**The Institute of Cost Accountants of India**

# INFORMATION SYSTEM SECURITY AUDIT

**BATCH: 3 | Chapter: 2 | Day 6 TO 9**

DISSA
INFORMATION SYSTEM SECURITY AUDIT

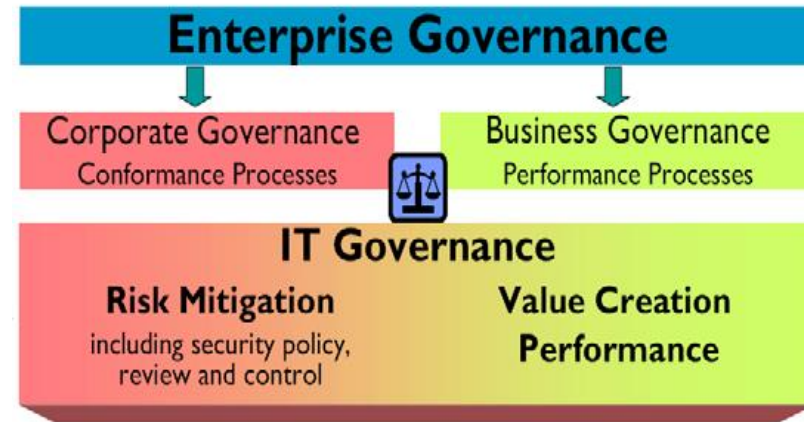*Elocutionist: Dr. Saurabh Maheshwari*

# Chapter - 2

## COMPLIANCE AND SECURITY FRAMEWORK

# GOVERNANCE

- 'Corporate Governance' differs from 'Business Governance' in that CG is primarily about protecting a business, while BG is more about growing it. Corporate Governance refers to the policies and procedures set in place to ensure a business operates effectively within the law and for the optimal benefit of all stakeholders, while Business Governance is related to the operations of a business in an efficient manner.

- IT Governance (ITG) [COBIT 4.1] or Governance of enterprise IT (GEIT) [COBIT 5] or Enterprise Governance of IT (EGIT) [COBIT 2019], is the alignment of leadership, organizational structures, and processes to actualize and sustain the organizational objectives through the use of IT. Further, this also refers to IT governance in a manner that would be directed and controlled and consists of evaluating and monitoring the plans for the IT systems so that they are in alignment with the objectives of the organization.
  ITG / GEIT / EGIT is based on three pillars:  (a) Ensure Benefits Realization (b) Optimize Resources and (c) Optimize Risks

- Enterprise governance is the structure and relationships that control, direct, and regulate an enterprise and its - projects, portfolios, infrastructure, and processes.



Enterprise Governance

Corporate Governance
Conformance Processes

Business Governance
Performance Processes

IT Governance

Risk Mitigation
including security policy, review and control

Value Creation
Performance

# SYSTEMATIC APPROACH OF IMPLEMENTING ITG / GEIT / EGIT

1. Aligning IT Goals with Business Goals or [Establish the Desire to Change]
2. Formalize and implement the right IT Governance Processes [Choose a Governance Framework]
3. Establish the required IT Organization structure and Involve the Board of Directors/Executive Management in IT-related matters [Form an Effective Implementation Team]
4. Communicate Desired Vision to all Stakeholders and Finalize New Roles and Responsibilities
5. Plan, Align and Manage IT-Enabled Investment as a Portfolio
6. Enable Operations and Implement a Performance Measurement System Integrated with Regular Processes
7. Embed New Approaches
8. Establish Sustainability through Support, Monitoring, and Regular Communication

# REGULATORY FRAMEWORKS

- Why a regulatory framework?
- Regulatory framework organizations / some common regulatory framework →
  - Sarbanes-Oxley (SOX)
  - PCI DSS
  - CMMI Model
  - ISACA's COBIT 2019
  - ISACA's ITAF
  - ISACA's COSO
  - NIST
  - HIPAA / HITECH
  - SSAE-16
  - AT-101
  - FedRAMP
  - ISO (International Organization for Standardization) [27000, 31000, 38500, 22301, etc.]
  - Privacy Shield (Replaced US-EU Safe Harbor)

# SOX

- The Sarbanes–Oxley Act of 2002 is a United States federal law that mandates certain practices in financial record keeping and reporting for corporations.

- The act is also known as the "Public Company Accounting Reform and Investor Protection Act" and "Corporate and Auditing Accountability, Responsibility, and Transparency Act", contains eleven sections that place requirements on all U.S. public company boards of directors and management and public accounting firms.

- The law was enacted as a reaction to a number of major corporate and accounting scandals, including Enron and WorldCom. The sections of the bill cover responsibilities of a public corporation's board of directors, add criminal penalties for certain misconduct and require the Securities and Exchange Commission to create regulations to define how public corporations are to comply with the law.

