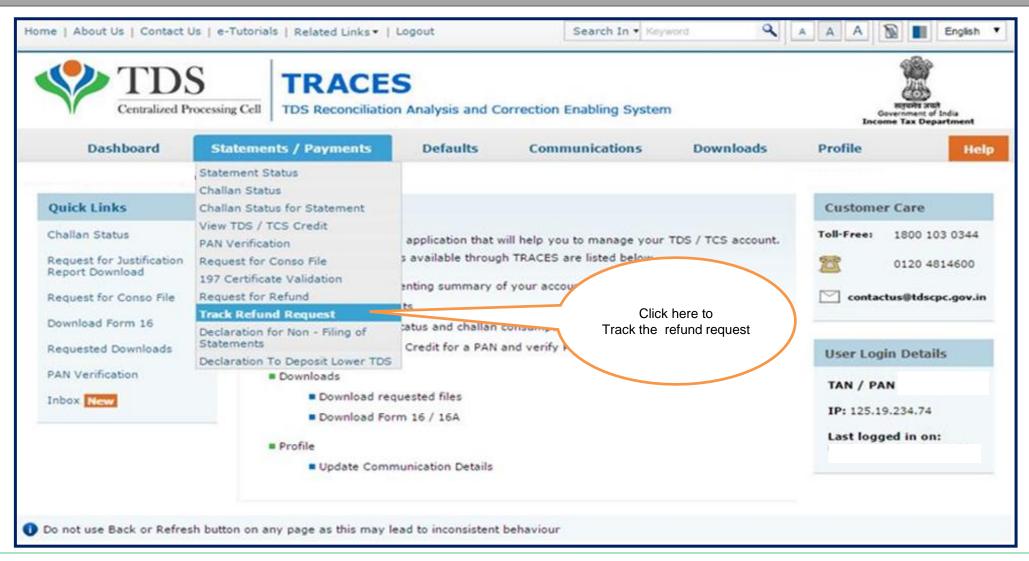
#### "Some of the common rejection reasons are:"

- Request will be rejected by AO or Refund Banker in case Invalid Bank Details.
- Request will be rejected in case change in available balance due to change in associated challan.
- Request will be rejected in case open challan correction due to change in associated challan.
- Request will be rejected in case force challan matching by AO due to change in associated challan.
- Request will be rejected in case of Outstanding Demand.

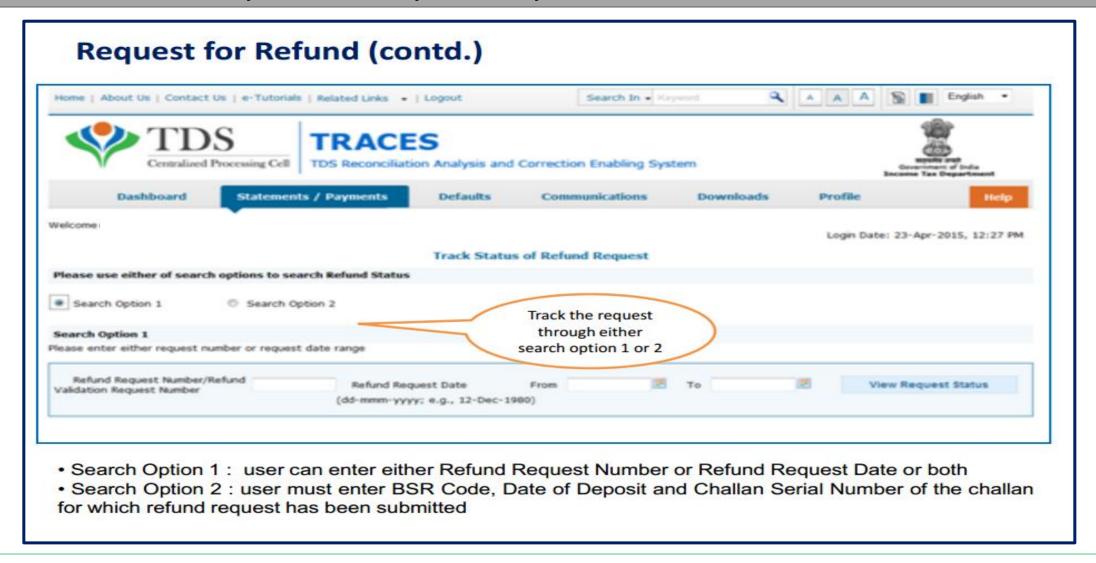
CLARIFICATION ABOUT STATUS OF REQUEST OF REFUND AFTER SUBMITTING 26B (ACKNOWLEDGMENT OF REQUEST) TO A.O.

