STRATEGIC PERFORMANCE MANAGEMENT AND BUSINESS VALUATION

The figures in the margin on the right side indicate full marks.

## SECTION - A: STRATEGIC PERFORMANCE MANAGEMENT

(Answer to Question No. 1 and 5 are compulsory; answer any two from Question No. 2, 3 \& 4.)

1. (a) Choose the correct alternative. Provide justification in each case. 1 mark is allotted for correct selection and $\mathbf{1}$ mark for the justification:
(i) Selecting the right vendors, categorizing vendors to ensure the right contract, metrics and relationship, determining the ideal number of vendors, mitigating risk when using vendors and establishing a vendor management organization that best fits the enterprise are the important aspects of $\qquad$ . (Briefly justify)
a. Vendor relationship management
b. Customer relationship management
c. Supply chain management
d. Procurement to pay management.
(ii) Which one of the below mentioned in not a modern theory of the firm? Why?
a. Baumol's sales maximisation
b. Shareholder's wealth maximisation
c. Marri's model of maximisation of Firm's Growth rate
d. Williamson's model of managerial discretion
(iii) The Average Cost of a firm is given by the function,

Average Cost $=x^{3}+12 x^{2}-11 x$, then the marginal cost will be:
a. $4 x^{3}+36 x^{2}-22 x$
b. $x^{4}+12 x^{3}-11 x^{2}$
c. $2 x^{2}+24 x-11$
d. None of the above.
(iv) Given the following information for a business:

Asset turnover $=3.50$
Equity multiplier $=1.00$
Return on equity $=30 \%$
Using the DuPont analysis, the net profit margin is $\qquad$ .
a. $8.57 \%$
b. $5.87 \%$
c. $7.65 \%$
d. $6.75 \%$.

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(v) Which one of the following is not a qualitative method used for determining the level of risk of a business?
a. Brainstorming
b. Computer simulation
c. Evaluation for multidisciplinary groups
d. Judgment of specialists and experts (Delphi Technique)
2.(a) Though the terms 'performance management' and 'performance appraisal' are sometimes used interchangeably, they have significantly different connotations - Write down those. State the objectives of Performance Management.
$[3+6=9]$
(b) "Balanced Score Card (BSC) can be used to improve strategic performance in several ways." - Examine the areas where BSC can be used to improve performance of an organisation. Write down the steps in developing Balanced Score Card.
[3+4=7]
3.(a) Describe the various types of benchmarking.
(b) From the following ascertain the stage of sickness and comment on this.

Balance Sheet (extract) of Q Ltd. as on 31 March 2023

| LIABILITIES | ₹ in Crores | ASSETS | ₹ in Crores |
| :--- | ---: | :--- | ---: |
| Equity Shares | 20.80 | Fixed Assets | 105.60 |
| Long term Liabilities | 104.00 | Current Assets | 57.60 |
| Current Liabilities | 78.40 | Profit and Loss Account | 40.00 |
|  | 203.20 |  | 203.20 |

Additional Information:
i. Depreciation written off ₹ 8 crores.
ii. Preliminary Expenses written off ₹ 1.60 crores.
iii. Net Loss ₹ 25.60 crores.

Ascertain the stage of sickness using the NCAER model.
4.(a) What do you mean by Enterprise Risk Management (ERM)? State the elements of ERM. [ $2+5=7]$
(b) Sulekha Inc. produces particular Fountain Pen Ink. It follows a price differentiation strategy and separately brands the same product. Thus for Sulekha Inc. there arises possibility of discriminating between two markets; market A and market B where the demands (for the same ink), respectively, are
$\mathrm{Q}_{1}=21-0.1 \mathrm{P}_{1}-----$ (in Market A )
$\mathrm{Q}_{2}=50-0.4 \mathrm{P}_{2}$------ (in Market B)
Total cost $=2000+10 \mathrm{Q}$ where $\mathrm{Q}=\mathrm{Q}_{1}+\mathrm{Q}_{2}$.

POSTAL TEST PAPER
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I. Suggest the price the producer will charge in order to maximize profits in the following situations: (i) with discrimination between markets and (ii) without discrimination?
II. Compare the profit differential between discrimination and non-discrimination.

$$
[4+4+1=9]
$$

5. Palm was a pioneer in hand-held computers in the early 1990s. In December 2000, annual sales were up 165 percent from the previous year. In March 2001, the first sign of slowing sales hit the firm. The top management of Palm decided that the appropriate response was to quickly launch its newest model of hand-held computers, the m500 line. The CEO, Carl Yankowski, received assurances from his management that the m500 line could be out in two weeks. Palm unveiled the m500 line on March 19. Sales of Palm's existing devices slowed further as customers decided to wait for the new model. The problem was that the wait wasn't two weeks. Palm hadn't left enough time for the testing of the m 500 before sending the design to be manufactured. Production of the m500 line kept hitting snags. Palm wasn't able to ship the new model in volume until May, more than six weeks after the announcement. Inventory of the older product began to pile up, leading to a huge $\$ 300$ million write-off of excess inventory and a net loss of $\$ 392$ million for the fiscal quarter ended June 1 , compared with a profit of $\$ 12.4$ million a year earlier. The firm's stock price plummeted, and, as a consequence, an acquisition that was key to Palm's strategy collapsed - the deal was for \$264 million in Palm's stock. The company cut 250 workers, lost key employees, and halted the construction of a new headquarters. Palm's rivals, such as RIM (BlackBerry) and Microsoft, increased their efforts to capitalize on Palm's mistakes. Read the Caselet and answer the following questions:
(i) Formulate the risks which caused misfortune of Palm Inc.
(ii) Formulate a set of strategic decisions and related action points on behalf of the management of Palm Inc. after drawing lessons from the above events to avoid such unfortunate results in future.

## SECTION - B : BUSINESS VALUATION

(Answer to Question No. 6 and 10 are compulsory; answer any two from Question No. 7, 8 \& 9)

## 6. (a) Choose the correct alternative. Provide justification in each case. 1 mark is allotted for correct selection and 1 mark for the justification:

(i) In case the business is expected to mature at the end of the explicit forecast period, the terminal value may assume that the Free Cash Flows will continue for $\qquad$ thereafter.
a. 3 years
b. 5 years
c. 10 years
d. infinite period

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(ii) X Ltd. has ₹ 100 crores of common equity on its balance sheet comprising of 50 lakhs shares. The company's market value added (MVA) is ₹ 24 crores. What is company's stock price?
a. ₹ 230
b. ₹ 238
c. ₹ 248
d. ₹ 264 .
(iii) A $\qquad$ is an option issued by a company to buy a stated number of shares of stock at a specified price.
a. Warrant
b. Bond
c. Puttable bond
d. None of the above.
(iv) The value of Alpha ltd. and Beta ltd. are INR 50 lac and INR 25 lac respectively. On merger their combined value INR 94 lac. If Beta Ltd. receives premium on merger INR 15 lac, what will be the synergy gain on merger?
a. INR 19 lac
b. INR 24 lac
c. INR 34 lac
d. None of the above
(v) Future retail is liquidated and a new company Future Enterprise is formed to take over its business. It is a case of:
a. Absorption
b. External reconstruction
c. Amalgamation
d. Take over.
7.(a) What do you mean by Asset reconstruction? What is the role of Asset reconstruction companies?
(b) State the different types of risks.
(c) Point out some circumstances when Market Approach to valuation should be applied. [7]
8.(a) The following information is available for ST Ltd.

| Liabilities | $31.3 .20 \times 4$ | $31.3 .20 \times 5$ | $31.3 .20 \times 6$ |
| :--- | :---: | :---: | :---: |
| Equity Share Capital (3,20,000 <br> shares) | $32,00,000$ | $32,00,000$ | $32,00,000$ |

