

Cyber Threats and Financial
Frauds in the Digital Age:

Strengthening Cyber Resilience
in Banking, Financial Services, &
Insurance Board and beyond





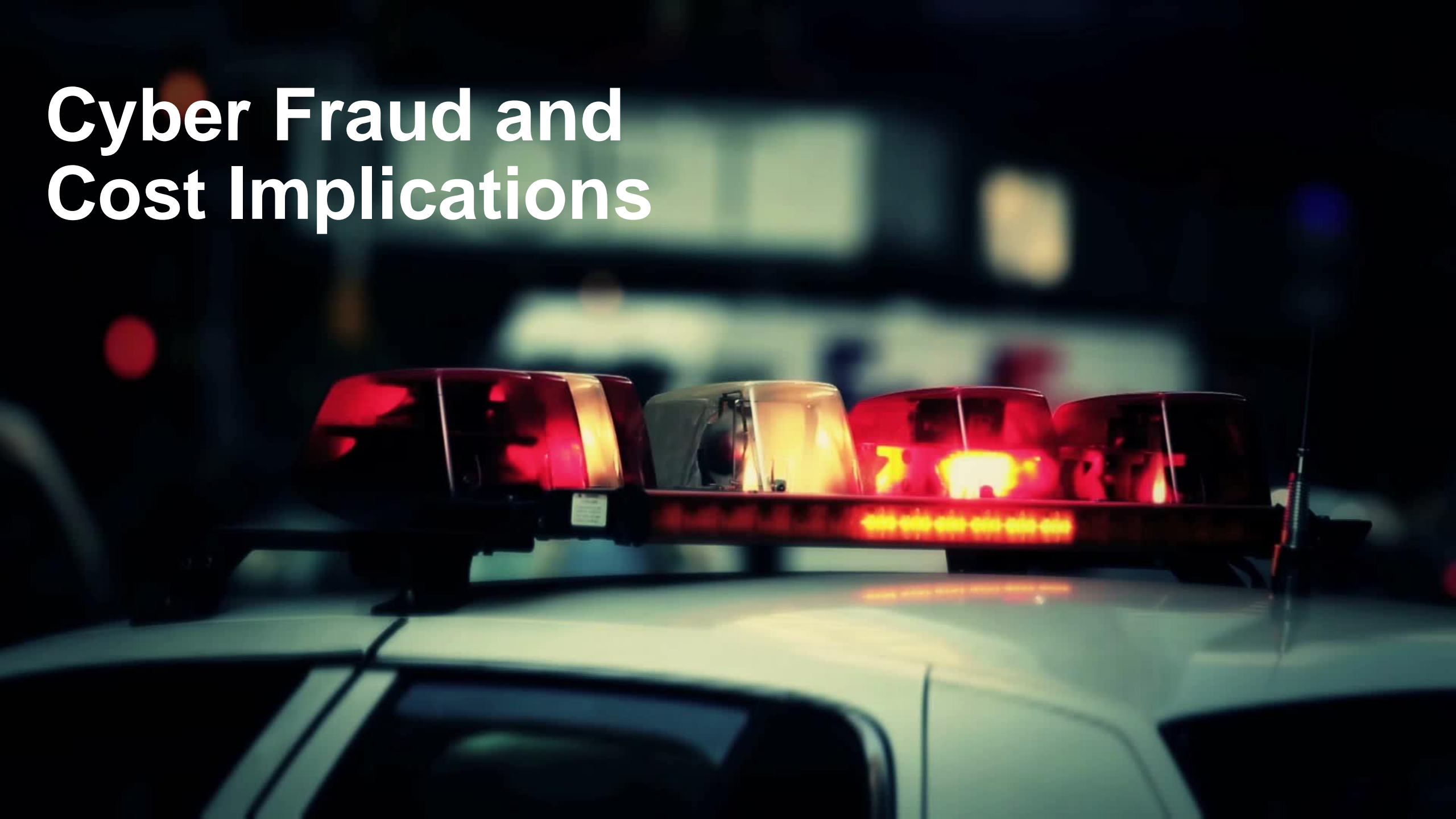
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Cyber Fraud and Cost Implications



1834

France telegraph hack
for financial market data



1988

First National Bank of
Chicago : \$70-million
computer theft

2008

Zeus trojan stealing
banking information

2020

Marriott hotel chain
5.2m guests information
leaked

<1970

1970

1980

1990

2000

2010

2020

2030

>2030

1972

ARPANET: Creeper &
Reaper – First worm

1994

Hackers siphoned \$10
million from Citibank

2017

Wannacry malware
infected >300,000
computers

TOP 10 EMERGING CYBER-SECURITY THREATS FOR 2030



2030

>2030

Our connected society now means that Cyber risk is a global issue

ECONOMIC COST IS HUGE AND GROWING:

- “*..total cost of all cybercrime in 2021 ... ~\$6 trillion worldwide.*”

Cyber Crime Magazine

- “*... equivalent to the 3rd largest economy in the world in 2024.*”