- **PENDING WITH AO TDS**: Status will be Pending with A.O once the request is submitted for A.O Approval.
- **PENDING WITH TDS-CPC**: Status will be pending with TDS CPC if request is approved by AO.
- PENDING WITH REFUND BANKER: Status will be pending with Refund Banker if request is with Bank.

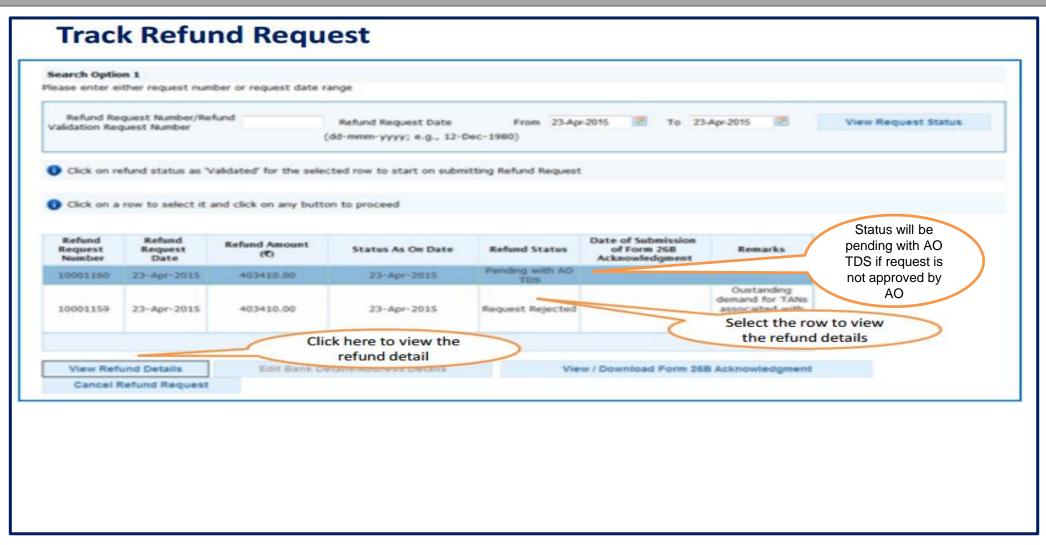
Step 10 : Click on "Track Refund Request" to track the request



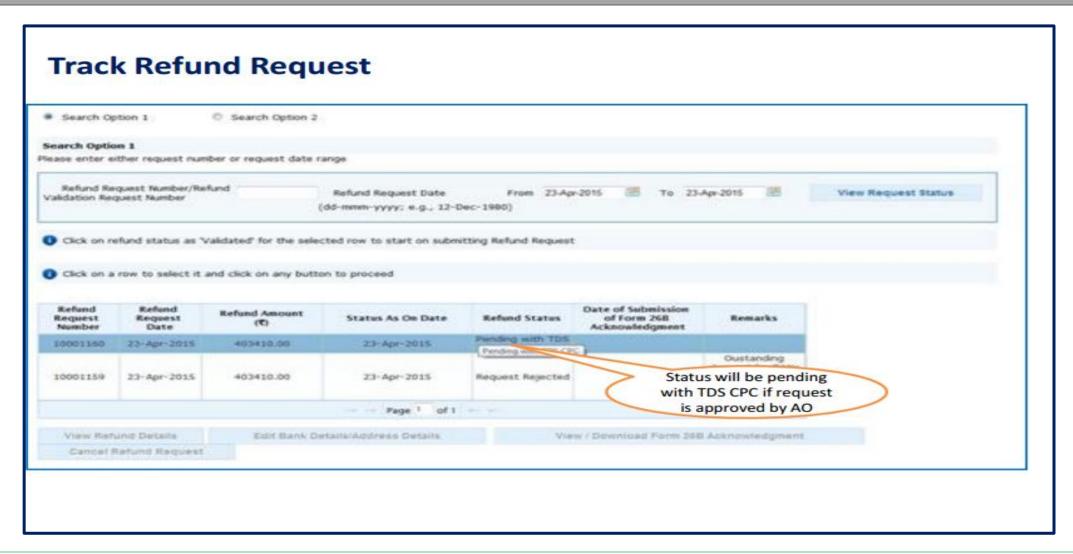
#### **Step 11 : Choose "option 1 or Option 2" to search Refund Status**



