

Bid Corrigendum

GEM/2024/B/5460728-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
- Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
- Dedicated /toll Free Telephone No. for Service Support :** BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- Escalation Matrix For Service Support :** Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- ISO 9001:** The bidder or the OEM of the offered products must have ISO 9001 certification.
- Material Test Certificate Should Be Sent Along with The Supply.** The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.
- The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
- To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the

date of bid opening (to be uploaded with bid):
Gold / Silver Partners of ERPNext.

14. Buyer Added text based ATC clauses

Date:17/10/2024

CORRIGENDUM to ERPNext Tender Ref No: GEM/2024/B/5460728

Sl. No	Technical Parameters - Checklist	Max Marks	Marks obtained*
1	Average Annual Turnover of the Bidder during the last three (3) financial years	20	
	> ₹ 2.5 Crores (20 Marks)		
	> ₹ 1.5 Crores and <= ₹ 2.5 Crores (15 marks)		
	>= ₹ 1 Crore and <= ₹ 1.5 Crores (10 marks)		
2	Gold or Silver partner of ERPNext with implementation of similar projects in reputed institutions/organisations on PAN India basis	20	
	Gold Partner (20 marks)		
	Silver Partner (10 marks)		
3	Total employees on payroll of the bidder for the proper execution of the contract	20	
	>= 75 employees (20 marks)		
	>= 50 employees (15 marks)		
	>= 25 employees (10 marks)		
4	Number of projects implemented in reputed Institutions / Organisations on PAN India basis	20	
	> 5 (20 marks)		
	> 3 and <= 5 (15 marks)		
	>=2 and <= 3 (10 marks)		
	Total	80	

Pre-Qualification Criteria (PQC)

2	The bidder must have successfully implemented at least 2 cloud based ERPNext projects in reputed educational institutions / Organisations on PAN India basis during the last 5 years.	Copy of work/service orders and Work Completion Certificate to the satisfaction of the client should be submitted. A job executed by a bidder for its own in-house purpose/sister concern/subsidiary shall not be considered as experience.	Mandatory
	The proposed ERPNext Application Software should be in use for the last two years from the last date of submission of bid.		
	The Number of users of ERPNext in both the 2 organizations should be at least 100 Users in each organization.		
8	The bidders shall have a minimum manpower strength of 25 persons on their payroll.	Submit an audit statement of the previous financial year mentioning the number of full- time employees.	Mandatory

Further, all the prospective bidders are requested to upload their Financial Bids on the GeM Portal. These bidders are also requested to send their sealed Financial Bids at the following address (for the purpose of QCBS Evaluations) on or before the due date i.e. **29/10/2024** till 03:30 PM.

The Institute of Cost Accountants of India,

CMA Bhawan, 3 Institutional Area,
Lodhi Road, New Delhi - 110003

It may please be noted that QCBS (Quality cum Cost Based System) is not available against this bid on the GeM Portal.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.

5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)