- **Global impact in 2025 > GDP of Germany and Japan – combined – at \$10Trn**

Cyber Crime Magazine

MOST COMPANIES DON'T KNOW HOW TO RESPOND:

- “*...a lot of the industry operates ... as medieval witchcraft: ‘buy my magical amulet and you’ll be fine’*”

UK National Cyber Security Centre’s Technical Director

THREAT IS INCREASING – THINGS ARE GETTING WORSE:

- “*... threat is becoming overwhelming ... existential crisis for the industry*”

(Security Blog on DoublePulsar)

And the problem is increasing

INTENSITY OF ATTACKS IS INCREASING:

- From **clicking on phishing email to attacker accessing data is 72 mins**
- Password attacks doubled in 2024 compared to 2023
 - 2020: **~70% of attacks** result of **hacking** into system
 - 2024 - **~70% of attacks** result of **logging** in with valid credentials
- **74% of larger UK companies** suffered a cyber-attack in 2023

A.I. WILL LEAD TO MORE EFFECTIVE ATTACKS:

- Life-like Avatars for social engineering attacks
- Improved phishing emails – email could become unusable
- Virus software that can change its signature
- Analysis of attack surface – find vulnerabilities to exploit

Willie Sutton
(US Bank Robber – 1930s)
"Slick Willy"



"Because that's where the money is"

"You can't rob a bank on charm and personality"



Topics ▾ News ▾ Training ▾ Resources ▾ Events ▾ Jobs ▾

TRENDING: In-Person Summit | 2025 Data Security Summit Dallas •

Blockchain & Cryptocurrency, Cryptocurrency Fraud, Cybercrime

Update: Crypto Hackers Exploit Ronin Network for \$615 Million

Popular Game Axie Infinity's Blockchain Security Breached Via Hacked Private Keys

Devon Warren-Kachelein (@devawarren) · April 14, 2022



This article is more than 9 months old

UK engineering firm Arup falls victim to £20m deepfake scam

Hong Kong employee was duped into sending cash to criminals by AI-generated video call



News • Law And Order

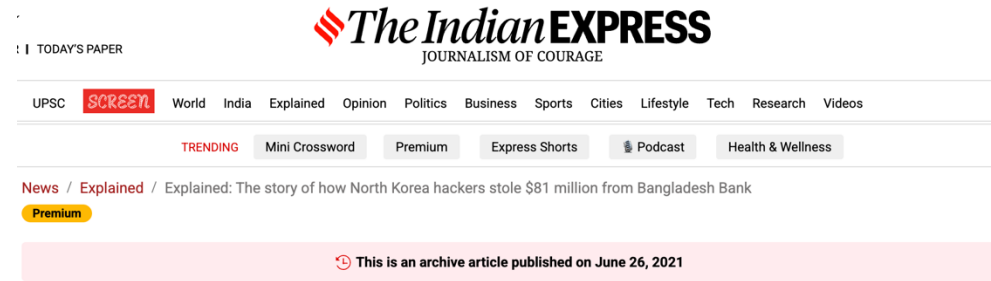
What Caused Bybit's \$1.4 Billion Ethereum Hack? New Details Revealed

Wallet provider Safe said that a developer's laptop was compromised ahead of the exploit used to swipe \$1.4 billion from Bybit.

By Logan Hitchcock

Mar 6, 2025

2 min read



Explained: The story of how North Korea hackers stole \$81 million from Bangladesh Bank

The BBC has published an investigative report detailing how in 2016, North Korean hackers planned a \$1 billion raid on Bangladesh's national bank and almost succeeded. Here's how it happened.

You don't have to be the target to be the victim



MAERSK

Ukraine



\$300m lost business
\$10m to repair
\$0 to criminals

Russia



The Gambia



Addressing the problem is difficult

- **Cyber crime pays:**

- 2021: CAN Financial, EvilCorp ransomware – \$40M
- 2023: Caesars Resorts, Scattered Spider ransomware – \$15M

Strong financial incentives
Sophisticated 'dark' markets for malware

- **Increasingly easy to conduct attacks:**

- Exploit tools available on the dark web
- Exploit brokers
- Nation states, organised crime - and a blurring between the two

Barriers to entry low - many 'bad actors'
Don't need massive skills to attack
"Giving rocket launchers to teenagers"

- **Attack surface complex, hard to protect:**

- Legacy systems - especially large organisations
- Attacker only needs to find one door open

Utilities, finance companies, CNI...
Defender has to close every door

- **Skills are complex, varied:** IT, technical, operations, social engineering

Complex teams needed – but skills shortage

- **Industry highly fragmented:** '000s of companies offering 'remedies'

Complex to construct effective solutions

“The largest and most sophisticated attack the world has ever seen”

Product - Orion:

- Network Monitoring
- Network Security

solarwinds



```
while True: # Input check on start mode
    try:
        malicious_as = input("Input AS # to advertise false address. "
                             "Cannot be 3xx AS.\n")
        if len(malicious_as) not in three_tier_as:
            print("Invalid AS #, please re-enter.\n")
            continue
        else:
            attack_as_id = int(malicious_as)
            color_map.append('yellow')
            size_map.append(500)
        elif len(malicious_as) not in four_tier_as:
            print("Invalid AS #, please re-enter.\n")
            continue
        else:
            attack_as_id = int(malicious_as)
            color_map.append('yellow')
            size_map.append(300)
```



```
10011001010011
00100110100011
010011110001101
01100001110100
11010011
```



Software Update



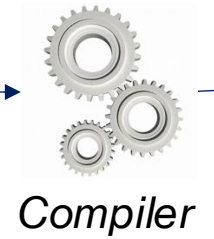
“The largest and most sophisticated attack the world has ever seen”

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solarwinds

```
while True: # Input check on start mode
    try:
        malicious_as = input("Input AS # to advertise false address. "
                             "Cannot be 3xx AS.\n")
        if len(malicious_as) != 3:
            if int(malicious_as) not in three_tier_as:
                print("Invalid AS #, please re-enter.\n")
                continue
            else:
                attack_as_id = int(malicious_as)
                color_map.append('yellow')
                size_map.append(500)
        elif len(malicious_as) != 4:
            if int(malicious_as) not in four_tier_as:
                print("Invalid AS #, please re-enter.\n")
                continue
            else:
                attack_as_id = int(malicious_as)
                color_map.append('yellow')
                size_map.append(300)
```



Compiler

```
10011001010011
00100110100011
010011110001101
01100001110100
11010011
```



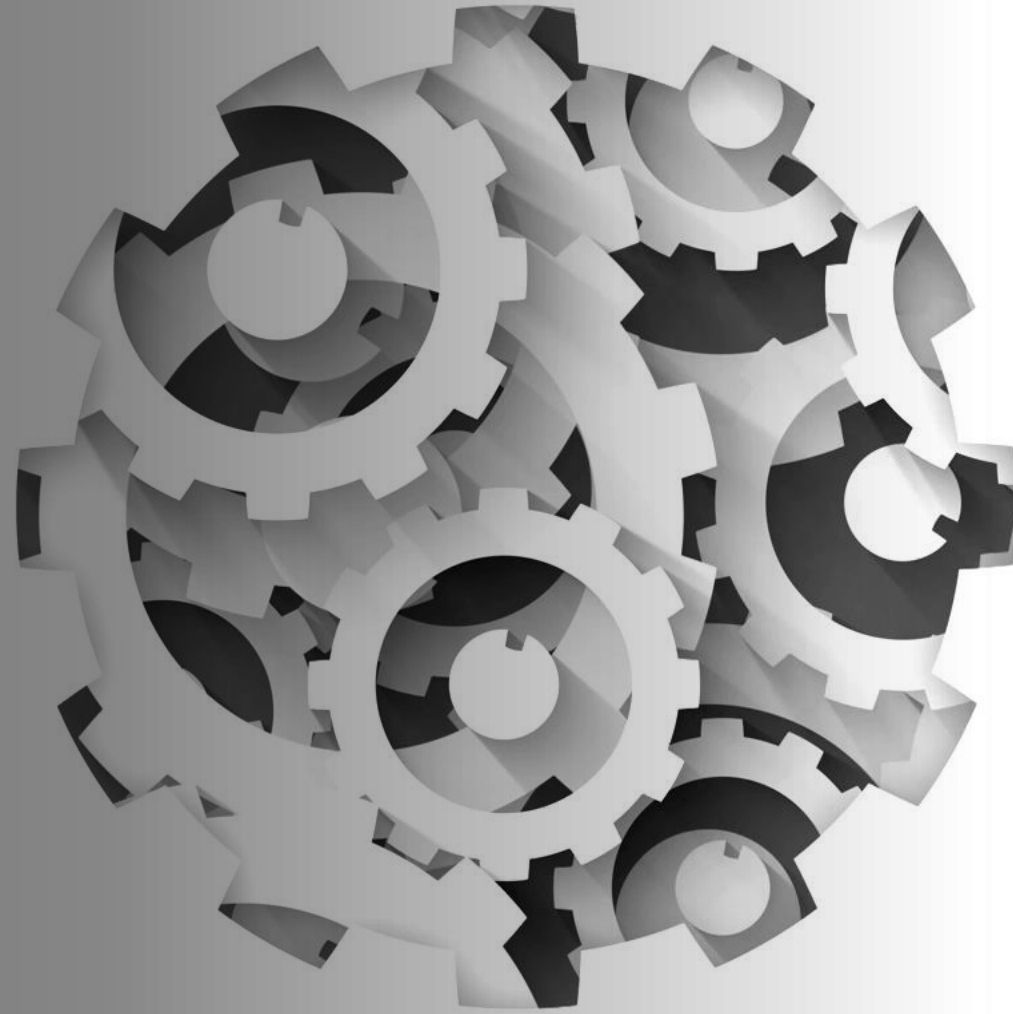
Software Update



Password: “solarwinds123”



Cyber Risk Management



EU has introduced regulations to address risk - DORA



eiopa

European Insurance and
Occupational Pensions Authority

Digital Operational Resilience Act (DORA)

What does it cover?



ICT risk management

Principles and requirements on
ICT risk management framework



ICT third-party risk management

Monitoring third-party risk
providers

Key contractual provisions



Digital operational resilience testing

Basic and advanced testing



ICT-related incidents

General requirements

Reporting of major ICT-related
incidents to competent authorities



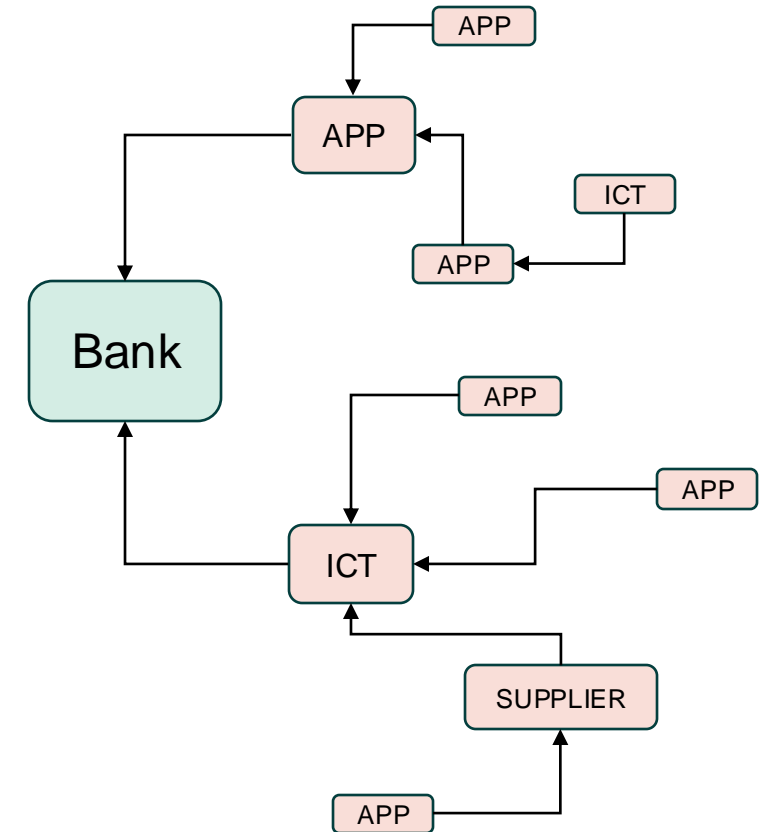
Information sharing

Exchange of information and
intelligence on cyber threats



Oversight of critical third- party providers

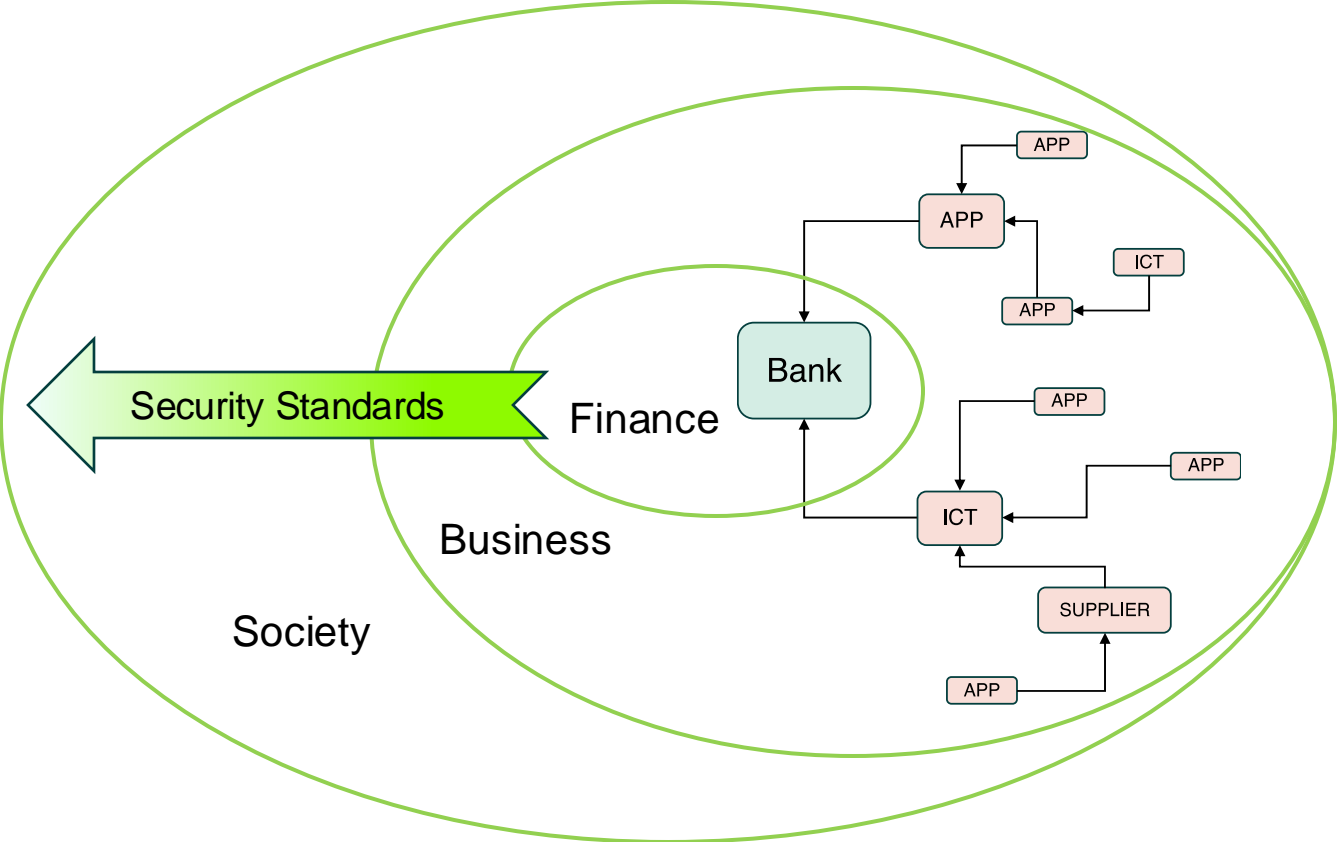
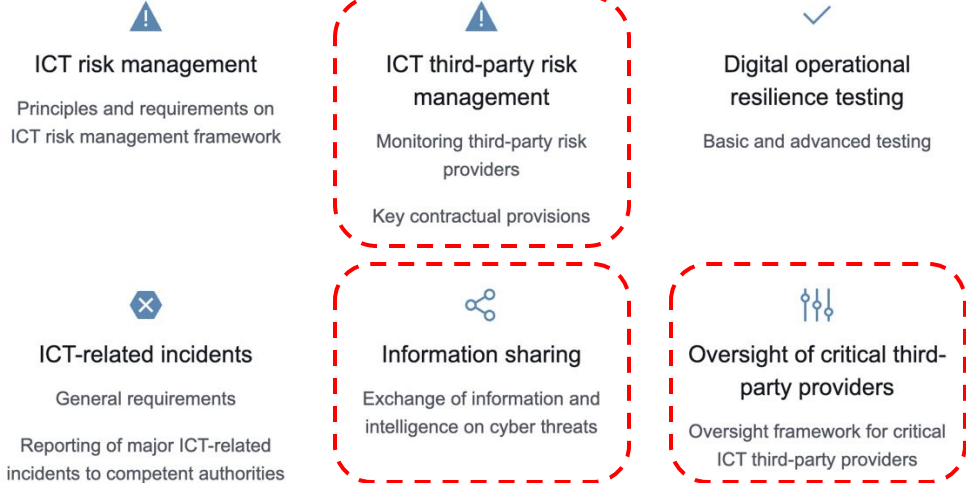
Oversight framework for critical
ICT third-party providers



Ensuring security across the supply chain improves security for society

Digital Operational Resilience Act (DORA)

What does it cover?

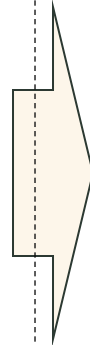


Effective governance starts with understanding assets and owners

Data & Systems



- Identify internal attack surface
 - Software
 - Hardware
 - Firmware
 - Devices
- Understand external supply chain



Ownership

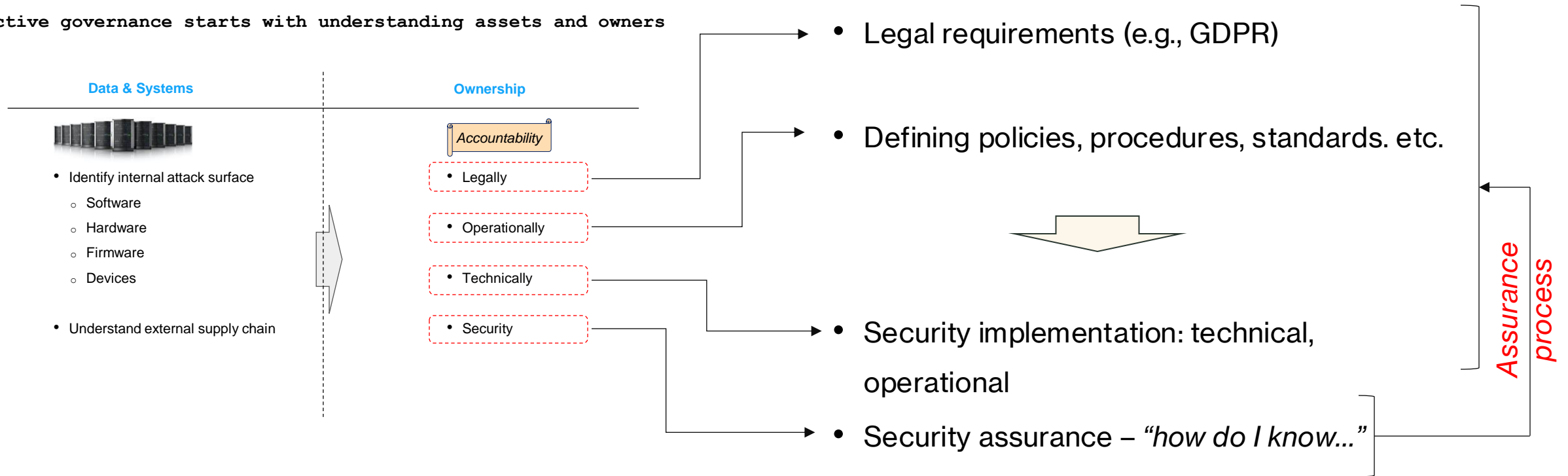
Accountability

- Legally
- Operationally
- Technically
- Security

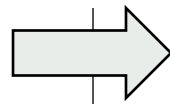
Effective governance arises from understanding assets and owners

Governance

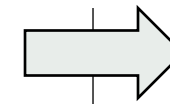
Effective governance starts with understanding assets and owners



GOVERNANCE



RISK



COMPLIANCE

ULK Law Regulations

- General Data Protection Rules (GDPR)
- Payment Card Industry – Data Security Standard (PCI-DSS)
- Information Asset Owner (IAO)

Security Standards

- NIST Cyber Security Framework
- NCSC Cyber Assurance F/W
- Cyber Essentials (CE/CE+)

Council Security Docs

- Policies
- Procedures
- Standards
- Guidelines

Company Controls

- Employment contract
- BYOD Agreement
- 3rd party contracts
- Admin / physical

Identify and categorise risks:

- Security Operations Centre
- Vulnerability Scanning
- Threat Intel

Validate controls:

- Monitor
- Confirm

Risk decision:

- Mitigate with controls
- Transfer to 3rd party
- Reject / avoid
- Accept

Implement controls:

- Policy
- Process
- Technical

Monitor:

- Security Operations Centre
- Tools

Self assess:

- Procedures
- Audits

External audit:

- Regulatory
- NCSC-CAF
- Pen-testing

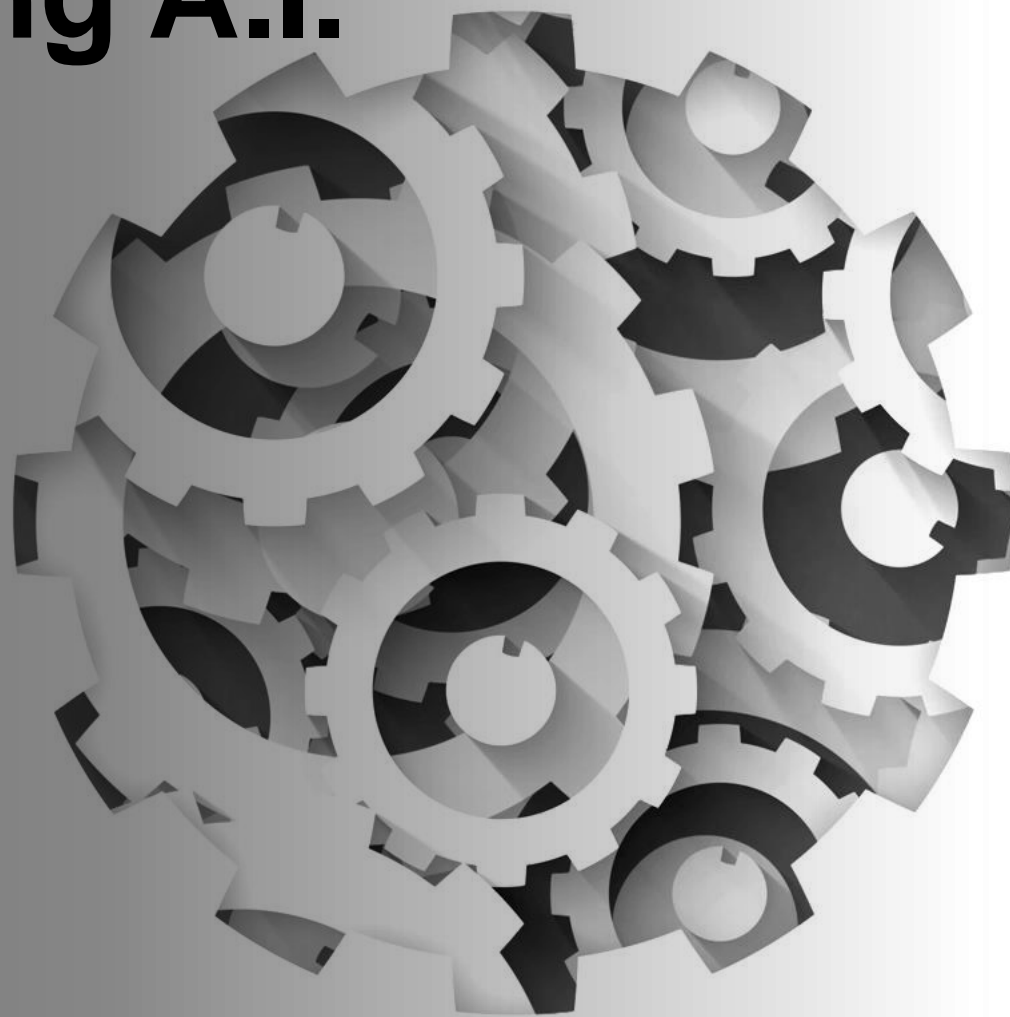
Reporting:

- Internal Governance
- Regulatory

Review of our security GRC process



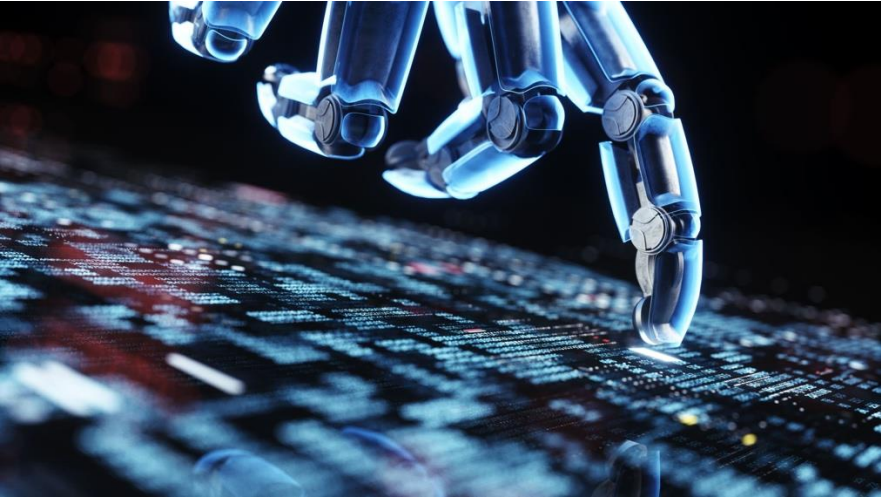
Leveraging A.I.





AI

Is AI New?

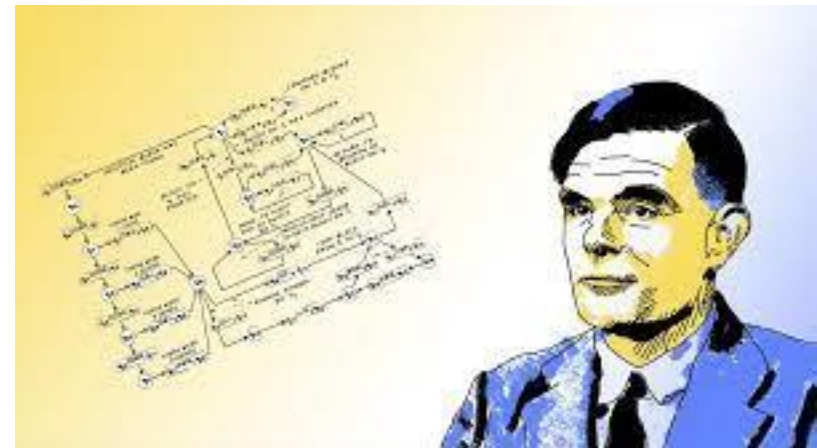


I'm not a robot



reCAPTCHA

[Privacy](#) - [Terms](#)





20 years ago,
we were
using AI (!!!)
in cyber
(well ML)

Why is AI in
the news
now?

Handwritten mathematical equations on a chalkboard background. A green text box is overlaid in the center, containing the text: AI = data* compute power

$$32 \frac{(10^{11} \text{ kg})^2}{4 \times T} \approx \frac{1.228 \cdot 10^{22}}{8 \pi (2-717)} = \frac{h \cdot c^{17} (16 \cdot E)}{16 \pi^2 k \cdot G \cdot M \cdot s}$$

$$\cdot h c^{26} \cdot 5 \quad 8 \quad (2 \cdot M)^2 \quad 11^2 \quad 64 \quad \frac{M^2}{c^4}$$

$$0720 \cdot \frac{821 \cdot k}{32 \pi^6 k G} = \frac{k h \cdot c^6 \cdot M^2 d M^{17}}{3.98 \cdot 10^{15} \text{ kg}} \approx A \cdot 7 \left(\frac{c^2 \cdot 5}{\pi} \right)$$

$$\left(\frac{6.17 \cdot 10^{13}}{M \cdot W \cdot \text{kg}^{37}} \right) L = 9 \frac{h c}{3.57 w}$$

$$= k \cdot \text{kg}^2 \approx 6.5 (M \cdot 4) \approx 8 \cdot \sqrt{437} (M \cdot 7)$$