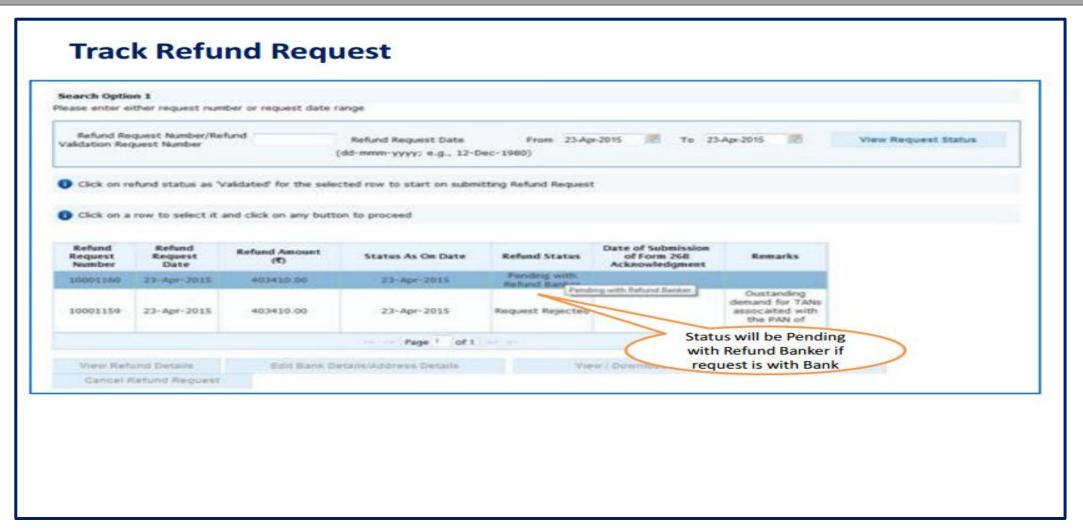
Step 11(Contd.): User can see the Refund Status under "Track Refund Request".



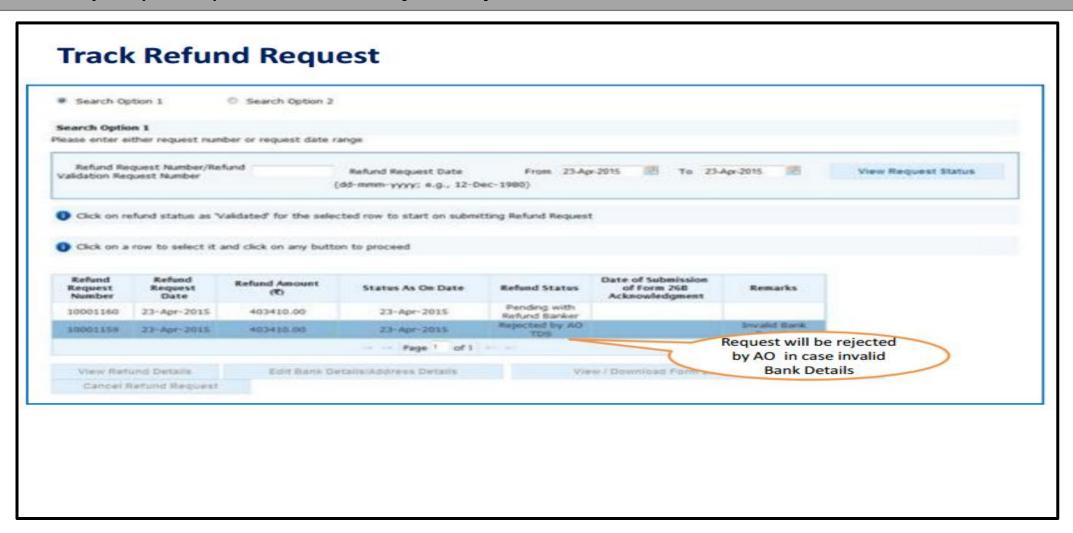
#### Step 11 (Contd.): Status will be pending with TDSCPC if request is approved by AO



#### Step 11 (Contd.): Status will be pending with Refund Banker if request is with Bank



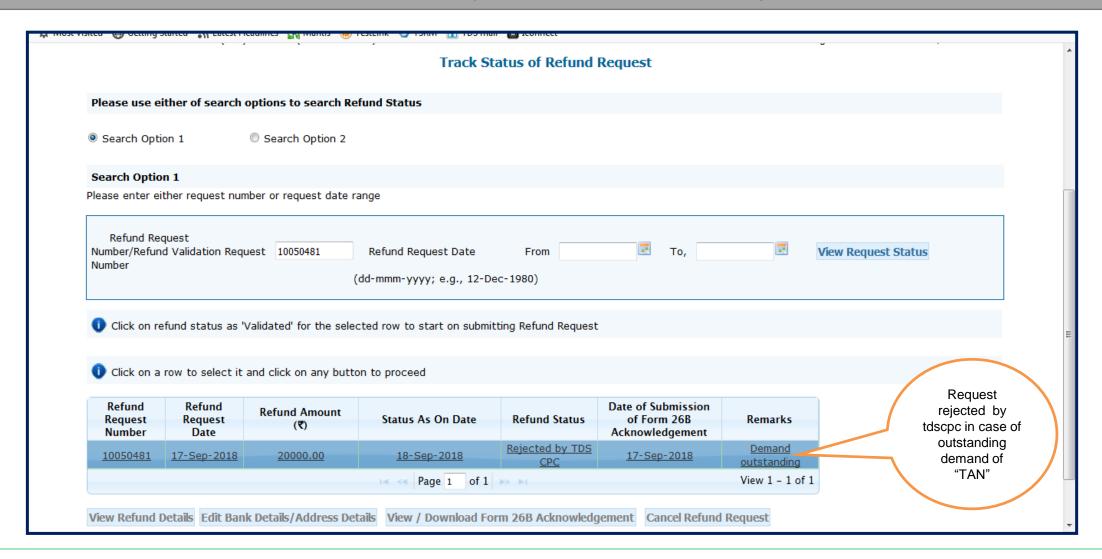
Step 11 (Contd.): Status will be rejected by AO or Refund Banker incase of Invalid Bank Details



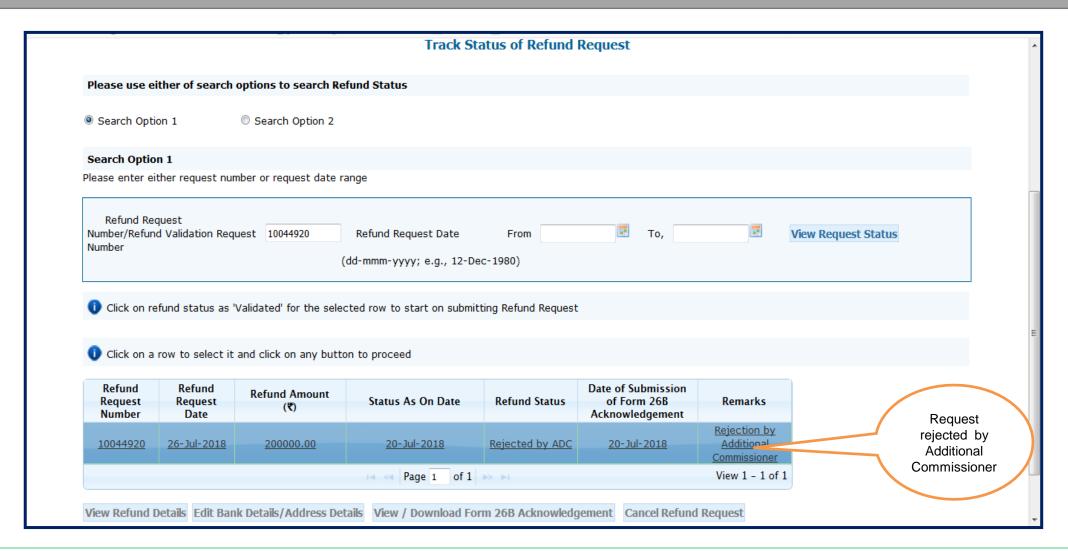
Step 11 (Contd.): Status will be rejected in case force challan matching by AO due to change in associated challan



#### Step 11 (Contd.): Status will be rejected in case of outstanding demand on "TAN"



#### Step 11 : Status will be rejected by Addl. Commissioner





# THANK YOU

### Please Note:

- 1) For Feedback: You can share your feedback on contactus@tdscpc.gov.in
- 2) **For any Query :** You can raise your concern on "Request for Resolution" as Online Grievance on TRACES Website.
- 3) For any query related to website: You can raise your concern on below mentioned numbers

  Toll Free Number 1800103 0344

  Land Line Number 0120 4814600