- All provisions of SOX are directly or indirectly applicable in India through SEBI & MCA.

# PCI DSS

- The Payment Card Industry Data Security Standard (PCI DSS) is an information security standard for organizations that handle cards related data and payment options from the major card schemes.

- The PCI Standard is mandated by the card brands but administered by the Payment Card Industry Security Standards Council. The standard was created to increase controls around cardholder data to reduce card fraud.

- Compliances of PCI Data Security Standard is organized into six logically related groups called "control objectives".

  - Build and Maintain a Secure Network and Systems
  - Protect Cardholder Data
  - Maintain a Vulnerability Management Program
  - Implement Strong Access Control Measures
  - Regularly Monitor and Test Networks
  - Maintain an Information Security Policy

# CMMI MODEL
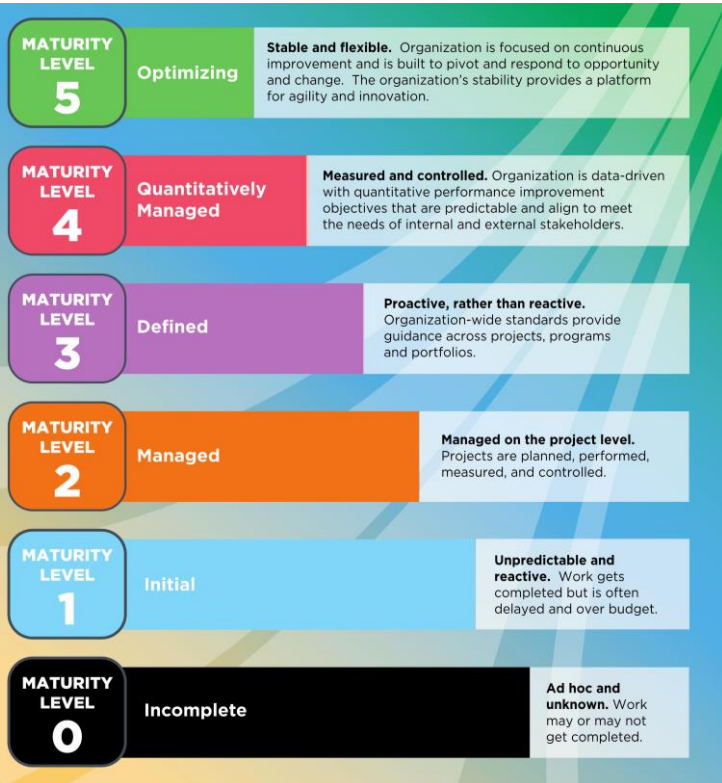


The purpose of the Capability Maturity Model Integration (CMMI) model is to assess the maturity of an organization's processes and to provide guidance on improving processes, with the goal of improving products.

CMMI is a successor of CMM and is a more evolved model that incorporates the best components of individual disciplines of CMM like Software CMM, Systems Engineering CMM, People CMM, etc. Since CMM is a reference model of matured practices in a specific discipline, so it becomes difficult to integrate these disciplines as per the requirements. This is why CMMI is used as it allows the integration of multiple disciplines as and when needed.

Objectives of CMMI:

- Fulfilling customer needs and expectations
- Value creation for investors/stockholders
- Market growth is increased
- Improved quality of products & services
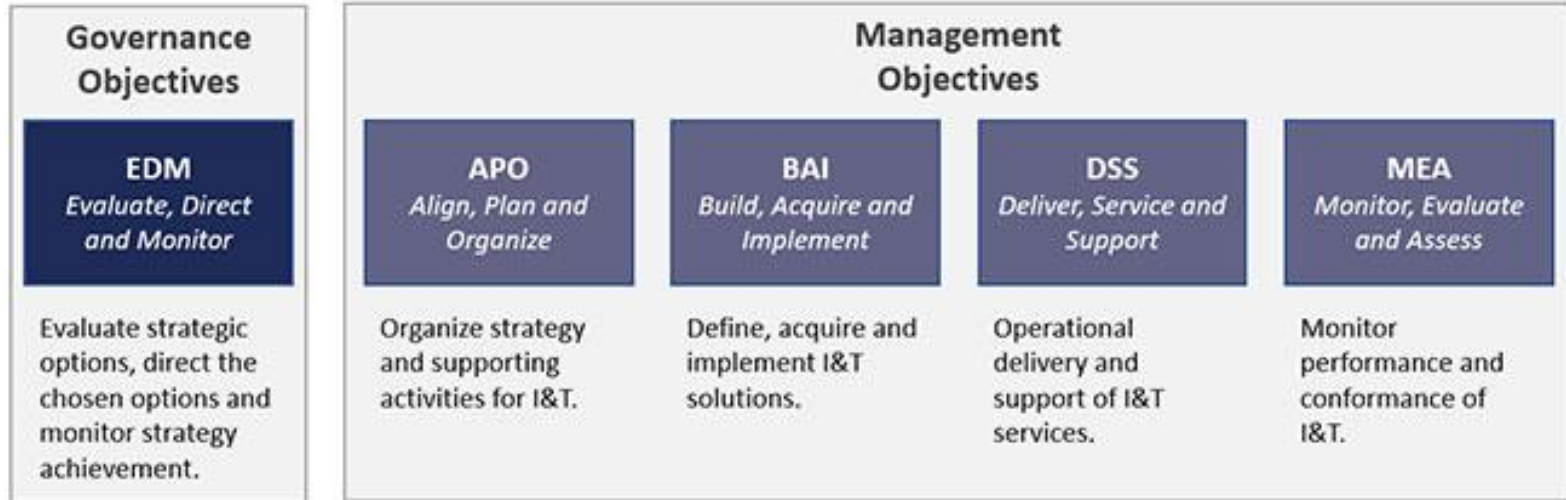- Enhanced reputation in Industry

# COBIT 2019

- COBIT 2019 defines the components to build and sustain a governance system: policies and procedures, processes, organizational structures, culture and behaviors, infrastructure, information, and skills.
- COBIT 2019: The COBIT 2019 framework can help organizations of all types and sizes to improve and maintain high-quality information to support business decisions:
  - ▷ Use IT effectively to achieve business goals;
  - ▷ Use technology to promote operational excellence;
  - ▷ Ensure IT risk is managed effectively;
  - ▷ Ensure organizations realize the value of their investments in IT; and
  - ▷ Achieve compliance with laws, regulations, and contractual agreements.

## COBIT 2019 - DOMAINS

| Governance Objectives | Management Objectives | | | |
|---|---|---|---|---|
| **EDM** *Evaluate, Direct and Monitor* | **APO** *Align, Plan and Organize* | **BAI** *Build, Acquire and Implement* | **DSS** *Deliver, Service and Support* | **MEA** *Monitor, Evaluate and Assess* |
| Evaluate strategic options, direct the chosen options and monitor strategy achievement. | Organize strategy and supporting activities for I&T. | Define, acquire and implement I&T solutions. | Operational delivery and support of I&T services. | Monitor performance and conformance of I&T. |

COBIT 2019 - PRINCIPLES

1. Provide Stakeholder Value

2. Holistic Approach

3. Dynamic Governance System

4. Governance Distinct From Management

5. Tailored to Enterprise Needs

6. End-to-End Governance System

COBIT 2019 – DETAILED MODEL

EDM01—Ensured Governance Framework Setting and Maintenance
EDM02—Ensured Benefits Delivery
EDM03—Ensured Risk Realization
EDM04—Ensured Resource Optimization
EDM05—Ensured Stakeholder Engagement

APO01—Managed IT Management Framework
APO02—Managed Strategy
APO03—Managed Enterprise Architecture
APO04—Managed Innovation
APO05—Managed Portfolio
APO06—Managed Budget and Costs
APO07—Managed Human Resources
APO08—Managed Relationships
APO09—Managed Service Agreements
APO10—Managed Vendors
APO11—Managed Quality
APO12—Managed Risk
APO13—Managed Security
APO014—Managed Data

BAI01—Managed Programs
BAI02—Managed Requirements Definition
BAI03—Managed Solutions Identification and Build
BAI04—Managed Availability and Capacity
BAI05—Managed Organizational Change
BAI06—Managed IT Changes
BAI07—Managed IT Change Acceptance and Transitioning
BAI08—Managed Knowledge
BAI09—Managed Assets
BAI10—Managed Configuration
BAI11—Managed Projects

DSS01—Managed Operations
DSS02—Managed Service Requests and Incidents
DSS03—Managed Problems
DSS04—Managed Continuity
DSS05—Managed Security Services
DSS06—Managed Business Process Controls