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| Reserves \& Surplus | $26,80,000$ | $31,20,000$ | $36,80,000$ |
| :--- | ---: | ---: | ---: |
| Trade Payables | $12,00,000$ | $16,00,000$ | $20,00,000$ |
| Total Liabilities and Equity | $70,80,000$ | $79,20,000$ | $88,80,000$ |
| Assets |  |  |  |
| Property, Plant \& Equipment | $28,00,000$ | $32,00,000$ | $32,00,000$ |
| Inventory | $20,00,000$ | $24,00,000$ | $28,00,000$ |
| Trade Receivables | 40,000 | $3,20,000$ | $8,80,000$ |
| Cash and Bank Balance | $22,40,000$ | $20,00,000$ | $20,00,000$ |
| Total Assets | $70,80,000$ | $79,20,000$ | $88,80,000$ |

Additional information:
Capital Employed as on 1-Apr-20×4 was ₹ $73,20,000$
Normal Return on Capital Employed is 12.5 \%.

| Particulars as on | $31.3 .20 \times 4$ | $31.3 .20 \times 5$ | $31.3 .20 \times 6$ |
| :--- | ---: | :---: | :---: |
| Fair Value of Property, Plant \& Equipment | $36,00,000$ | $40,00,000$ | $44,00,000$ |
|  |  |  |  |
| Fair Value of Inventory | $24,00,000$ | $28,00,000$ | $32,00,000$ |
| Net Profit | $8,40,000$ | $12,40,000$ | $16,40,000$ |

If goodwill is calculated as 5 years' purchase based on average super profit, calculate Goodwill and Value of the business.
(b) Highland Company is considering the acquisition of Lowland Company in a stock- forstock transaction in which Lowland Company would receive ₹ 90 for each share of its common stock. Highland company does not expect any change in its price/ earnings ratio multiple after the merger and chooses to value Lowland company conservatively by assuming no earnings growth due to synergy.

Calculate:
(i) The purchase price premium
(ii) The exchange ratio
(iii) The number of new shares issued by Highland company.
(iv) Post-merger EPS of the combined firms
(v) Pre-merger EPS of the Highland company
(vi) Pre-merger P/E ratio
(vii) Post-merger share price
(viii) Post-merger equity ownership distribution.

The following additional information is available.

| Particulars | Highland | Lowland |
| :--- | :---: | :---: |
| Earnings | INR $2,50,000$ | INR 72,500 |
| Number of Shares | $1,10,000$ | 20,000 |
| Market Price per share | INR 50 | INR 60 |

## STRATEGIC PERFORMANCE MANAGEMENT AND BUSINESS VALUATION

9.(a) Discuss various types of mergers. State the motives for mergers and acquisition.
(b) State the major principles that govern valuation of real estate.
10. Following is the Profit and Loss Account and Balance Sheet for Durga Ltd.

Extracts of Profit and Loss Account:

| Particulars (INR in Lakhs) | 2021 | 2022 |
| :--- | ---: | ---: |
| Turnover | 600 | 750 |
| Pre-tax accounting profit | 148 | 192 |
| Taxation | 38 | 52 |
| Profit after tax | 110 | 72 |
| Dividends | 28 | 21 |
| Retained earnings | 82 | 51 |

Balance Sheet extracts:

| Particulars (INR in Lakhs) | 2021 | 2022 |
| :--- | ---: | ---: |
| Fixed Assets | 320 | 410 |
| Net Current Assets | 340 | 312 |
| Total | 660 | 722 |
| Equity Shareholders Funds | 400 | 562 |
| Medium and long-term bank loan | 210 | 178 |

The Companies performance in regard to turnover had increased by $25 \%$ along with the increase in pre-tax profit by $30 \%$ but shareholders are not satisfied by the company's preference in the last 2 years.

Develop a report to be submitted to the management to analyze the reasons of nonsatisfaction by determining the economic value added as suggested by M/s. Durga Ltd.
You are also given -

| Particulars | 2021 | 2022 |
| :--- | ---: | ---: |
| Pre-tax cost of debt | $8 \%$ | $9 \%$ |
| Cost of equity | $12 \%$ | $15 \%$ |
| Tax rate | $35 \%$ | $35 \%$ |
| Interest expense (₹ in lakhs) | $₹ 6$ | ₹ 10 |