Challenges with current level of AI

Limitation



Result



Consequence

A.I. is NOT intelligent

No understanding of context

Inaccurate or mis-leading information

A.I. optimises for 'norms' - not outliers

May actually exclude outliers as part of design

Exacerbates biases, eliminate important data

LLMs designed to get "close" in answer

"Close" not good enough in many cases

Misuse by operators - assume AI correct

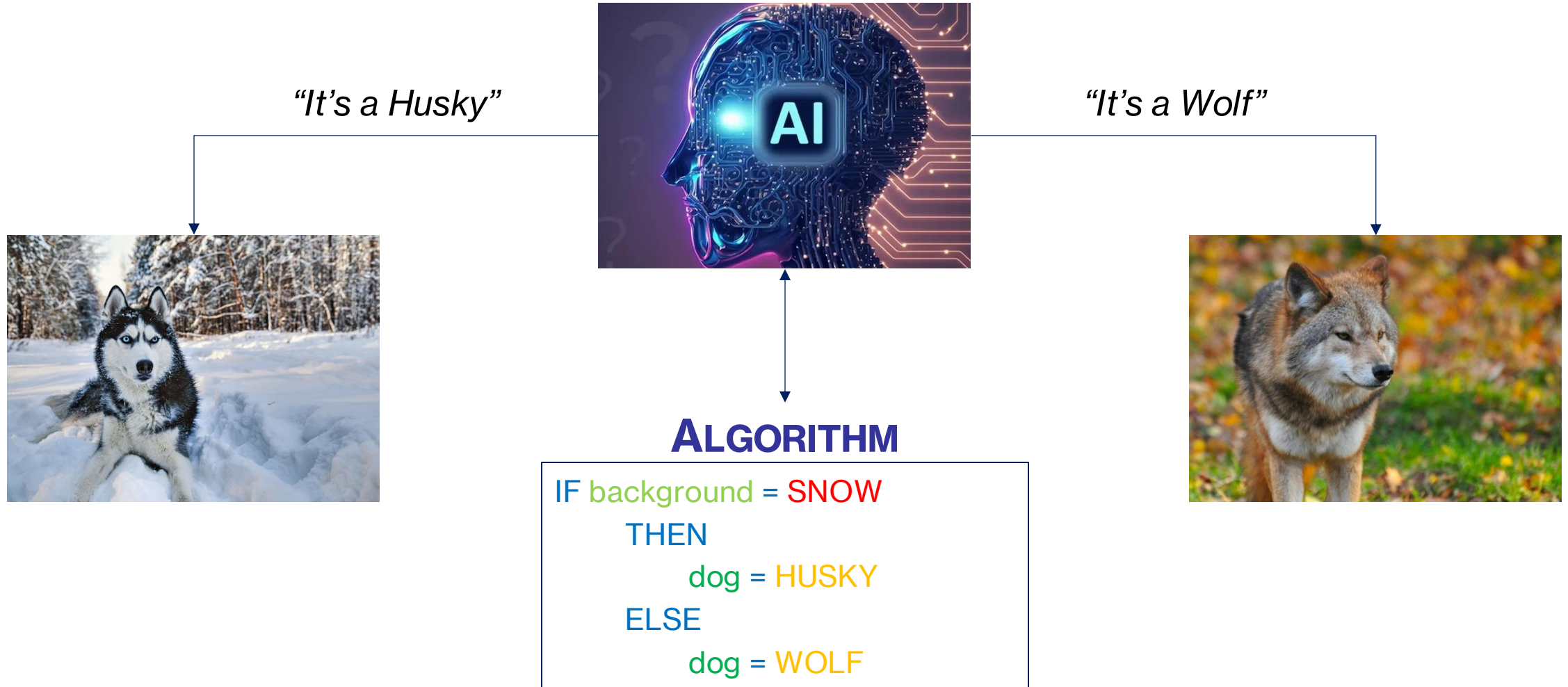
A.I. operates as a black box - no understanding of algorithms

No transparency on decision making process

Inaccurate or mis-leading information, "hallucinations"

Our assumptions about how AI is thinking can be wrong!

***“AI CAN DIFFERENTIATE
A WOLF FROM A HUSKY***



This raises serious questions about how AI is used in organisations

Assume results are intelligently derived – no human validation

Replace intelligent decision making – “AI says No!”

Input data to public AI – loss of confidentiality

- Incorrect or invalid results from AI (e.g. hiring decisions)
- Results in deterioration of business intelligence
- Leads to poor decision making - “AI told us to do this!”

- Staff overly-rely on AI to do their jobs
- No human validation of what AI is telling staff
- Leads to uninformed decision making - “AI says No!”

- Data input to public AI now part of AI training data
- Data in public domain – cannot be forgotten
- Loss of confidentiality of sensitive data – “AI has our data”

In Summary

ECONOMIC COST IS HUGE AND GROWING:

\$10Trn in 2025 > GDP of Germany and Japan – combined

MOST COMPANIES DON'T KNOW HOW TO RESPOND:

Limited understanding of problem at the management level

Solutions complex to implement, skills shortage

Not just an IT issue – involves whole organisation

CYBER IS A MANAGEMENT ISSUE:

Increase understanding, develop proper governance and risk management processes

>90% of attacks can be stopped by good cyber / IT hygiene (passwords, backups, MFA)