MEA01—Managed Performance and Conformance Monitoring
MEA02—Managed System of Internal Control
MEA03—Managed Compliance With External Requirements
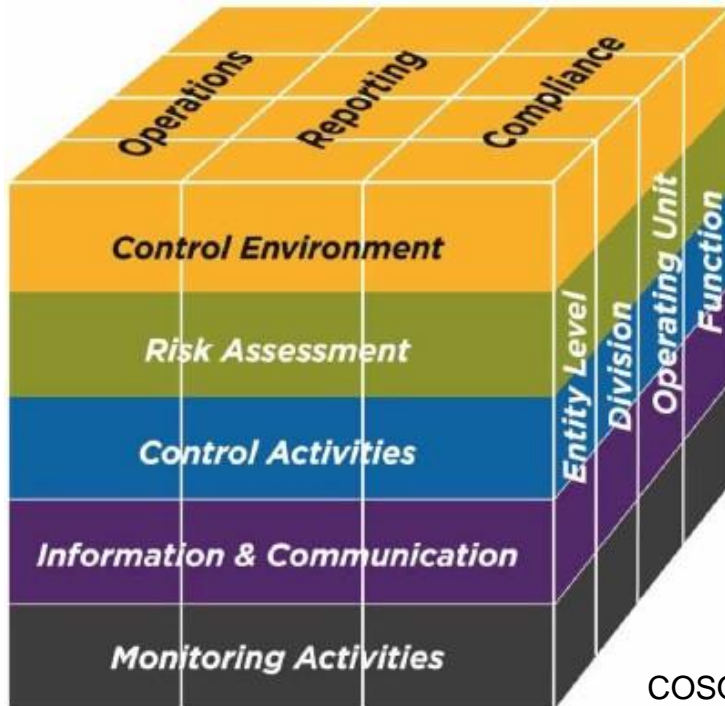MEA04—Managed Assurance

# ITAF

- The ITAF is a model that
  - defines terms and concepts relating to IT assurance
  - gives guidance on the design, process, and communication of IT audit and assurance assignments
  - creates standards to address requirements such as Audit roles and responsibilities, knowledge and skills identification, and
  - Provides guidance for audit conduct, diligence, and reporting

- Additionally, this framework includes a set of standards that relate to the auditor's professional characteristics. As an auditor, you are provided with a clear definition of your roles and responsibilities in auditing and assurance tasks, as well as the knowledge and skills required to carry out the tasks.
  - ITAF 1000 Series – General Standards
  - ITAF 1200 Series – Performance Standards
  - ITAF 1400 Series – Reporting Standards

COSO Cube

The COSO cube has 3 dimensions. The first dimension depicts internal controls and the 5 interrelated components. The second dimension depicts control objectives and the third dimension provides controls at different levels of the enterprise. The titles of the 17 internal control principles organized by the five internal control component

# HIPAA

- It modernized the flow of healthcare information, stipulates how personally identifiable information maintained by the healthcare and healthcare insurance industries should be protected from fraud and theft, and addressed some limitations on healthcare insurance coverage. It generally prohibits healthcare providers and healthcare businesses, called covered entities, from disclosing protected information to anyone other than a patient and the patient's authorized representatives without their consent. With limited exceptions, it does not restrict patients from receiving information about themselves. It does not prohibit patients from voluntarily sharing their health information however they choose, nor does it require confidentiality where a patient discloses medical information to family members, friends, or other individuals not a part of a covered entity.

- It consists of 5 titles:
  - ➢ Title I: Health Care Access, Portability, and Renewability
  - ➢ Title II: Preventing Health Care Fraud and Abuse; Administrative Simplification; Medical Liability Reform
  - ➢ Title III: Tax-related health provisions governing medical savings accounts
  - ➢ Title IV: Application and enforcement of group health insurance requirements
  - ➢ Title V: Revenue offset governing tax deductions for employers

# INFORMATION TECHNOLOGY ACT 2000

- Purpose
- Some important sections

# ISO 27001

- ISO 27001 consists of 14 Domains [Controls] aligning IT Goals with Business Goals or [Establish the Desire to Change]

- By implementing this organizations will be able to secure information in all forms, increase resilience to cyber attacks, adapt to evolving security threats, and reduces the costs associated with information security.

## ISO 27001 CONTROLS

1. Information Security Policies
2. Organization of Information Security
3. Human Resource Security
4. Asset Management
5. Access Control
6. Cryptography
7. Physical and Environmental Security
8. Operations Security
9. Communications Security
10. System Acquisition and Maintenance
11. Supplier Relationships
12. Security Incident Management
13. Business Continuity Management
14. Compliance

# SOME MORE ISO STANDARDS

- ISO 38500

ISO 38500 is the ISO standard for Corporate Governance of IT. The standard is focused at a high level and states that the board of directors should govern IT by:

- **Evaluating** the current and future use of IT.
- **Directing** preparation and implementation of plans and policies to ensure that the use of IT meets business objectives.
- **Monitoring** conformance to policies and performance against the plans.

- ISO 31000

ISO has developed a new standard for IT Risk Management.

- ISO 22301

Specifies requirements to plan, establish, implement, operate, monitor, review, maintain and continually improve a documented management system to protect against, reduce the likelihood of occurrence, prepare for, respond to, and recover from disruptive incidents when they arise.

- ISO 12207

SDLC Standard.

# NIST

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  - ITAF 1000 Series – General Standards
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  - ITAF 1400 Series – Reporting Standards

" *Two-thirds of the Earth is covered with Water and the rest one-third is covered with Auditors from different verticals evaluating the business operations from different angles.*

*- Dr. Saurabh Maheshwari*

# THANKS!

Any questions?