



# THE INSTITUTE OF COST ACCOUNTANTS OF INDIA

(Statutory body under an Act of Parliament)

12, SUDDER STREET, KOLKATA - 700 016

TELEPHONES: +91 033 2252 1031 / 1034 / 1035, 2252 1492 / 1602 FAX +91 33- 2252 1026

Website: [www.icmai.in](http://www.icmai.in)

## Local Purchase Committee

Ref. LPC/Exam/ILL 30 MBPS/2022

18.07.2022

### **Tender for Internet Leased Line of capacity 30 Mbps (1:1)**

Quotations are invited for Internet Leased Line of capacity 30 Mbps (1:1) with min 05 nos. useable WAN IP from 'A' Category ISP for a contract period of one year, which may be extended on annual basis for further period of five years on the same rate / price and terms & conditions subject to satisfactory performance.

#### **Terms & Conditions:**

1. Quotations will be accepted only from **purely ISP not reseller**, who have valid ISP license from Govt. of India (Attach a copy of Certificate).
2. **Number of connections to be procured - 1**
3. The Bidder (ISP) should be a company registered in India under Registrar of companies (Attach a copy of Certificate).
4. The Bidder (ISP) must be capable of delivering the internet protocol i.e. IPv4 as per the guidelines of Govt. of India.
5. The Bidder (ISP) shall provide all the necessary hardware equipment for providing the Internet connectivity.
6. The Bidder (ISP) must provide entire connectivity up to the Router/Firewall level located at the customer premises.
7. The last mile connectivity shall be in Fiber/Copper.
8. *The place of installation is Examination Department, The Institute of Cost Accountants of India, 12 Sudder Street, Kolkata – 700 016.*
9. The Bidder (ISP) will required to sign service level agreement having the following clauses:
  - (a) Required Internet bandwidth up-gradable at any time.
  - (b) Compression ratio 1:1
  - (c) Packet Losses: Less than 1 percent
  - (d) Throughput Guarantee: 100 percent.
  - (e) The time of attending the call to restoration shall not be more than 24 Hrs.
  - (f) 98.5% uptime guarantee. If not meet the uptime guarantees, bill will be deducted for downtime with 3 times penalty.
  - (g) Guaranteed data transfer 24/7 support as per 100% SLA.
  - (h) Round the clock technical support.
  - (i) The time of restoration shall not be more than 24 Hrs.
  - (j) Termination clause: The Institute may terminate the service if unsatisfied with 30 days prior notice.
10. Bidders shall bear all costs associated with the preparation and submission of its bid.
11. **L1 would be based on the amount quoted in the Darkened box in Financial Bid (Annexure 2)**
12. All necessary copies of documents substantiating the eligibility criteria need to be furnished along with the Technical Bid (Annexure 1), as acceptance of the terms and conditions mentioned therein. Non submission of documents would lead to disqualification of the bidder.
13. The Technical and Financial Bid (Annexure 1 and 2) needs to be properly stamped and signed.



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14. Technically qualified bidders can only participate in the Financial Bid.
15. **A copy of Trade License / Certificate of Incorporation along with GST registration copy is to be compulsorily submitted**
16. The order will be placed for the best interest of the Institute.
17. The price quoted by the Tenderer should remain valid for a period of three months from the date of submission of tender.

Interested bidders may contact Shri Kamalesh Pattanayak for any queries at ICAI, 12, Sudder Street, Kolkata – 700 016 during office hours 11.00am to 4.30 pm on Monday – Friday except National Holidays. Contact details: email id: exam.dd2@icmai.in, Phone no.: 033-40364758.

### Payments:

No advance payment will be made. Payment will be made after completion of satisfactory supply and submission of invoice / bill in hard copy through electronic mode with 30 days of submission of bills. Details required are: (i) Name of the A/c: (ii) A/c. No: (iii) Type of A/c: (iv) Name of the Bank: (v) Name of the Branch: (vi) Branch Address: (vii) IFS Code No.: (viii) MICR No.:

### 6. Submission of Bids:

Tenders duly signed by the bidder shall be submitted in two parts in separate sealed envelopes super scribing '**Technical bid (Annexure 1)**' and '**Financial bid (Annexure 2)**'. Both the envelopes should be put into a third envelope super scribing with "**Tender for Internet Leased Line of capacity 30 Mbps (1:1)**" (**Bid Reference** – LPC/Exam/ILL 30 MBPS/2022) to be dropped in tender box Labeled as Local Purchase Committee at the ground floor of the Institute on or before **04:00 p.m. of 9<sup>th</sup> August, 2022** or to be posted at The Institute of Cost Accountants of India, CMA Bhawan, 12, Sudder Street, Kolkata – 700 016 addressing to Local Purchase Committee to reach us before the last date.

**Convener**  
**Local Purchase Committee**



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### Annexure 1

#### DETAILS ABOUT THE BIDDER

NAME OF THE ORGANISATION	
ADDRESS	
CONTACT DETAILS	TELEPHONE NO: E-MAIL ID:
GST REGISTRATION NUMBER Documentary Evidence to be Submitted	
TRADE LICENCE NO. (attach copy)	
<b>VALID ISP LICENSE</b> FROM GOVT. OF INDIA (attach copy)	

#wherever documents are to be attached, copies have to be submitted

**Declaration:** We / our company, together with this Technical Bid has submitted all necessary documents required for the Tender.

**Seal of tenderer:**

**Signature of tenderer:**



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### Kindly confirm the following:

Sl. No.	Parameter	Please Specify
1.	30 Mbps Internet Lease Line (ILL), fully dedicated 1:1 unshared Bandwidth with <b>05 nos. useable WAN IP.</b>	Yes /No
2.	The Bidder (ISP) must be capable of delivering the internet protocol i.e. IPv4 as per the guidelines of Govt. of India.	Yes /No
3.	The last mile connectivity shall be in Fiber.	Yes /No
4.	The Bidder (ISP) must provide entire connectivity up to the Router/Firewall level located at the customer premises.	Yes /No
5.	The Bidder (ISP) shall provide all the necessary hardware equipment for providing the Internet connectivity.	Yes /No
6.	Redundant local loop in case of Fiber connectivity.	Yes /No
7.	The Bidder (ISP) will required to sign service level agreement having the following clauses: i) Required Internet bandwidth up-gradable at any time. ii) Compression ratio 1:1 iii) Packet Losses: Less than 1 percent iv) Throughput Guarantee: 100 percent. v) The time of attending the call to restoration shall not be more than 24 Hrs. vi) 98.5% uptime guarantee. If not meet the uptime guarantees, bill will be deducted for downtime with 3 times penalty. vii) Guaranteed data transfer 24/7 support as per 100% SLA. viii) Round the clock technical support. ix) The time of restoration shall not be more than 24 Hrs. x) Termination clause: The Institute may terminate the service if unsatisfied with 30 days prior notice.	Yes /No
8.	Necessary documents have been submitted	Yes /No

**Declaration:** We / our company qualify as 'Yes' in all the above parameters.

**Seal of tenderer:**

**Signature of tenderer:**



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### Annexure 2

#### Financial Bid

Sl. No	Item	<u>One Time Installation Charges</u> (Inclusive of all Taxes)	<u>Annual Recurring Charges</u> (Inclusive of all Taxes)	<u>Total Price</u> (Inclusive of all Taxes) (in Rs)
1.	Internet Leased Line of capacity 30 Mbps (1:1) with min 05 nos. useable WAN IP.			

#### **Declaration:**

- We /our Company have understood the requirements involved. We agree to all the terms and conditions as indicated in this EOJ/Tender Notice.

Signature of bidder:

Date:

Seal:

Place: